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# Emergency appeal operation update

## Chad: Population Movement

 International Federation  
of Red Cross and Red Crescent Societies

**Emergency appeal n° MDRTD011**  
**GLIDE n° 0T-2013-000049-TC**  
**6-month update**  
**2 months Timeframe Extension**  
**31 January 2014**

**Period covered by this Ops Update:** June to December, 2013. This update represents a six-month summary of the operation (cumulative narrative and financial).

**Appeal target (current):** CHF 885,092 (870,092 + 15,000 ERU); [click here to view the attached interim financial report](#)

**Appeal coverage:** 71%; [click here to go directly to the updated donor response report, or here to link to contact details](#)

#### Appeal history:

- [Disaster Relief Emergency Fund \(DREF\)](#): CHF 252,242 was initially allocated from the Federation DREF to support the National Society to respond to the needs of affected population in terms of emergency latrines, water treatment, training of volunteers and sensitization campaigns on hygiene promotion



Since the early hours of the refugee influx, RCC volunteers were at the front to support vulnerable victims through registration food and non food distribution. Photo: IFRC

- [Emergency Appeal](#) was launched on 26 June for CHF 1,489,072
- [Operation Update 1](#) was published on July 31, 2013
- [Operation Update 2](#) was published on August 5, 2013
- [A Revised Emergency appeal](#) was launched on 11 December and saw the reduction of the budget from CHF 1,489,092 to 885,092 and extended the timeframe by one additional month until end of January 2014.
- [This six month operation update](#) reports on progress and announces a further 2 month timeframe extension to accommodate delays caused by customs constraints.

**Summary:** The conflict in Darfur, Sudan resulted in displacement of population into the Sila region of Chad in March 2013. The situation has affected a significant number of people (refugees and returnees as well). According to the last registration carried out by the UNHCR, there were 21,251 refugees sheltered in the Abgadam camp in the Sila region.

The Red Cross of Chad deployed its volunteers from the early hours of the crisis to welcome and shelter the refugees in official sites proposed by the local authorities in Abgadam. The Red Cross of Chad collaborated with UNHCR and provided vehicles to transport returnees into more secure locations. Volunteers also supported UNHCR in the distribution of food and non-food items and in the pre – registration process.

The funds released from the DREF allocation enabled the provision of tarpaulins, buckets, sleeping mats, and soaps for 1,280 families and construction of 300 emergency latrines. To support the operation, 31 volunteers were trained to provide support and three Regional Disaster Response Team members were deployed.

The DREF operation was immediately followed by a six month emergency appeal to support 3,000 families through the distribution of tarpaulins, wood and construction tools, build community latrines in the camp and distribute non – items such as plastic mats, blankets, mosquito nets, kitchen sets and loincloths for refugees in the camp of Abgadam.

Despite early response from donors to support the affected victims, logistical challenges hampered the implementation of planned activities in the field. The operational area is located near the border with Sudan, which is isolated during the rainy season between the month of June and September. The only means to access the area was through a helicopter made available by the UNHCR.

Some of the NFIs procured at national level are currently stored in the buffer warehouse in the town of Abeche pending their dispatching in the field. But NFIs procured from Dubai such as tarpaulins and from neighbouring Cameroon such as mosquito nets, soaps, and water tanks have been blocked for almost two months by Chadian customs. In early December, the Chadian government issued a statement requesting from all aid agencies operating in the country to have a Tax Identification Number (*Numero d'Identification fiscale* in French) before clearing anything out from the customs. Despite having a state agreement with the Chadian government which exempts from all taxes, the IFRC country office was obliged to acquire the document. The obtainment of the document took more than one month and in mid January the IFRC country office was officially registered at the customs and could have the possibility to clear items out.

The National Society has a bilateral agreement with UNHCR for service provision of distribution of food and non-food items, shelter materials, water and sanitation activities and warehousing. During the reporting, a total RDRTs member and one ERU logistics roster member were deployed and supported volunteers in the field through training and coaching. Based on field monitoring and evaluation reports, conditions of affected persons have improved but gaps remain in different field such as water provision, sanitation, shelter and non food items.

In mid December, the emergency appeal was revised to reflect a more realistic approach to focus on priority emergency activities based on available funds in the following areas (distribution of tarpaulins and tools) water (distribution of aqua tabs and hygiene promotion), sanitation (distribution of jerry cans and soaps), health (distribution of mosquito nets and health promotion). The revised emergency appeal aims to provide humanitarian assistance to 3,000 households located in the camp of Abgadam in the Sila region. Due to the logistics constraints with the remaining non-food items, this 6 months update does not present major changes in the activity progress since the update published in December.

