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Disaster relief emergency fund (DREF) Nigeria: Plane crash

 International Federation
of Red Cross and Red Crescent Societies

DREF operation n° MDRNG013
GLIDE no: [AC-2012-000097-NGA](#)
17 June, 2012

The International Federation of Red Cross and Red Crescent (IFRC) Disaster Relief Emergency Fund (DREF) is a source of un-earmarked money created by the Federation in 1985 to ensure that immediate financial support is available for Red Cross and Red Crescent emergency response. The DREF is a vital part of the International Federation's disaster response system and increases the ability of National Societies to respond to disasters.

CHF 212,942 has been allocated from the Federation's Disaster Relief Emergency Fund (DREF) to support the Nigerian Red Cross Society (NRCS) in delivering immediate assistance to some 150 households effected on the ground by the Dana air crash in Lagos on the 3rd of June and assess the needs of the effected population.

Unearmarked funds to repay DREF are encouraged.

Summary: On the 3rd of June 2012 at approx 3:43 p.m. a Dana aeroplane crashed into a residential area while attempting an emergency landing in Lagos, Nigeria, killing all 153 passengers and crew on board. The crash site was in a heavily populated urban area and resulted in the death of at least 4 persons on the ground, bringing the total number of deaths to 157 people, and 6 injured.



NRCS volunteers at the crash site collecting and managing human remains.
Photo: NRCS

The incident has left family members of the affected people and residents of the area in shock, and approximately 1,000 people have been displaced by the damage caused.

The Nigerian Red Cross with its network of volunteers has been responding to the emergency, assisting with the recovery of human remains, providing psychosocial support to bereaved family members, friends and relations, assisting affected persons with first aid services, damage and needs assessment as well as collection of personal items for family members of the deceased, among other activities.

The number and nature of operations that the Nigerian Red Cross has been involved in of late has added to cumulative stress levels, not only of the community but of the staff and volunteers putting them at increased risk of post traumatic stress and other negative consequences.

This operation will address the needs of those affected by the disaster through distribution of essential non-food items, Emergency health, in the form of Psychosocial Support Services (including for NRCS staff and volunteers) water and sanitation and restoration of family links. This operation is expected to be implemented over 2 months, and will therefore be completed by August, 2012; a Final Report will be made available three months after the end of the operation (by November, 2012).

[<click here for DREF budget; here for contact details>](#)

The situation

A Dana passenger plane en-route from Abuja to Lagos crashed into a densely populated residential area at Iju-Shaga, Agege LGA, Lagos on Sunday, 3rd June, 2012. On board the McDonnell Douglas MD-83 plane, were 153 persons including the cabin crew. Sadly, no one on board survived. A combined rescue team of officials from the Nigerian Red Cross, National Emergency Management Agency, Lagos State Emergency Management Agency, Federal and State Fire Services, Nigeria Security and Civil Defence Corps, Nigerian Army, Aviation Authorities (NCAA, NAMA), Nigeria Police and other organizations worked together to remove human remains and search for survivors. The remains of the 157 persons were recovered from the ruins of the crash: 90 males, 45 females, 10 children and 9 bodies still being identified.

The crash has also resulted in significant damage on the ground. A full assessment has not been completed because of the crash investigation and poor weather, but it is estimated that up to a 1,000 people may have been displaced due to loss of infrastructure on the ground. The government has offered an IDP camp in an existing structure at Agbowa, Epe (more than 100km from the crash site). Due to the distance from peoples' original location, very few of the displaced have moved to this location. Since then, the government has moved the camp to a Transit Home for Domestic Violence at Ipaja, Lagos. To date, only 51 persons have sought shelter here. The number of displaced is thought to be much higher and a full assessment of the needs is required before a full plan of action is developed.

