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# Emergency Appeal Turkey: Population Movement

 International Federation  
of Red Cross and Red Crescent Societies

**Emergency Appeal n° MDRTR003**  
**GLIDE n° OT-2011-000025-TUR**  
**09 November 2012**

This Emergency Appeal seeks CHF 32,311,219 in cash assistance to be channelled either multilaterally through the IFRC or bilaterally to support the Turkish Red Crescent Society (TRCS) in assisting up to 170,000 people displaced by the crises in Syria. The Emergency Appeal will provide urgent winterisation support to approximately 100,000 temporary protected people living in camps in Southern Turkey, as well as providing essential food and non-food relief items to approximately



Syrian citizens settled in tent cities, set up by Turkish Red Crescent near the border with Syria. Photo: Turkish Red Crescent

20,000 vulnerable people at the Turkish-Syrian border. The Emergency Appeal also includes the provision of contingency stocks for an additional 50,000 people for the period of 6 months. The Turkish Red Crescent provides all assistance exclusively from the Turkish side of the border and does not engage in any cross-border activities.

The operation will be completed by mid May 2013. A Final Report will be made available three months after the end of the operation, by mid August 2013.

## Summary:

Since early 2011, the civil unrest in Syria has caused mass displacement within Syria and into neighbouring countries. By 7<sup>th</sup> November 2012 the number of people registered by UNHCR in the neighbouring countries reached 301,200. On 5<sup>th</sup> November 2012, 110,649 people were registered as the total number of Syrians currently receiving temporary protection from the Turkish Government, based on the information provided by the Disaster and Emergency Management Presidency of Turkey (Afet ve Acil Durum Yönetimi Başkanlığı, known as "AFAD"). According to Government sources, the number of people increased considerably during the month of August, as a result of the violence in Aleppo, as the majority of new arrivals came from Aleppo and its surrounding rural areas.

As a lead agency in the overall disaster management structure of Turkey, the Disaster and Emergency Management Presidency is in charge of camp management. TRCS works as an auxiliary to the Government of Turkey, providing essential food and non-food relief items and shelter services in the camps.

At present, Turkish Red Crescent Society (TRCS) is involved in service provision to approximately 100,000 “temporary protected Syrian persons”<sup>1</sup> in a total of 13 tented camps and 1 containerised camp close to the Syrian border.

As the ongoing crisis in Syria shows no signs of an imminent resolution, TRCS is mobilizing its efforts to prepare for the onset of cold weather over the winter months. A winter strategy for all camps has been prepared by TRCS with IFRC support and includes distribution of a winter package that will include an electric radiator (heater), hot plate (cooking stove), warm clothing, high thermal blankets, plastic sheeting, and other items. The winterization operation is in addition to the regular provision of blankets, sleeping mats, mattresses, jerry cans, kitchen sets, and hygiene kits to improve the living conditions of approximately 100,000 temporary protected people. TRCS will also distribute food and non-food items at the Turkish-Syrian border to assist specifically vulnerable Syrians and will establish contingency stocks for an additional 50,000 people, including emergency shelter and hygiene materials.

The TRCS has the operational capacity to fully implement the activities within this Emergency Appeal without the need for operational or technical assistance from the IFRC or non-Movement partners. As such the IFRC role is limited to non-operational support in the key areas of resource mobilisation, reporting / communications, procurement (as required) and staff training.

The TRCS requests support to this Emergency Appeal in the form of cash rather than in-kind assistance or human resources. As the Emergency Appeal seeks to provide uniform quality food and NFIs to a large number of beneficiaries, the TRCS recognises that this will be best achieved through local procurement of identical products, rather than through accepting small quantities and diverse qualities of food and NFI from outside Turkey.

Channelling of funds through the appeal is preferable; however, TRCS will welcome bilateral funding to support the operation as well, but is not requesting the support of bilateral delegates. Due to the security situation and conditions, there is limited access for humanitarian personnel other than TRCS and Government agencies in the operational area (including the camps and border points) - international visits will not be possible in the camps or border areas. TRCS will carry out regular monitoring and evaluation activities, supported by the IFRC reporting / information delegate and other IFRC support as needed, and will share information with all stakeholders through operations updates and other relevant channels. TRCS will focus on the delivery of essential and impartial humanitarian assistance and will provide monitoring and reporting on the needs and assistance provided, any requests for information relating to the detailed political or contextual analysis will be referred to the Ministry of Foreign Affairs and AFAD for information through reports and bulletins. The TRCS encourages all donors and partners to coordinate their information requests through the IFRC Europe Zone Office, who will receive information from the reporting / information delegate to be embedded in the TRCS National Office in Ankara.

