


www.ifrc.org
Saving lives,
changing minds.

Annual report Pacific

 International Federation
of Red Cross and Red Crescent Societies

MAA55001
30 April 2012

**This report covers the
period January to
December 2011**

Residents of Ambrym in Vanuatu now have access to fresh water for drinking, washing and cooking all year round thanks to a special partnership between Vanuatu Red Cross Society, Australian Red Cross and the local community.

*Photo credit: Joe Cropp/
Australian Red Cross*



In brief

Programme outcomes

Red Cross National Societies are community-based organizations. Support to improving the functioning of local Red Cross institutions, programmes and the resulting services, which then have an impact on vulnerable people, is at the heart of the Pacific regional office's mandate.

The Pacific regional office:

- provides membership services to 14 Red Cross National Societies, and two Societies in formation, in the Pacific region
- develops capacities in preparedness and response, including responding to health needs during emergencies
- promotes legal preparedness for disasters
- provides tailored, integrated and consistent accompaniment to National Society self-development
- supports programming that is responsive to community-identified priorities and delivers them through a strong branch and volunteer network that are in touch with the needs of vulnerable people
- encourages young people to become more active in leading and working in their National Societies
- develops a distinctive, authoritative and consistent IFRC regional voice that speaks out on behalf of vulnerable people, and which influences and improves policy affecting vulnerability
- improves institutional memory within the membership by sharing good practice and lessons learnt

- supports Pacific National Societies to contribute to global and regional policy and strategy dialogue
- coordinates the work of the International Red Cross Red Crescent Movement in the region within the IFRC's mandate
- liaises and coordinates with non-Red Cross Red Crescent actors in disasters.

Programme(s) summary

- Emergency operations support was provided to all Pacific national societies in relation to a range of tsunami and cyclone warnings and disaster operations (drought, cyclone, earthquake, power supply rupture).
- Support provided to 11 national societies with their organizational preparedness in disaster response through coaching and training disaster management (DM) staff, providing regular climate related information, supporting disaster management planning and pre-positioning, procuring essential equipment, establishing operations centres and advising on auxiliary role with government.
- The Pacific regional office coordinated closely with the French Red Cross and other IFRC partners to strengthen logistics capacity-building and response coordination. Work was progressing on agreeing on a standard list of core items for pre-positioning in all Pacific national societies.
- The regional disaster response team system was further adapted to the Pacific region and refresher training was provided.
- The regional office took up its role as emergency shelter (open ended) cluster convener and progress was made on the development of the office's emergency shelter strategy.
- Cook Islands, Tuvalu, Tonga, Papua New Guinea, Samoa, Micronesia, Palau, Solomon Islands and Fiji Red Cross societies received technical assistance in regard to the planning and implementation of their community-based disaster risk reduction, health, and water and sanitation programming. This technical assistance aimed to ensure responsiveness to community needs/priorities, effective programme/service delivery and an appropriate auxiliary role.
- Four national societies benefited from training in first aid and community-based health and first aid.
- Eleven national societies received support to enhance their organizational foundation and capacities covering governance, leadership development, legal base and statutes, strategic and operational planning, policies and procedures, structure and systems (HR, admin and finance), programme sustainability, resource mobilization, partnership and coordination, and advocacy and communications. A number of national societies were advised on integrity related matters.
- Longer term programme (health and disaster management) and emergency response reviews were accompanied in Samoa, Tonga, Vanuatu, Kiribati, Micronesia, the Cook Islands and Tuvalu.
- Four Pacific Red Cross networks benefited from regional office support. These are the Pacific Governance Enhancement Working Group, the Pacific Leadership Working Group, the Pacific Youth Network and the Disaster Management Advisory Group.
- An ongoing focus on supporting harmonized country-level Movement planning and implementation and regional Movement initiatives resulted in improved synergies at both levels. A regional leadership and partnership meeting was hosted in collaboration with the ICRC. Support to country and regional level preparations for the three November global statutory meetings in Geneva was provided. Daily Pacific meetings were facilitated by the regional office throughout the gatherings in Geneva. Quarterly international partner coordination meetings were facilitated by the regional office. Progress against decisions taken in all these gatherings was monitored and disseminated by the regional office to all Pacific Red Cross members and other Movement components.
- The Pacific Monthly newsletter changed names to "Saving Lives Changing Minds in the Pacific". Ten editions of the internal newsletter were published and the first external edition was shared with donors, regional organizations and other external stakeholders in November. A Movement booklet (*Saving Lives Changing Minds*) developed in collaboration with the ICRC was produced and disseminated.