The Dana air crash happened in the midst of continued attacks from the Boko Haram group which began its attacks in 2009, and has left in its wake a total of over 1,500 persons dead, and over 2,000 injured; and more than a million displaced or relocated in all the affected states. To date, there is still apprehension and fear among the population especially in Northern Nigeria. Nigerian Red Cross volunteers have consistently responded to these attacks and have assisted authorities in body recovery, first aid and basic medical services for the injured, as well as support to the bereaved communities. In the last 4 weeks, there has been a spate of attacks that have targeted churches. The effect of this type of attack in places of worship has the potential to increase the psychological damage and level of community fear adversely affecting the communities' overall well being. Red Cross volunteers have been working in response to such scenarios, but numbers of volunteers engaged in activities is falling, and this is believed to be directly related to the psychological trauma volunteers have experienced due to the number and nature of operations in Nigeria. Increased support for staff and volunteers to better cope is urgently needed.

Coordination and partnerships

The Federal and Lagos State governments with their relevant Ministries, Departments and Agencies (MDAs) swung into action after the Dana airplane crashed, in conjunction with Nigerian Red Cross and other relevant organizations, carried out search and rescue, removal of remains, dead body identification and management, as well as recovery of black box and flight recorder.

Red Cross and Red Crescent action

The Lagos State branch of the Nigerian Red Cross and National Headquarters were able to mobilize 170 volunteers initially for various activities. NRCS volunteers provided psychosocial support to the affected and their families and friends. They were involved in remains identification and management. NRCS was also involved in collecting personal items from the deceased for the bereaved families, as well as search and rescue, evacuation to hospital and first aid services to the injured. The effect of this is that the Red Cross volunteers are severely distressed. This incident made volunteers turnout drop to 70 volunteers by 4th June and to 35 by 5th of June; as a result of the distress experienced by volunteers working identifying, removing and managing remains.

In order to meet the psycho-social support (PSS) needs of volunteers and staff and to be able to continue provision of PSS support to the affected population, the deployment of two regional psychosocial specialists from the IFRC Psychosocial Reference Centre roster is proposed. This deployment aims to meet three needs:

- Focus on establishing and implementing PSS activities (trainings, workshops and direct PSS) to staff and volunteers that were involved in the initial response.
- PS training to staff and volunteers will be conducted to enhance the PS capacity of the NRCS to ensure improved and ongoing PSS emergency first aid and support in the future, given the ongoing needs related to terror attacks in the country as well.

- In addition, a PS needs assessment will simultaneously be conducted. This will include an assessment of the effects of the crash on the community as well as an assessment of the need for longer-term PSS activities.

In addition to psychosocial support and recovery, a full assessment of the needs of those displaced by the crash will occur. Initial estimates indicate at least 150 vulnerable families that may have lost all of their belongings. NFI household kits will be distributed to these families. In addition, hygiene promotion and health assessment will occur in the area to ensure the loss of general infrastructure does not lead to an outbreak of disease. Activities related to restoring family links will be carried out to ensure effective communication between family members.

Once needs assessments for both the psychosocial needs and needs of the displaced are completed, a revision of the plan of action may be necessary.

The needs

After a preliminary assessment, the immediate needs of the affected persons, bereaved families and traumatized volunteers are expressed in terms of psychosocial support services, relief items (blankets, mosquito nets, mattresses, kitchen sets, buckets, water treatment tablets, jerry cans, soaps, detergents etc.) as well as children's clothing for protection against bad weather. There is also a need for hygiene promotion because of the contaminated environment and replenishment of medical supplies to the branch.

Beneficiary Selection:

This operation will target 150 most affected families surrounding the areas of the crash site. The criteria in the selection will include those whose houses or shops were destroyed or damaged, those who lost belongings and/or means of livelihood, pregnant women, lactating mothers, elderly people above 60 years and families with children under 5 years.

The proposed operation

The Nigeria Red Cross Society, with support from a deployment of staff from the PSS roster members will carry out a comprehensive assessment of needs related to psychosocial support services to beneficiaries, staff and volunteers. They will train staff and volunteers on how to deliver psychosocial support first aid in disasters; will organize the delivery of immediate assistance in relief (basic non-food items) to the affected population, and hygiene promotion to prevent any disease outbreaks.

The operation will be technically supported by the psychosocial referral centre in Europe as well as IFRC's West Coast regional office.