All multilateral assistance channelled to this Emergency Appeal (through the IFRC) will be subject to the usual IFRC standards (e.g. in procurement and reporting). Where there is local procurement of food and NFIs with multilateral funding, the IFRC will monitor and endorse TRCS procurement procedures.

All bilateral assistance channelled directly to the TRCS will be subject to TRCS procedures and standards. The IFRC reporting / information delegate embedded within the TRCS will provide quality narrative reporting covering the entire international assistance operation (bilaterally and multilaterally funded activities) and support financial reporting for multilateral funded activities, but TRCS will be accountable for those procedures, standards and delivery.

**[<Click here to view the attached Emergency Appeal Budget; the map of the camps set up by Turkish Red Crescent Society, or here to view contact details>](#)**

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<sup>1</sup> The terminology “temporary protected” people refers to the temporary protected status that can be granted to those who are currently in a foreign country on temporary visas to allow them to remain legally until it is safe to return to their home country.

## The situation

Since early 2011, the violence in Syria has caused mass displacement within Syria and into neighbouring countries. Violence spread across the country over several months and by July 2012, street fighting and shelling had reached Aleppo and Damascus – a previous safe haven for many who had fled other 'hot-spot' areas. By the end of July, over 123,480 people had fled Syria, into Jordan, Turkey, Lebanon and Iraq and were registered by UNHCR, with over half of these being children. By 7<sup>th</sup> November 2012, the number of people registered in the neighbouring countries reached 301,200, therefore it is estimated that in reality, many more than this have fled.

During the 19 months of crisis in Syria, Turkey has been receiving increasing numbers of Syrians within its borders. According to the information provided by the Government of Turkey, 9,500 people were registered in the country on 15th January 2012. By the end of July 2012, this number quadrupled to more than 44,000 people. On 5<sup>th</sup> November 2012, a total of 110,649 Syrian citizens were registered as currently receiving temporary protection from the Turkish Government. According to Government sources the number of people doubled during the month August, as a direct result of the violence in and around Aleppo, as the majority of new arrivals into Turkey came from Aleppo and its surrounding villages.

Turkey has seen acceleration in the flow of new arrivals from Syria in recent months surpassing the 2012 contingency planning figure of 100,000 people. The country is continuing to address the evolving needs as Turkish Authorities operate 14 camps and one temporary processing centre for displaced Syrians and are planning the establishment of additional camps over the coming months to increase the total camp capacity in Turkey to 130,000 people. Most of the camps are situated close to the Syrian border in the South Eastern Anatolia Region of Turkey, with tent camps set up in Hatay province as well.<sup>2</sup>



Tent camp established for hosting Syrian citizens in Turkey. Turkish Red Crescent is providing the necessary services for the people residing in the camps. Photo: Turkish Red Crescent

Based on reports from UN Refugee Agency (UNHCR) and local authorities in Turkey, the number of Syrians congregating in informal settlements along the Syrian side of the border is currently estimated to be more than 10,000 and those who would like to cross to Turkey are admitted gradually in smaller groups.

While Hatay province enjoys a Mediterranean climate, the South Eastern Anatolia Region is under the influence of both a colder climate and there are considerable differences in temperature among the tent camp locations. For example, Şanlıurfa and Hatay has a Mediterranean climate with higher temperatures, with rains from March and changeable weather from April to November, while Gaziantep, Adiyaman and Osmaniye have more transitional weather and might experience changeable weather between November and March, with some snow in January and February and high winds in some locations. While in the north of Kahramanmaraş, winters are difficult and there can be heavier snow and rain between November and March. The different weather patterns will have a clear influence on the condition and needs of those in the camps in each area over the winter months and TRCS is trying to prepare well for this.

## Coordination and partnerships

The Turkish Red Crescent Society acts as an auxiliary to public services responsible for intervention in the event of disasters, in conjunction with state agencies such as the Prime Ministry Disaster and Emergency Management Agency. All activities in the field are being coordinated at the central level by the Prime Ministry

<sup>2</sup> 5 tent cities in Hatay, 2 in Şanlıurfa, 3 in Gaziantep, 1 in Kahramanmaraş, Osmaniye and Adiyaman, in total 13 tent cities, and a container city in Kilis (information source: AFAD)

Disaster and Emergency Management Agency (AFAD) and Turkish Red Crescent Society acts to provide impartial humanitarian services to those in need in the camps and other situations.

The management of the crisis situation related to the temporary protected people is under the responsibility of AFAD with the support of Turkish Red Crescent Society (TRCS). Therefore TRCS is responsible for the provision of food, distribution of tents and other living facilities, including shower and bathroom containers, receiving in kind donations and distributing relief items. The Turkish Ministry of Health provides health services within at the camps and at the border. The Ministry of Family and Social Policies provides social aid to people affected. The Ministry of Education provides education for children. For security issues, the Ministry of Internal Affairs is responsible for police and security.