- We continued to collaborate with the Secretariat of the Pacific community on disaster risk management and disaster law initiatives, we established relations with the Oceania Customs Organization with the aim of progressing disaster law activities, we worked with PIAF, WHO and the Fiji School of medicine on health, we participated in the Pacific Humanitarian Team coordination mechanisms and other regional DRM networks. We were on the organizing committee for the Pacific Platform for DRM.
- Our humanitarian diplomacy work focused on supporting strong national society participation in the Pacific Platform for Disaster Risk Management, legislative advocacy on disaster law in several countries and in regional events, disaster risk reduction advocacy at local level, advocacy on responsible donor resourcing in regional events, promoting the auxiliary role of the Red Cross and encouraging Pacific governments' participation in the 31st International Red Cross and Red Crescent Conference.
- The IDRL programme facilitated contributions from a number of Pacific regional organizations to complete the IDRL Model Act for the Facilitation and Regulation of International Disaster Assistance – namely, the Pacific Immigration Directors' Conference (PIDC), Pacific Islands Law Officers' Network (PILON), Oceania Customs Organisation (OCO) and Pacific Island Forum Secretariat (PIFS).

Financial situation

The total budget was CHF 2,810,040, of which CHF 4,502,624 (160 per cent) was covered during the reporting period. Overall expenditure during the reporting period was CHF 2,270,939 (80 per cent) of the budget.

[Click here to go directly to the financial report.](#)

No. of people we have reached

The Pacific regional office covers 16 countries and provides support to 14 national societies and two national societies that are in formation. These national societies, in turn, provide support to thousands of people. The national societies are the Australian Red Cross, Cook Islands Red Cross, Fiji Red Cross Society, Kiribati Red Cross Society, Marshall Islands Red Cross Society (currently in formation), Micronesia Red Cross Society, New Zealand Red Cross, Palau Red Cross Society, Papua New Guinea Red Cross Society, Samoa Red Cross Society, Solomon Islands Red Cross Society, Tonga Red Cross Society, Tuvalu Red Cross Society (currently in formation) and the Vanuatu Red Cross Society.

Our programmes have reached over 200 staff and volunteers in Pacific National Societies. These same national societies have reached over 50,000 people through their disaster response operations and longer-term programming in 2011. The programme on HIV and sexually transmitted infection and volunteer non-remunerated blood donor recruitment programme reached approximately 24,000 people – mostly young people and members of high-risk groups – through community-based health and first aid (CBHFA) programmes, as well as youth peer education and social mobilization for voluntary blood donations.

Our partners

Our Movement partners are the American Red Cross, Australian Red Cross, the French Red Cross, the International Committee of the Red Cross (ICRC), the Japanese Red Cross Society, the New Zealand Red Cross Society, the Netherlands Red Cross, Norwegian Red Cross and the Red Cross Society of China.

External partners and donors include a private foundation, Pacific governments, a range of donor governments (Australia, France, New Zealand, Japan, United Kingdom, United States), the European Commission as well as international and regional organizations including the Global Fund to Fight AIDS, Tuberculosis and Malaria (the Global Fund), the World Health Organization (WHO), the United Nations Office for the Coordination of Humanitarian Affairs (UNOCHA), International Strategy for Disaster Reduction (ISDR),

other United Nations agencies and the Secretariat of the Pacific Community (SPC). NGOs, faith-based organizations and corporate and academic institutions are key partners at local level.

Other partners include the Asian Development Bank and other corporate organizations. Support is provided either directly to national societies or through the IFRC or ICRC regional offices. Contributing to the work of Pacific national societies on a bilateral basis are the following Movement partners: Australian Red Cross, the French Red Cross, the New Zealand Red Cross, along with the International Committee of the Red Cross (ICRC).

On behalf of the Pacific national societies, the IFRC would like to thank all partners and contributors for their response to this appeal.