Relief distributions (food and basic non-food items)

Outcome: 150 most affected households have received specific quantity and quality of non-food items based on the assessment and selection criteria from Red Cross.

Activities planned:

- Conduct a comprehensive needs assessment in the target communities;
- Develop an effective Plan of Action based on needs assessment
- Procure and distribute non-food items that are needed based on the needs assessment;
- Mobilize and brief 20 Red Cross volunteers on registration and distribution strategies of the Red Cross;
- Control supply movements from point of dispatch to end user;
- Establishment of audit trail;
- Monitor and evaluate the relief activities and provide report on distribution of relief items;

Emergency Health: Psychosocial Support Services

Outcome 1: 150 most vulnerable families in the affected communities are provided with psychosocial support services

Activities planned:

- Conduct a PS needs assessment in the target communities
- Provide PSS to the affected communities
- Develop a plan of action if further on-going support is recommended from the assessment

<p>Outcome 2: Staff and volunteers involved in the initial response are provided with direct psychosocial support</p> <p>Activities planned:</p> <ul style="list-style-type: none"> • Psychological first aid and supportive communication to affected staff and volunteers
<p>Outcome 3: 30 staff and volunteers have increased PSS capacity to respond to the current and future emergencies</p> <p>Activities planned:</p> <ul style="list-style-type: none"> • The training will be based on IFRC Psychosocial Centre PS training materials. The capacity in following key areas will be acquired • PS in emergencies and crisis events, community based PSS, stress and coping, PFA and Supportive communication, Children, supporting volunteers and staff etc. • To acquire additional skills, tools and techniques in trauma and bereavement counselling • To clearly understand and differentiate between mourning and bereavement cycles and develop corresponding methods to address them • To identify and develop means and steps of the victims integration and life after trauma • To define and develop tools for rebuilding physical, emotional and philosophical intelligence • To enable victims to live a more productive and untarnished life
<p>Outcome 4: A feedback workshop takes place, acknowledging efforts of staff and volunteers and promoting cohesiveness among NRCS components</p> <p>Activities planned:</p> <ul style="list-style-type: none"> • Meeting and discussions with the teams • Appreciation for participation • Documenting best practices • Presentation of letters of commendation to all the volunteers who carried out the operations
<p>Outcome 5: Medical supplies that were used in the initial response to the crash site are replenished at branch level to ensure effective first aid can be provided in the future</p> <p>Outputs (expected results) and activities planned:</p> <ul style="list-style-type: none"> • Identification of medical needs based on most likely disaster scenarios in the area • Procurement and provision of medical supplies and support for the branch • Approval system for the usage of medical supplies are put in place

Water, sanitation, and hygiene promotion

<p>Outcome: Reduced risks of waterborne diseases through hygiene promotion, health education and water purification, disinfection in affected areas</p> <p>Activities planned:</p> <ul style="list-style-type: none"> • Assess damage to infrastructure with a focus on water and sanitation needs • Mobilize and train 20 Red Cross volunteers in hygiene and health promotion; • Procure 40 first aid kits and provide first aid services in the affected areas. • Sensitize the target communities on good hygiene and health practices; • Identification of suitable disinfectants to assist in smell reduction and disease prevention in the affected area • Procurement of disinfecting agents • Fumigation of site and environment for increased pests related to infrastructure destruction • Provision of solvent for the fumigating volunteers • Evaluation of the exercise and reporting on the exercise
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Restoring Family Links

<p>Outcome: To ensure the recovery and reunification of separated missing family members</p> <p>Activities planned:</p> <ul style="list-style-type: none"> • Provision of NRCS volunteers to carry out tracing and family reunification activities • Orientation of the volunteers who will carry out tracing and family reunification activities • Registration of missing persons • Dispatch and delivery of messages • Registration of recovered missing persons
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Communications – Advocacy and Public information

The proposed intervention of the NRCS with support from IFRC's West Coast Regional Representation will provide an opportunity for the National Society to demonstrate the added value of its activities to the public. The National Society, with technical support from the Regional Representation, will ensure adequate and effective national and international coverage of the Red Cross intervention. The International Federation will assist the NRCS in the formulation of strategies to address the public and the media during the operation, document the distribution process and propagate Red Cross fundamental principles through the production of relevant articles and photographs. This, in turn will contribute to enhancing the visibility of the Red Cross in Nigeria and outside and will strengthen the capacity of the National Society in information sharing and dissemination during the emergency operation.