In order to finish activities within the operational timeframe, this six months operation update extends the operational timeframe by two months. The operation will therefore be completed 31 March 2014. A final report will be made available by 30 June 2014.

## The situation

Following fighting which erupted in West Darfur, between January and April 2013, the Sub Prefecture of Tissi in the Sila region experienced an influx of refugees and Chadian returnees. The UHNCR, supported by volunteers from the Chad Red Cross conducted several support missions in February and established a base in the Sub Prefecture of Tissi to support affected persons. Refugees have been sheltered in the Abgadam camp close to the border with Sudan. The Red Cross of Chad has been assigned several sectors including water, sanitation and hygiene promotion, food and non-food distribution as well warehousing in the camp. In collaboration with the UNHCR and other implementing in the field, refugees have been provided with necessary humanitarian assistance to enable them live with dignity in the local context.

According to the last process carried out by the UNHCR mid-December 2013, there were 21,251 refugees sheltered in the Abgadam camp. During the outset of the crisis, the daily influx of refugees was between 200 and 300 persons per day. A considerable decrease was registered from August when fighting decreased. According to the UNHCR, the end of the rainy season could lead to a resumption of the conflict in neighboring Darfur, and an estimated 20,000 more refugees are expected to cross the border into Chad in 2014.

Despite extensive support from aid agencies, humanitarian needs are still persistent. The water availability remains a large problem in the camp of Abgadam and support in shelter, non food items and hygiene promotion as well as the construction of latrines is considerably needed to fill the gap.

## Coordination and partnerships

The Red Cross response is coordinated from the headquarters in N'Djamena and works in close collaboration with the IFRC country office. Through internal movement coordination mechanisms, roles and responsibilities of the different movement partners have been defined based on mandate and experience, and movement partners have been briefed during the revision of this emergency appeal. Close collaboration is enjoyed with operational partners in the field including UNHCR, World Food Program(WFP), Association pour le Développement Economique et Social(ADES), Hebrew Immigrant Society(HIAS), International Rescue Committee as well as many others(Cf: detailed activity per partner is provided in the latest revised emergency appeal).

**National Society Capacity Building:** The Red of Chad has an extensive experience in disaster management particularly in population movement. With support from the Federation country office, the National Society has been managing the two biggest camps in terms of refugees in the eastern camp. In 2013, two more camps were assigned to the RCC by the UNHCR.

Volunteers from the affected region in Sila were among the first to respond to the crisis. They provided crucial support to the UNHCR through transportation of refugees, registration and settlement in the new camp. Additional staffs with distribution, logistics and Watsan skills were deployed from the other camps to support the operation.

With technical support from the IFRC, the disaster management department has carried an emergency evaluation which enabled to support the elaboration of at the emergency appeal. RDRTs members deployed have trained volunteers in distribution, water and sanitation, warehousing and to support the operation. The newly recruited staff were also trained and coached in IFRC emergency response procedures and techniques.

## Red Cross and Red Crescent action

### Overview

The Red Cross of Chad deployed its volunteers from the early hours of the crisis to welcome and shelter the refugees and returnees in official sites proposed by the local government authorities in Abgadam. The RCC collaborated with UNHCR and provided trucks to transport the refugees and returnees into more secure locations.

The allocation from the IFRC DREF and initial allocations from donors has enabled the start-up of emergency shelter, non-food items, and water, sanitation and hygiene promotion activities. An initial distribution of emergency items available in preparedness stocks has been carried out and temporary shelters have been erected.

Three RDRTs and one ERUs logistics member were deployed and provided technical support to the operation.

The NS continues to provide refugees with food and non-food distribution under a bilateral agreement with the UNHCR.