Context

- The Pacific is a highly disaster-prone region and its populations are particularly vulnerable to environmentally-related hazards. In 2011, the region faced a number of climate-related disasters.
- It is now clear that climate change will be a major factor in future disasters. A pattern of more frequent extreme weather events may have a disproportionately devastating impact on small island communities. There is an increasing risk of flooding, droughts and cyclones, as well as longer-term impacts such as rising sea levels, poor harvests and a rise in temperature-associated diseases such as typhoid and malaria.
- Public health will remain a key issue, particularly the prevalence of non-communicable diseases (NCDs), which already cause 75 per cent of deaths in the region. There is evidence to show that NCD-related mortality and morbidity is on the increase. Communicable diseases such as malaria and tuberculosis, and the emerging threat of HIV, are ongoing concerns. The global economic crisis has brought additional challenges to the region's attempts to combat poverty. Increased underemployment and unemployment is a major concern.
- Gender-based violence, which is often exacerbated by rising domestic hardship, will remain a pervasive issue for many women across the Pacific.
- Related to this are significant demographic challenges. Almost half of the total population of the Pacific Islands is less than 20 years old. In most countries, young people do not complete secondary education. Limited employment opportunities and underemployment contribute to rising levels of poverty and homelessness amongst the young, as well as violence and crime. Young people are also more likely to engage in risky behaviours such as drug and alcohol abuse, and unsafe sex.

Progress towards outcomes

Disaster management

Outcome(s)

1. Organizational preparedness

National Societies have an increased capacity to react rapidly to small- and medium-sized disasters, requiring minimal external assistance, with better planning and resource mobilization.

2. Community-based programming

National Society community-based activities empower communities to reduce their vulnerabilities.

3. Disaster response and regional mechanisms for response

National Societies receive effective support to alleviate the suffering of people affected by disasters.

4. Advocacy and communication

A distinctive, authoritative and consistent IFRC regional voice that speaks out on behalf of vulnerable people, and which influences and improves policy affecting vulnerable people.

Achievements

o Organizational preparedness

- Technical support was given to Tonga Red Cross Society to carry out emergency response team training at its Eua branch (June 2011) and to Samoa Red Cross Society at national level (November 2011). These trainings are a good example of successful coordination between the IFRC's Pacific regional office and the Australian Red Cross – with the Australian Red Cross providing financial support and the IFRC providing technical expertise.
- The Pacific regional office DM team provided technical support to national societies in delivering training at national level by sharing tools used for training planning and training modules. The Solomon Islands, Vanuatu and the Cook Islands national societies were supported in this way.
- The Cook Islands Red Cross Society, supported by the IFRC, conducted water and sanitation emergency response training in June 2011, along with refresher water and sanitation emergency response training in October 2011. A total of 31 people were trained, including Cook Islands Red Cross staff, volunteers (based on Rarotonga as well as on the outer islands), community representatives and government counterparts. A core team of eight was put together ahead of the forthcoming cyclone season, including representatives from four of the outer islands. The Cook Islands Red Cross Society is the first National Society in the Asia Pacific region to successfully include government counterparts in water and sanitation emergency response training.
- In May 2011, the regional office supported the Samoa Red Cross with a review of its programmes and a final evaluation of its earthquake and tsunami operation. In mid-2011, the Samoa Red Cross Society recruited a new disaster management coordinator. The National Society has since intensified its disaster management and preparedness activities. When the Samoa Red Cross Society conducted a review of its DM priorities, it found that providing emergency response team training for its staff and volunteers helped to refresh knowledge at the start of the cyclone season. The IFRC regional office disaster management team has supported the new DMO to elaborate on his DM agenda, review the preparedness plan, and shared basic DM tools.
- Several national societies received support in their planning activities (disaster management plan, emergency plans and contingency planning) through the sharing of tools and reviews of documents and plans. The Cook Islands and Samoa Red Cross Societies revised their disaster response plan with the support of the IFRC. The Tuvalu and Kiribati Red Cross Societies halted the revision of their disaster management plans because of limited human resources. The Pacific regional office provided both organizations with support to address HR challenges and it is hoped that the National Societies will be in a better position to focus on disaster management planning in 2012.
- Assistance was provided to Kiribati in its drought response and the Federated States of Micronesia for preparedness and branch-level training activities.
- The Vanuatu Red Cross Society received support from the French Red Cross to review its disaster risk reduction project and from the regional office to review its 2011 cyclone vania response operation. The disaster management team is taking an active role in helping the Vanuatu Red Cross Society prioritize its response sectors and define its role in emergencies.
- In July 2011, the Australian Red Cross Pacific disaster management partnership programme coordinator planned the programme's activities in collaboration with the Pacific regional office disaster management team. This common planning process is part of an initiative to avoid duplication and fill any gaps in supporting Pacific National Societies. Additional joint planning is ongoing, including at country level, to support National Society disaster management activities planning.
- Coaching and guidance was provided to all disaster management officers and coordinators in raising and

disseminating the emergency tsunami warning following the earthquake in Japan on 11 March 2011.