TRCS is collaborating with key UN agencies in the provision of additional food relief and non-food relief items to the camp population. The costs for these services are not included in this Emergency Appeal, but references to these complementary activities may be included in narrative reports.

TRCS also regularly attends coordination meetings with the Government agencies and the UN country team, providing and coordinating support to people in the camps.

In collaboration with World Food Programme (WFP), VISA, and the Halk Bank, the TRCS has launched an Electronic Food Card programme. The Food e-Card programme is initially covering five camps, one in Kilis and four in Hatay, for 25,000 temporary protected Syrians. It will be expanded to include a higher number of families, as cooking facilities and access to shops become available in other camps. Each temporary protected Syrian family will receive an electronic Food e-Card that is loaded with 80 Turkish Liras (US\$45) per family member per month.

UNICEF has provided in-kind donation (Multi purpose tents) to provide safe educational, recreational, and psychosocial care for children affected by the Syrian crisis. The supplies supporting these activities have been procured, handed over to Turkish Red Crescent by UNICEF and are being distributed in the camps by the Turkish Red Crescent.

TRCS requests support to this Emergency Appeal in the form of cash rather than in-kind assistance. As the Emergency Appeal seeks to provide uniform quality food and NFI to a large number of beneficiaries, the TRCS recognises that this will be best achieved through local procurement of identical products, rather than through accepting small quantities and diverse qualities of food and NFI from outside of Turkey. The TRCS encourages all donors and partners to coordinate their information requests through the IFRC reporting / information delegate assigned in the TRCS office in Ankara.

As noted above, the TRCS has the operational capacity to fully implement the activities within this Emergency Appeal without the need for operational and management assistance from the other movement or non-Movement partners. As such, the IFRC role is limited to the technical operational support in the areas of resource mobilisation, reporting / communications, procurement (as required) and staff training.

This approach recognises the strong capacity of the TRCS in planning, implementation and coordination and the value added of the IFRC Secretariat in international coordination, information management, resource mobilisation and training. Any funds channelled through the IFRC (multilaterally) for the direct operational activities of the TRCS (e.g. food and NFI for the tented camps winterisation, the border assistance programme and contingency stocks) will be provided to the TRCS on the basis of working advance and will incur the usual IFRC Programme and Supplementary Services Recovery.

All multilateral assistance will be subject to the usual IFRC standards (e.g. procurement) and reporting. Where there is local procurement of food and NFI with multilateral funding, the IFRC will monitor and endorse TRCS procurement procedures. Bilateral support will be channelled directly to TRCS and be used in accordance with TRCS standards and procedures, but will be reported on under IFRC wide reports.

After the launch of the Emergency Appeal, TRCS will organize a “teleconference meeting” that aims to brief all Red Cross Movement partners about the action and the operation for the temporary protected people supported by TRCS in the camps.

Given the regional implications of the Syria crisis and the involvement of National Societies from different geographical regions, the coordination of the operation under this Emergency Appeal will require regular

information sharing between the IFRC Middle East North Africa (MENA) Zone, which covers Syria, Lebanon, Jordan and Iraq (amongst other National Societies), and the Europe Zone, within which Turkey is covered.

For operations that link to other different geographic Zones and for operations of a strategic importance to the broader IFRC, the Federation Secretariat in Geneva will facilitate coordination and partnership between the IFRC Zone structures and provide additional support to each as requested.

## Red Cross and Red Crescent action

Since the beginning of the crisis (March 2011) and the influx of temporary protected people coming to Turkey, the Turkish Red Crescent Society has initiated a Syrian humanitarian aid operation. The humanitarian operation to assist Syrians under temporary international protection within the Turkish borders has been launched by the Turkish Government and the role of Turkish Red Crescent Society is as an auxiliary to the government.

According to the mandate of Turkish Red Crescent, the National Society is not responsible for camp management but to provide sheltering and relief services, cover food (hot food 3 times a day, food parcels), water and hygiene needs of the Syrians under temporary international protected people in Turkey.

Tents, blankets, stoves, bread, water, kitchen sets, hygiene kit and food parcels are provided on the site where the camps have been set up. The Turkish Red Crescent has been conducting activities, such as sheltering and the provision of food in the 13 tent camps and in one container camp, which were formed for the Syrian people crossing the Turkish border. Provisions of the existing services within the camps are continuously ensured in accordance with the humanitarian policies of Turkish Government.