Contact information

For further information specifically related to this operation please contact:

- **In Nigeria:** Bello Hamman Diram, Secretary-General, Nigerian Red Cross Society; phone:+234 805 777 9993; e-mail:bdiram@yahoo.com; bdiram@nrdsn.org
- **IFRC Regional Representation in Cote D'Ivoire:** Daniel Sayi, Regional Representative, West Coast Regional Representation, Abidjan, Cote D'Ivoire; phone: +225 667 75261; email: daniel.sayi@ifrc.org
- **IFRC Zone:** Daniel Bolanos, Disaster Management Coordinator, Africa; phone: +254 (0)731 067 489; email: daniel.bolanos@ifrc.org
- **IFRC Geneva:** Christine South, Operations Support; phone: +41.22.730.45 29; email: christine.south@ifrc.org
- **IFRC Regional Logistics Unit (RLU):** Ari Mantyvaara, Logistics Coordinator, Dubai; phone +971 504584872, Fax +971.4.883.22.12, email: ari.mantyvaara@ifrc.org

For Resource Mobilization and Pledges:

- **West and Central Africa hub:** Elisabeth Seck, Resource Mobilization Officer, Dakar; phone: +221 33 869 36 60; mobile: +221 77 450 59 49; email: elisabeth.seck@ifrc.org

For Performance and Accountability (planning, monitoring, evaluation and reporting enquiries)

- **In IFRC Zone:** Robert Ondrusek PMER/QA Delegate, Africa; Phone: +254 731 067277; email: robert.ondrusek@ifrc.org
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How we work

All IFRC assistance seeks to adhere to the Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the Humanitarian Charter and Minimum Standards in Disaster Response (Sphere) in delivering assistance to the most vulnerable.

The IFRC's vision is to inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

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The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:

1. Save lives, protect livelihoods, and strengthen recovery from disaster and crises.
 2. Enable healthy and safe living.
 3. Promote social inclusion and a culture of non-violence and peace.
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DREF OPERATION

17-06-12

Nigeria: Plane Crash (MDRNG013)

Budget Group	DREF Grant Budget CHF
Shelter - Relief	0
Shelter - Transitional	0
Construction - Housing	0
Construction - Facilities	0
Construction - Materials	0
Clothing & Textiles	48,421
Food	0
Seeds & Plants	0
Water, Sanitation & Hygiene	13,863
Medical & First Aid	9,524
Teaching Materials	2,857
Ustensils & Tools	13,202
Other Supplies & Services	0
Emergency Response Units	0
Cash Disbursements	0
Total RELIEF ITEMS, CONSTRUCTION AND SUPPLIES	87,866
Land & Buildings	0
Vehicles Purchase	0
Computer & Telecom Equipment	0
Office/Household Furniture & Equipment	0
Medical Equipment	0
Other Machinery & Equipment	0
Total LAND, VEHICLES AND EQUIPMENT	0
Storage, Warehousing	0
Distribution & Monitoring	3,257
Transport & Vehicle Costs	9,286
Logistics Services	0
Total LOGISTICS, TRANSPORT AND STORAGE	12,543
International Staff	12,900
National Staff	8,667
National Society Staff	9,616
Volunteers	12,020
Total PERSONNEL	43,203
Consultants	0
Professional Fees	0
Total CONSULTANTS & PROFESSIONAL FEES	0
Workshops & Training	44,738
Total WORKSHOP & TRAINING	44,738
Travel	0
Information & Public Relations	5,787
Office Costs	952
Communications	952
Financial Charges	2,000
Other General Expenses	1,905
Shared Support Services	0
Total GENERAL EXPENDITURES	11,596
Programme and Supplementary Services Recovery	12,996
Total INDIRECT COSTS	12,996
TOTAL BUDGET	212,942