The emergency appeal operation has faced several logistical challenges throughout the reporting period. The first challenge was the rainy season which blocked all the access to the camps

<b>Emergency shelter and non-food items</b>	
<b>Outcome:</b> Reduce the immediate vulnerability of 1,800 households in the camp of Abgadam through the provision of emergency shelter construction materials, and shelter construction assistance.	
<b>Outputs (expected results)</b>	<b>Activities Planned</b>
1,800 households have received tarpaulins, wood, tools, rope and other emergency shelter materials.	<ul style="list-style-type: none"> <li>Assess the shelter needs in the camp and adopt suitable shelter strategies.</li> <li>Train 20 Red Cross volunteers and 20 refugees on the installation of emergency shelters.</li> <li>Coordinate with the UNHCR, volunteers and partners in the field.</li> <li>Distribute 3,600 tarpaulins accompanied with wood, tools and wire to 1,880 households in the camp.</li> <li>Monitor and evaluate the process of distribution and the construction of shelters.</li> </ul>

**Progress:** As part of the DREF activities, the national society has trained 31 volunteers in Watsan, distribution and logistics techniques. These trained volunteers took in the distribution of NFIs and provide beneficiaries with the following items.

<b>Items</b>	<b>No of Families</b>	<b>Quantity per family</b>	<b>Total distributed</b>
Tarpaulins 4 x6 m	1,200	2pcs	2,400
Buckets	1,200	1pcs	1,200
Sleeping mats	2,400	2pcs	4,800
Soaps	1,280	5bars	6,400

Tarpaulins ordered from the IFRC warehouse and are currently cleared from being the customs to be promptly dispatched in the field. Construction tools and fixing such as wood, nails, ropes and construction were procured locally and already sent in the buffer warehouse Abeche pending the arrival of the tarpaulins to launch the shelter construction activities. These activities will be highly prioritized and achieved during the next two months

<b>Emergency health and care</b>	
<b>Outcome:</b> Reduce the immediate health risks of 50,000 people (3,000 families in the camp of Abgadam and 7,000 families in surrounding villages) through community-based health promotion and first aid.	
<b>Outputs (expected results)</b>	<b>Activities Planned</b>
50,000 people are targeted by the activities of health prevention and hygiene promotion.	<ul style="list-style-type: none"> <li>Train 30 community volunteers on community based health and first aid</li> <li>Procure and distribute 3,000 mosquito nets for 1,500 families.</li> <li>Work in collaboration with local health services.</li> <li>Organize door to door and mass sensitization campaigns.</li> <li>Monitor and evaluate the activities in the field.</li> </ul>

**Progress:** The procurement of mosquito nets has been carried out in late December in order to contribute to the reduction of malaria among refugees in the camp of Abgadam. Malaria morbidity rate in Chad is currently very high affecting the country nationwide. Procured mosquito nets are currently being cleared from the customs and will be soon dispatched to the field for distribution.

<b>Water, Sanitation, and Hygiene Promotion</b>	
<b>Outcome:</b> Reduce the risk of water-borne diseases and hygiene to 3,000 households through the provision of equipment for water storage, sanitation activities and hygiene promotion messages.	
<b>Outputs (expected results)</b>	<b>Activities Planned</b>

<p>Hygiene promotion activities and prevention of waterborne diseases have been improved.</p>	<ul style="list-style-type: none"> <li>• Distribute 6,000 jerry cans to 3,000 families.</li> <li>• Procure and distribute aqua tabs tablets to 3,000 households.</li> <li>• Install 15 water tanks of 5,000 litres in the camp of Abgadam.</li> <li>• Install handrails and tabs for water supply and arrange the sites of the water tanks.</li> <li>• Demonstrate the use of hygiene and water treatment kits to beneficiaries during distribution.</li> <li>• Conduct hygiene promotion campaigns in the camp (sensitization on waste management and treatment and storage of water at household level).</li> <li>• Build 300 family latrines in the camp.</li> <li>• Build 10 public latrine blocks (4 latrines per block) in the camp of Abgadam.</li> <li>• Monitor and evaluate the planned activities.</li> </ul>
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**Progress:** As part of the DREF activities, the 31 trained volunteers and 20 hygiene promoters supported vulnerable refugees to build 300 family latrines in the camp, carry out door to door sensitization campaigns in 489 households (2,445) and distribute 1,388 water treatment bags(PUR) enabling thereby the purification of 13,880 litres of water. Three public cleaning activities at the market and schools were organized and public latrines sensitized.

The last deployed RDRT Watsan member has organized refreshing sessions for volunteers through the PHAST methodology and supervised them to carry out water and sanitation activities in the field. A total of 29 public latrines and seven platforms for the installation of water tanks were built in the camp of Abgadam. Volunteers have also carried out public cleaning activities in the camp and sensitized communities on the importance of hand washing during the Commemoration of the International Hand washing Day.