Breakdown of services and activities provided by TRCS in the tent camps						
	PROVINCE	CAMP	SERVICES			
			TENTS	NON FOOD ITEMS	FOOD	PSYCHOSOCIAL SUPPORT
1	HATAY	YAYLADAĞI-1	√	√		
2		YAYLADAĞI-2	√	√		
3		ALTINÖZÜ	√	√		
4		BOYNUYOĞUN	√	√		
5		APAYDIN	√	√		
6	GAZİANTEP	ISLAHIYE	√	√	√	
7		NİZİP	√	√	√	
8		KARKAMIŞ	√	√	√	
9	KAHRAMANMARAŞ	KAHRAMANMARAŞ	√	√	√	
10	OSMANİYE	OSMANİYE	√	√		
11	ADİYAMAN	ADİYAMAN	√	√		
12	ŞANLIURFA	CEYLANPINAR	√	√		
13		AKÇAKALE	√	√		
14	KİLİS	KİLİS			√	

In order to register the needs in the camps, the necessary camp family identity card practice infrastructure was created by the governmental authority in charge for the camp management.

In order to meet the increasing needs - other than shelter and food - of temporary protected Syrians residing in camps and enabling a better mood, social activity tents (television-cinema), children's playgrounds, football, volleyball and basketball fields have been established.

## The needs

**Immediate needs:** Turkish Red Crescent Society is responsible for providing services in 13 tent camps and 1 container camp according to its mandate. Food and educational, recreational, and psychosocial care for children are covered in cooperation with related agencies and institutions. Therefore TRCS is focusing on preparing for the onset of cold weather over the winter months by addressing the needs of people related to relief (non-food items) and service provision in the camps. A winter strategy for all camps has been prepared by TRCS with IFRC support and is based on the increasing needs of people to enhance their level of resilience to the winter weather conditions. This strategy includes the distribution of a winter package that will include an electric radiator (heater), hot plate (cooking stove), warm clothing, high thermal blankets, plastic sheeting, and other items for each family. The winterization operation is in addition to the regular provision of blankets, sleeping mats, mattresses, jerry cans, kitchen sets, and hygiene kits to the temporary protected people.

In order to improve the living conditions of the beneficiaries, winterized shelter extensions, upgrading, and additional weatherproofing of existing tents, are included in the emergency appeal.

The Turkish Red Crescent Society is the only organization that has been granted access to the Turkish border points to provide humanitarian assistance to vulnerable Syrians. The number of Syrians congregating near the Syrian side of the border is estimated to be between 10,000 and 20,000 and those who would like to cross into Turkey are admitted in smaller groups. These people are in a specifically vulnerable situation. The Turkish Red Crescent will address the specific needs



Syrians residing in tent camps are in need for non food relief items to be able to cope with winter weather conditions. Photo: Turkish Red Crescent

of these people through the provision of food and non food items at five Turkish border points (Karkamis, Kilis, Yayladag, Reyhanli and Akcakale) and will assist approximately 4,000 people at each point based on the demand and required assistance. The Turkish Red Crescent provides this assistance exclusively from the Turkish side of the border and does not engage in any cross-border activities.

**Mid-term needs:** The continued violence in Syria has prompted humanitarian agencies to prepare for a further increase in the numbers of people needing temporary protection, taking into account the impact on refugee-hosting countries and communities. According to a UNHCR forecast a total of 710,000 refugees<sup>3</sup> are expected to be registered in the neighbouring countries by the end of the year. Based on this estimation TRCS needs to be prepared to address the needs of the new arrivals as well, and therefore a prepositioned contingency stock is also part of this appeal to address the needs of an additional 50,000 people.

**Projection of Syrian refugee population per host country until end of 2012**

	Syrian refugee population as of 23 September	Total planning figure from March – December 2012
Jordan	94,059* (registered with UNHCR: 52,634)	250,000
Lebanon	74,537 (registered with UNHCR: 53,233)	120,000
Turkey	84,084**	280,000
Iraq	30,554 (registered with UNHCR: 14,156)	60,000
<b>Total</b>	<b>283,234</b>	<b>710,000</b>

\* The Government of Jordan estimates that there are currently over 200,000 Syrians on its territory.

\*\* This figure only includes Syrian refugees currently registered and assisted in camps by the Government of Turkey. To date Turkey has assisted 120,000 Syrian refugees.