- The Pacific regional office advised Pacific Island National Societies to update their pre-positioning plans and to share them with their partners, to prepare for any replenishment and support they may require during an emergency operation. The Pacific regional office received stock reports from eight national societies. The Cook Islands Red Cross Society and the Samoa Red Cross Society carried out extensive work on their pre-positioning plans, based on population catchments and storage capacities.
- The Samoa Red Cross Society received support to stock its eight containers. This replenishment means that the National Society has the capacity to provide relief to a total of 1,700 households.
- Based on information consolidated in the second quarter of 2011, the Cook Islands Red Cross Society finalized its pre-positioning plan (with core item targets set for each of the outer islands) and moved into the second phase of the plan's implementation. Core items were received from the IFRC, through the New Zealand Red Cross, to be distributed to the outer islands based on the availability of transport and storage space. Some progress was made in establishing Red Cross operations centres for all 11 Cook Islands branches, the National Society signed a memorandum of understanding with the education ministry in September 2011 to use vacant classrooms for storage or as operations centres.
- Assistance was given to the Kiribati Red Cross Society in producing basic logistic documentation for container maintenance. Assistance was provided to Solomon Islands Red Cross Society to buy and install a generator so that the National Society has an uninterrupted supply of electricity, which is particularly important during an emergency.
- Based on national societies' reports and plans, the Pacific regional office coordinated efforts to replenish National Society stock in accordance with their requests: the Cook Islands Red Cross Society received 10- and 20-litre jerrycans, kitchen sets, mosquito nets and chlorine; the Micronesia Red Cross Society received one container (to replace one damaged on Kosrae), kitchen sets, buckets and 10-litre jerrycans, blankets and solar lanterns; the Solomon Islands Red Cross requested shelter toolkits, blankets, kitchen sets, hygiene kits, 10-litre jerrycans, buckets and solar lanterns; the Vanuatu Red Cross Society received tarpaulins, ropes and solar lanterns.
- The IFRC searched for alternative lighting items (ranging from kerosene and candles to solar lanterns). Samples of solar lanterns were distributed to all National Societies for further discussion. (Micronesia, the Solomon Islands and Vanuatu have opted to do a trial, Fiji Red Cross opted for a wider distribution. Evaluation sheets were used to gauge interest and the potential use of such items.
- At the start of the cyclone season, national societies received a comprehensive summary of the cyclone outlook in the region to help them prepare. This included a pre-cyclone checklist with straightforward initiatives that help them prepare to respond to an emergency.

o **Community-based programming**

- During the reporting period, the community programming unit renegotiated two sustainable community-based programmes with an international partner. These programmes concern the national societies in Papua New Guinea, Tuvalu and Fiji. Importantly, these projects were extended from two to three years, with an increased level of organizational development-related funding (while remaining within the original budget).
- The Cook Islands Red Cross Society has completed its planned water and sanitation activities for 2011 on the target island of Mitiaro. The installation of a solar-powered supplementary water supply system and the construction of an emergency access road was completed and handed over in November 2011. The project was a collaboration between the Mitiaro community and the island authorities (which supplied labour and equipment), along with the Mitiaro branch of the Red Cross and the national Red Cross headquarters. The IFRC provided technical and project management support. A sanitation project planned for another island was cancelled after the technical assessment found the project to be unsustainable.
- The Cook Islands Red Cross Society has completed the 2010–2011 Global Alliance for disaster risk

reduction project. Additional resources were redirected to community preparedness and staff and volunteer capacity-building activities. Branch feedback was collated, an internal review completed and a series of proposals for future work were drafted.