A total of 6,000 jerry cans and 15 water tanks of 5,000 litres each were procured and pre-positioned in the buffer warehouse pending the dispatching in the target area. 30,000 piece of soaps are procured and currently being cleared out from the customs to be promptly dispatched in the field for distribution.

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## Contact information

### For further information specifically related to this operation please contact:

- **In Red Cross of Chad:** Bongor Zam Barminas, Secretary General; phone: +235.66.29.88.82; email: [croixrouge.tchad@yahoo.fr](mailto:croixrouge.tchad@yahoo.fr)
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### For Resource Mobilization and Pledges:

- **In IFRC Zone:** Martine Zoethouthmaar, Resource Mobilization Coordinator; Addis Ababa; phone: +251 93-003 6073; email: [martine.zoethoutmaar@ifrc.org](mailto:martine.zoethoutmaar@ifrc.org)

### For Performance and Accountability (planning, monitoring, evaluation and reporting):

- **IFRC Zone:** Robert Ondrusek, PMER Coordinator; phone: +254 731 067277; email: [robert.ondrusek@ifrc.org](mailto:robert.ondrusek@ifrc.org)

## How we work

All IFRC assistance seeks to adhere to the Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGOs) in Disaster Relief and the Humanitarian Charter and Minimum Standards in Disaster Response (Sphere) in delivering assistance to the most vulnerable.

The IFRC's vision is to inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

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The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:

1. Save lives, protect livelihoods, and strengthen recovery from disaster and crises.
2. Enable healthy and safe living.
3. Promote social inclusion and a culture of non-violence and peace.

## Disaster Response Financial Report

### MDRTD011 - Tchad - Population Movement

Timeframe: 30 Apr 13 to 31 Jan 14

Appeal Launch Date: 26 Jun 13

Interim Report

#### Selected Parameters

Reporting Timeframe	2013/4-2013/12	Programme	MDRTD011
Budget Timeframe	2013/4-2014/1	Budget	APPROVED
Split by funding source	Y	Project	*

All figures are in Swiss Francs (CHF)

## I. Funding

	Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability	TOTAL	Deferred Income
<b>A. Budget</b>		<b>870,092</b>				<b>870,092</b>	
<b>B. Opening Balance</b>		<b>0</b>				<b>0</b>	
<b>Income</b>							
<b>Cash contributions</b>							
<i>British Red Cross</i>		97,011				97,011	
<i>Japanese Red Cross Society</i>		49,100				49,100	
<i>Monaco Government</i>		37,042				37,042	
<i>Red Cross of Monaco</i>		12,312				12,312	
<i>Swedish Red Cross</i>		213,177				213,177	
<i>Swiss Red Cross (from Swiss Government*)</i>		119,873				119,873	
<i>The Canadian Red Cross Society (from Canadian Government*)</i>		49,195				49,195	
<i>The Netherlands Red Cross (from Netherlands Red Cross Silent Emergency Fund*)</i>		37,477				37,477	
<b>C1. Cash contributions</b>		<b>615,186</b>				<b>615,186</b>	
<b>Other Income</b>							
<i>DREF Allocations</i>		254,242				254,242	
<b>C4. Other Income</b>		<b>254,242</b>				<b>254,242</b>	
<b>C. Total Income = SUM(C1..C4)</b>		<b>869,428</b>				<b>869,428</b>	
<b>D. Total Funding = B + C</b>		<b>869,428</b>				<b>869,428</b>	

\* Funding source data based on information provided by the donor

## II. Movement of Funds

	Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability	TOTAL	Deferred Income
<b>B. Opening Balance</b>		0				0	
<b>C. Income</b>		869,428				869,428	
<b>E. Expenditure</b>		-888,429				-888,429	
<b>F. Closing Balance = (B + C + E)</b>		<b>-19,000</b>				<b>-19,000</b>	