<sup>3</sup> <http://data.unhcr.org/syrianrefugees/uploads/SyriaRRP.pdf> p.10

## The proposed operation

### Relief distributions (food and basic non-food items)

<b>Outcome 1: 100,000 temporary protected people residing in temporary camps will have received non food relief items to increase the resilience during the winter time</b>	
<b>Outputs (expected results)</b>	<b>Activities planned</b>
Output 1.1: 100,000 temporary protected people received winterization material to improve their living conditions – specifically with specialized winter NFIs (Blankets; Radiator heater; Hot plate cooker; Kitchen Set; Mattress; high thermal Clothing)	<ul style="list-style-type: none"> <li>• Develop specialized tarpaulins to improve the living conditions in the camp done by the TRCS production centre.</li> <li>• Procure raw material according to TRCS standards and procedures of procurement</li> <li>• Ensure that raw material follow Turkish standards</li> <li>• Support TRCS to enhance the logistics interface coordination, in close cooperation with partners</li> <li>• Upgrade the existing distribution plans</li> <li>• Distribute relief supplies and control supply movements from point of dispatch to end user.</li> <li>• Monitor and evaluate the relief activities and provide reporting on relief distributions.</li> </ul>
<b>Outcome 2: Up to 20,000 vulnerable people at the Turkish-Syrian border will have received urgent food and non-food relief items</b>	
<b>Outputs (expected results)</b>	<b>Activities planned</b>
Output 2.1: Displaced people at the Turkish-Syrian border are supported with basic food and NFIs (food, blankets, hygienic Kits, Baby Food, Sealed Water) from within Turkey	<ul style="list-style-type: none"> <li>• Deliver intended assistance.</li> <li>• Distribute relief supplies from the Turkish side of the border and control supply movements from point of dispatch to point of delivery</li> <li>• Monitor and evaluate the relief activities and provide reporting on relief distributions.</li> </ul>
<b>Outcome 3: NFI contingency stocks for 50,000 people will be procured and pre-positioned in case of deterioration of the humanitarian situation and increase the influx of temporary protected people.</b>	
<b>Outputs (expected results)</b>	<b>Activities planned</b>
Output 3.1: Contingency non-food items stock is set up and available for supporting at least 50,000 families	<ul style="list-style-type: none"> <li>• Enhance TRCS preparedness through pre-positioning of contingency relief items ( NFIs) for an additional 50,000 temporary protected people</li> <li>• Procure goods according to TRCS and IFRC standards and procedures of procurement in close coordination with IFRC Logistics</li> <li>• Ensure that goods specifications meet or exceed minimum Turkish standards</li> <li>• Support TRCS to enhance the logistics/relief interface coordination, in close cooperation with partners</li> </ul>
Output 3.2: A pre stocking for 10,000 tents for hosting temporary protected people will be setting up in case of deterioration of the humanitarian situation.	<ul style="list-style-type: none"> <li>• Develop specialized and winterized tents produced by the TRCS production centre.</li> <li>• Procure raw material according to TRCS standards and procedures of procurement</li> <li>• Procure goods according to TRCS standards and procedures of procurement</li> <li>• Support TRCS to enhance the logistics/relief interface coordination, in close cooperation with partners</li> </ul>
Output 3.3: Multipurpose tents will be set up in the future camp to enhance the social activities	<ul style="list-style-type: none"> <li>• Procure raw material according to TRCS standards and procedures of procurement</li> <li>• Support TRCS to enhance the logistics/relief interface coordination, in close cooperation with partners</li> </ul>
Output 3.4: Shower and bathroom containers will be set up in the future camp to ensure the health conditions.	<ul style="list-style-type: none"> <li>• Procure raw material according to TRCS standards and procedures of procurement</li> <li>• Procure goods according to TRCS standards and procedures of</li> </ul>

	procurement <ul style="list-style-type: none"> <li>• Support TRCS to enhance the logistics/relief interface coordination, in close cooperation with partners</li> </ul>
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As the Emergency Appeal seeks to provide unified quality food and non-food items (NFIs) to a large number of beneficiaries, the TRCS proposes to purchase all items through local procurement as the first option. Therefore adequate quality and quantity can be ensured in a timely manner as well. All multilateral assistance will be subject to the usual IFRC standards (e.g. procurement) and reporting. Where there is local procurement of food and NFI with multilateral funding, the IFRC will independently monitor and endorse TRCS procurement procedures.

Based on the experience gained by TRCS in collaboration with WFP for the "food e-card system" a similar process or voucher system may be established for the distribution of warm clothes. According to the system each person would receive 30 USD for the purchase of winter clothing.

The following non food relief items are planned to be distributed under the TRCS winterisation programme in the 13 tent camps (total of 20,000 tents):

Type of item	Units /tent	Total number of items
Tarpaulins	1 piece	20,000
Blankets	10 pieces	200,000
Radiator heater	1 piece	20,000
Hot plate cooker	1 piece	20,000
Clothing voucher	1 piece	100,000
Kitchen Set	1 piece	20,000

The following food and non-food relief items are planned to be distributed on the Turkish side of the border for vulnerable Syrians (up to 20,000 people across five border points).