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## III. Expenditure

Account Groups	Expenditure						TOTAL	Variance
	Budget	Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability		
	A					B	A - B	
<b>BUDGET (C)</b>			<b>870,092</b>			<b>870,092</b>		
<b>Relief items, Construction, Supplies</b>								
Shelter - Relief	52,632		52,127			52,127	505	
Construction - Facilities	7,331						7,331	
Construction Materials	61,466		40,202			40,202	21,264	
Clothing & Textiles	28,917		16,908			16,908	12,009	
Water, Sanitation & Hygiene	152,278		100,992			100,992	51,286	
Medical & First Aid	3,383						3,383	
Teaching Materials	2,820						2,820	
Utensils & Tools	27,356		28,587			28,587	-1,231	
Other Supplies & Services	3,102		3,026			3,026	75	
<b>Total Relief items, Construction, Sup</b>	<b>339,284</b>		<b>241,842</b>			<b>241,842</b>	<b>97,443</b>	
<b>Land, vehicles &amp; equipment</b>								
Vehicles	2,256		2,289			2,289	-33	
Computers & Telecom	1,000		19			19	981	
<b>Total Land, vehicles &amp; equipment</b>	<b>3,256</b>		<b>2,307</b>			<b>2,307</b>	<b>948</b>	
<b>Logistics, Transport &amp; Storage</b>								
Storage	17,247		18,296			18,296	-1,049	
Distribution & Monitoring	42,857		40,963			40,963	1,894	
Transport & Vehicles Costs	36,271		50,147			50,147	-13,876	
Logistics Services	17,361		4,539			4,539	12,822	
<b>Total Logistics, Transport &amp; Storage</b>	<b>113,736</b>		<b>113,945</b>			<b>113,945</b>	<b>-210</b>	
<b>Personnel</b>								
International Staff	167,035		159,320			159,320	7,714	
National Staff	15,774		10,867			10,867	4,907	
National Society Staff	31,147		22,756			22,756	8,391	
Volunteers	11,481		21,060			21,060	-9,579	
<b>Total Personnel</b>	<b>225,437</b>		<b>214,003</b>			<b>214,003</b>	<b>11,434</b>	
<b>Consultants &amp; Professional Fees</b>								
Professional Fees			11,404			11,404	-11,404	
<b>Total Consultants &amp; Professional Fees</b>			<b>11,404</b>			<b>11,404</b>	<b>-11,404</b>	
<b>Workshops &amp; Training</b>								
Workshops & Training	18,327		55,939			55,939	-37,612	
<b>Total Workshops &amp; Training</b>	<b>18,327</b>		<b>55,939</b>			<b>55,939</b>	<b>-37,612</b>	
<b>General Expenditure</b>								
Travel	29,135		24,683			24,683	4,452	
Information & Public Relations	1,128		4,497			4,497	-3,369	
Office Costs	15,038		9,664			9,664	5,374	
Communications	24,199		11,178			11,178	13,021	
Financial Charges	7,500		6,463			6,463	1,037	
Other General Expenses			784			784	-784	
Shared Office and Services Costs	39,948		50,535			50,535	-10,587	
<b>Total General Expenditure</b>	<b>116,948</b>		<b>107,804</b>			<b>107,804</b>	<b>9,144</b>	
<b>Operational Provisions</b>								
Operational Provisions			82,616			82,616	-82,616	
<b>Total Operational Provisions</b>			<b>82,616</b>			<b>82,616</b>	<b>-82,616</b>	
<b>Indirect Costs</b>								
Programme & Services Support Recover	53,104		53,941			53,941	-837	

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**III. Expenditure**

Account Groups	Expenditure						TOTAL	Variance
	Budget	Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability		
	A					B	A - B	
<b>BUDGET (C)</b>			<b>870,092</b>			<b>870,092</b>		
<b>Total Indirect Costs</b>	53,104		53,941			53,941	-837	
<b>Pledge Specific Costs</b>								
Pledge Earmarking Fee			3,527			3,527	-3,527	
Pledge Reporting Fees			1,100			1,100	-1,100	
<b>Total Pledge Specific Costs</b>			4,627			4,627	-4,627	
<b>TOTAL EXPENDITURE (D)</b>	<b>870,092</b>		<b>888,429</b>			<b>888,429</b>	<b>-18,337</b>	
<b>VARIANCE (C - D)</b>			<b>-18,337</b>			<b>-18,337</b>		

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**IV. Breakdown by subsector**

Business Line / Sub-sector	Budget	Opening Balance	Income	Funding	Expenditure	Closing Balance	Deferred Income
<b>BL2 - Grow RC/RC services for vulnerable people</b>							
Disaster response	870,092	0	869,428	869,428	888,429	-19,000	
Subtotal BL2	870,092	0	869,428	869,428	888,429	-19,000	
<b>GRAND TOTAL</b>	<b>870,092</b>	<b>0</b>	<b>869,428</b>	<b>869,428</b>	<b>888,429</b>	<b>-19,000</b>	