Type of item	Units /person	Total number of items
Food Rations	1 Ration per 5 people /1 family	24,000
Blankets	2 pieces	40,000
Personal Hygienic kits	1 piece	40,000
Baby food	1 piece	15,000
Bottled water	1 piece	84,000

Contingency stocks (for 50,000 people to be accommodated in 10,000 tents) of non-food items will include the following items:

Type of item	Units /family	Total number of items
Tents	1 piece	10,000
Bed linen sets	5 piece	50,000
Blankets	10 pieces	100,000
Mattress	5 piece	50,000
Kitchen sets	1 piece	10,000
Hygienic kits	1 piece	60,000
Radiator heater	1 piece	10,000
Hot plate cooker	1 piece	10,000
Pillows	5 piece	50,000
Prefabricated WC containers	(-/-)	417
Prefabricated shower containers	(-/-)	334
Multipurpose Tents	(-/-)	355

Tents under this component of the appeal will be locally procured so to ensure unified quality standards and timely process during the procurement. All multilateral assistance will be subject to the usual IFRC standards (e.g. procurement) and reporting. Where there is local procurement of food and NFI with multilateral funding, the IFRC will independently monitor and endorse TRCS procurement procedures.

The following items will be procured under this component for transitional shelter provision.

- Prefabricated WC Container with 6 cabins  $97 \times 5 = 485$  (as per the camp plan for 10.000 people)
- Prefabricated Bathroom Container with 6 cabins  $70 \times 5 = 350$  (as per the camp plan for 10.000 people)
- Multipurpose Tent 210 sqm  $2 \times 5 = 10$
- Multipurpose Tent 105 sqm  $52 \times 5 = 260$
- Multipurpose Tent 63 sqm  $18 \times 5 = 90$

The multipurpose tents will be used in the camps for warehousing and social activities such as schooling, activity halls, meetings and briefings, psychosocial activities etc.

The prefabricated sanitation containers will contribute to safe water supply and sanitation services in the camps. The containers themselves and also energy supply to the containers and the waste management will be managed by the camp management to the containers.

### National Society Capacity-building

<b>Outcome: National Society HQ and responding branches have received support for their infrastructure and well-functioning.</b>	
<b>Outputs (expected results)</b>	<b>Activities planned</b>
Staff involved in the operation is well supported and promoted.	<ul style="list-style-type: none"> <li>• Enhance security component in TRCS via printing and translation of IFRC security tools (including the e-learning modules).</li> <li>• Analyse and promote the contribution of staff through the different means of knowledge-sharing locally, regionally and internationally, especially within the RC/RC global network, if the situation allows.</li> <li>• Conduct IMPACT training for TRCS key staff</li> </ul>
TRC non-operational capacity is enhanced to meet the increased needs of the operation.	<ul style="list-style-type: none"> <li>• Provide national and international staff from IFRC to support overall operational capacity in the following priority areas:               <ul style="list-style-type: none"> <li>- Reporting and Information Management</li> <li>- Finance</li> <li>- Logistics (warehousing: equipments 5 forklifts)</li> </ul> </li> <li>• SPHERE handbook will be translated to Turkish and trainings held</li> <li>• Strengthen communication capacities within the National Society, among staff and volunteers being deployed to the field (Communication Equipment (HF, VHF, SatPhone, Bgan)</li> </ul>

### Capacity of the Turkish Red Crescent Society

The Turkish Red Crescent Society as a registered National Society of the Republic of Turkey is founded in 1868 in Turkey and is a prominent member of the International Red Cross and Red Crescent Movement consisting of National Societies from 187 countries that aims to alleviate the human suffering all over the world. Today, as a part of International Red Cross and Red Crescent Movement and as a National Society, it serves community with its 3,568 personnel and 760 branches.

The Turkish Red Crescent is empowered and resourced by the community and carries out activities in disaster management, social support, youth, health, blood and blood products, as well as humanitarian relief.

As an auxiliary organization to the relevant government authorities, the Turkish Red Crescent Society renders the humanitarian services in the field of emergency sheltering, provision of food and non-food items, cooked meals as well as receiving and dispatching of in-kind items to the locations where affected or needy people settled in camps or other type of settlement. Together with its nine Regional and 23 Local Disaster Management and Logistics Centres, Turkish Red Crescent has capacity to provide emergency shelter and food for 300,000 people in case of any type of emergency and disasters.

Turkish Red Crescent is one of the main organizations undertaking the establishment and development of blood services in Turkey. As a humanitarian organization, TRCS has given special attention to the blood activities as one of its core activities. Today, TRCS has 15 regional blood centres and 62 blood stations operating at various locations throughout the country. The total number of personnel working in regional blood centres and stations is 1,876. The blood related activities are coordinated by General Directorates of Blood Services under the General Directorates of Turkish Red Crescent.

According to the mandate of Turkish Red Crescent, the National Society is not responsible for camp management but to provide services, cover food (hot food three times a day, food parcels), water and hygiene needs of the Syrians temporary protected people in Turkey in its auxiliary role with its government.

Turkish Red Crescent Society has been active on the field since the start of the operation and has deployed 120 staff to the camp sites. It has seven sub-offices, one coordination office, and two warehouses to ensure the smooth running of the operation on the field.

### **Capacity of the IFRC**

The IFRC Europe Zone Disaster Management team has experienced staff in managing complex emergencies and population movement operations. IFRC Europe Zone Office is coordinating support to the TRCS response activities from Zone level to ensure timely and effective delivery of humanitarian response.

In addition to managing the appeal, the IFRC will provide technical support to Turkish Red Crescent during the implementation of the operation by the provision of technical assistance in the areas of Disaster Management, communication, reporting, staff training and capacity building and will recruit a reporting / information delegate in Ankara to provide IFRC wide reporting on the support to the operation.

Given the regional implications of the Syria crisis and the involvement of IFRC National Societies from different geographical regions, the coordination of the operation under this Emergency Appeal will require regular information sharing between the IFRC Middle East North Africa (MENA) Zone, which covers Syria, Lebanon, Jordan and Iraq (amongst other National Societies), and the Europe Zone, covering Turkey.

For operations that link with different geographic Zones and for operations of a strategic importance to the broader IFRC, the Federation Secretariat in Geneva will facilitate coordination and partnership between the IFRC Zone structures and provide additional support, including global disaster response tools available to each as requested.

### **Monitoring and evaluation**

In general monitoring and evaluation activities will be conducted by TRCS through its staff and information will be shared with IFRC on a regular basis and compiled in operations updates and other reports / information channels.

The TRCS will welcome bilateral funding in support of the operation but is not requesting the support of bilateral delegates. There is limited access for humanitarian personnel other than TRCS and Government agencies to the operational area (including the camps and border points) due to security conditions. As such, TRCS will carry out monitoring and evaluation activities, with support from the IFRC reporting / communications delegate and other support as required. Whilst the TRCS will be able to fully report on progress with implementing its own activities, it will focus on the humanitarian needs and assistance provided and refer any requests for information on the political context to the official Ministry of Foreign Affairs and AFAD reports and bulletins. The TRCS encourages all donors and partners to coordinate their information requests through the IFRC reporting / communications delegate to be embedded in the TRCS National Office in Ankara.

Joint communications and information management tools will be developed to support the registering of progress and achievements of the operation. These will be shared with partners and donors on a regular basis according to IFRC standards.

The IFRC reporting / communications delegate embedded within TRC will provide quality narrative reporting covering the entire international assistance operation (bilateral and multilaterally funded activities) and support financial reporting for multilaterally funded activities.

A meeting will be organised at the end of the operation for sharing and reviewing lessons learnt during the implementation of the activities. This meeting can also look at innovations of the TRCS to be shared with other National Societies interested in such solutions, such as the shelter materials and the Food e-cards project implemented in the tent camps.

### **Communications – Advocacy and public information**

Communications activities aim to maintain a regular flow of information, between the field and other key stakeholders. This will be vital for fundraising, awareness of the work of the Red Crescent and to maintain a strong profile of emergency operation in the given humanitarian situation.

IFRC will promote the Red Crescent emergency operation, ensuring a steady flow of timely and accurate information targeted at key stakeholders including the media, National Societies, and prospective donors. This will be facilitated by the Reporting /information delegate placed in Ankara to support the operation.

Turkish Red Crescent will work closely with the IFRC EZ Communications team and share their information related to the achievements of the operation on a regular basis. A communication strategy is planned to be specifically developed for this operation to support the work of TRCS and IFRC in reaching out to more people with their messages.

Information is planned to be promoted through the Federation communications channels including the Turkish Red Crescent website, the news section of [www.ifrc.org](http://www.ifrc.org) as well as relevant social media platforms. Press releases and audio-visual contents can be developed in close coordination and collaboration with TRCS.

### **Budget summary**

See attached budget (Annex 1) for details.

Jagan Chapagain  
Acting Under Secretary General  
Programme Services Division

Bekele Geleta  
Secretary General

## Contact information

### For further information specifically related to this operation please contact:

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### For Resource Mobilization and Pledges:

- **IFRC Europe Zone:** Sophia Keri, Grant Administration Officer, phone: +36 1 888 4504; email: [sophia.keri@ifrc.org](mailto:sophia.keri@ifrc.org)

### For Performance and Accountability (planning, monitoring, evaluation and reporting enquiries)

- **IFRC Europe Zone:** Imre Nagy, Planning and Reporting Manager, Budapest, phone: +36 1 8884 526, email: [imre.nagy@ifrc.org](mailto:imre.nagy@ifrc.org)



Click here

1. Emergency Appeal budget [below](#)
2. Click [here](#) to return to the title page
3. Click [here](#) to see the map of the camp sites

## How we work

All IFRC assistance seeks to adhere to the Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the Humanitarian Charter and Minimum Standards in Disaster Response (Sphere) in delivering assistance to the most vulnerable.

The IFRC's vision is to inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.



The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:

1. Save lives, protect livelihoods, and strengthen recovery from disaster and crises.
  2. Enable healthy and safe living.
  3. Promote social inclusion and a culture of non-violence and peace.
-

# EMERGENCY APPEAL

07/11/2012

MDRTR003 Turkey: Population Movement

Budget Group	Multilateral Response	Inter-Agency Shelter Coord.	Bilateral Response	Appeal Budget CHF
Shelter - Relief	7,445,596			7,445,596
Shelter - Transitional	4,597,771			4,597,771
Construction - Housing				0
Construction - Facilities				0
Construction - Materials				0
Clothing & Textiles	7,668,394			7,668,394
Food	600,000			600,000
Seeds & Plants				0
Water, Sanitation & Hygiene	2,643,523			2,643,523
Medical & First Aid				0
Teaching Materials	44,041			44,041
Utensils & Tools	3,545,596			3,545,596
Other Supplies & Services				0
Emergency Response Units				0
Cash Disbursements				0
<b>Total RELIEF ITEMS, CONSTRUCTION AND SUPPLIES</b>	<b>26,544,921</b>	<b>0</b>	<b>0</b>	<b>26,544,921</b>
Land & Buildings				0
Vehicles				0
Computer & Telecom Equipment	302,130			302,130
Office/Household Furniture & Equipment				0
Medical Equipment				0
Other Machinery & Equipment				0
<b>Total LAND, VEHICLES AND EQUIPMENT</b>	<b>302,130</b>	<b>0</b>	<b>0</b>	<b>302,130</b>
Storage, Warehousing	255,181			255,181
Distribution & Monitoring	396,373			396,373
Transport & Vehicle Costs	1,095,855			1,095,855
Logistics Services				0
<b>Total LOGISTICS, TRANSPORT AND STORAGE</b>	<b>1,747,409</b>	<b>0</b>	<b>0</b>	<b>1,747,409</b>
International Staff	145,000			145,000
National Staff				0
National Society Staff	1,059,585			1,059,585
Volunteers				0
<b>Total PERSONNEL</b>	<b>1,204,585</b>	<b>0</b>	<b>0</b>	<b>1,204,585</b>
Consultants	50,000			50,000
Professional Fees				0
<b>Total CONSULTANTS &amp; PROFESSIONAL FEES</b>	<b>50,000</b>	<b>0</b>	<b>0</b>	<b>50,000</b>
Workshops & Training	16,554			16,554
<b>Total WORKSHOP &amp; TRAINING</b>	<b>16,554</b>	<b>0</b>	<b>0</b>	<b>16,554</b>
Travel	25,000			25,000
Information & Public Relations	110,000			110,000
Office Costs	144,352			144,352
Communications	40,389			40,389
Financial Charges	20,000			20,000
Other General Expenses	117,632			117,632
Shared Office and Services Costs	16,200			16,200
<b>Total GENERAL EXPENDITURES</b>	<b>473,573</b>	<b>0</b>	<b>0</b>	<b>473,573</b>
Partner National Societies				0
Other Partners (NGOs, UN, other)				0
<b>Total TRANSFER TO PARTNERS</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Programme and Services Support Recovery	1,972,046	0		1,972,046
<b>Total INDIRECT COSTS</b>	<b>1,972,046</b>	<b>0</b>	<b>0</b>	<b>1,972,046</b>
Pledge Earmarking & Reporting Fees				0
<b>Total PLEDGE SPECIFIC COSTS</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>TOTAL BUDGET</b>	<b>32,311,219</b>	<b>0</b>	<b>0</b>	<b>32,311,219</b>
<b>Available Resources</b>				
Multilateral Contributions				0
Bilateral Contributions				0
<b>TOTAL AVAILABLE RESOURCES</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>NET EMERGENCY APPEAL NEEDS</b>	<b>32,311,219</b>	<b>0</b>	<b>0</b>	<b>32,311,219</b>



# Turkey: Population movement