- Using modified vulnerability and capacity assessment (VCA) tools, the Cook Islands Red Cross Society held community disaster preparedness workshops in three outer islands (Mauke, Atiu and Mangaia). Some 180 people attended, including government representatives, volunteers and community representatives. Follow-up and planning with both the branch and community were conducted on one of the three islands. This will be carried out on the other two in 2012. All information collected in GIS-compatible formats and technical information was shared with other partners.
- The community programming unit was established during the reporting period. The unit coordinator and new regional health delegate joined the Pacific regional office in August. The community programming unit combines the Pacific regional office's health and disaster risk reduction community-based activities. The unit is working with national societies, Movement partners and stakeholders to review existing community-based approaches and tools, as well as supporting the development of an adapted Pacific approach to community development.
- During the reporting period, members of the community programming unit team visited a number of National Societies. The visits not only provided support for National Society programming, they are also important information-gathering exercises, enabling a joint review of the individual National Society's understanding and approach to community development. This also provides an opportunity to analyze the tools that national societies find best suited to their context, as well as to identify gaps in their capacities.
- The community programming unit coordinator visited the Australian Red Cross headquarters in Melbourne with the aim of ensuring that the objectives of the unit were well understood, and to discuss common approaches to community development in the Pacific region.
- During the reporting period, a 16-month ECHO-funded disaster risk reduction project was agreed, covering the period 1 June 2011 to 30 September 2012. The project focuses on the development of the community programming unit and a Pacific community-based model, shelter preparedness and disaster risk reduction advocacy.

o **Disaster response and regional mechanisms for response**

- The Pacific regional office paused to consider how to develop the regional disaster response team (RDRT) concept in the Pacific. A refresher course provided an opportunity to study a model of RDRT development in the Pacific region, which differs from the global tool. The DM unit (from the Kuala Lumpur and Bangkok offices), the New Zealand Red Cross, French Red Cross, Tuvalu Red Cross Society and the Pacific regional office co-facilitated the workshop. The process was designed to stimulate discussions about adapting the tool for the Pacific, to ensure increased cooperation among the partners in the region, and develop a common understanding of the challenges involved in adapting the tool.
- Owing to other priorities, the Pacific National Societies that were part of the disaster management advisory group (DMAG) were unable to fulfil their roles as advisers to the region. The Pacific regional office disaster management team therefore undertook the consultation among the Pacific network. The work carried out on selecting lighting equipment to add to core emergency items in the Pacific is one example.
- The Pacific regional office was part of the review of the Asia Pacific zone standard operating procedures. On 19 October, a pre-cyclone season meeting was held at the Pacific regional office attended by the Australian Red Cross, French Red Cross and New Zealand Red Cross, the zone office disaster management unit and the zonal logistics unit. The meeting aimed to update and clarify revised standard operating procedures, as well as to discuss logistics support to Pacific Islands National Societies during an emergency. This resulted in a set of concrete actions to take forward that will strengthen coordination among partners in order to better support Pacific Island National Societies.

- The Pacific regional office coordinated closely with the French Red Cross and other Red Cross partners to strengthen logistics capacity-building and response coordination. The French Red Cross launched a logistics capacity-building project, while the Pacific regional office ensured that, with proper coordination with the Australian Red Cross, the project can be extended to cover all the Pacific Islands countries and that the team of trainers can include multi-partners members. Vanuatu Red Cross and Tonga Red Cross received the initial training in 2011. This coordination in logistics capacity-building will continue and evolve depending on achievements and needs.
- The Pacific Humanitarian Team (PHT) workshop took place in Suva, Fiji, between 17 and 21 October. The Pacific regional office disaster management team played a presenter and facilitator role in the workshop in the areas of international disaster response laws (IDRL), shelter and coordination-related issues. Australian, Fiji, French and New Zealand Red Cross Societies participated in the meeting and their participation was supported with an advocacy package from the IFRC.
- The shelter delegate started to draft different options for the Pacific shelter strategy, to support National Societies' needs in shelter and to ensure that the Pacific regional office is exercising its role as shelter cluster convenor. This was achieved through consultation with regional stakeholders and by exploring needs and potential at national level. The Solomon Islands, Tuvalu and Vanuatu were visited in 2011 for this purpose. Following the PHT workshop and discussions about a permanent and preparedness shelter cluster structure, the Pacific regional office facilitated discussions among partners in the region to explore the different options.
- Several emergency response operations were supported from the regional office, as follows:
 - A DREF operation in Vanuatu was launched to respond to Cyclone Vania in January 2011 and Cyclone Atu in February 2011, which reached 2,906 households with CHF 52,683.
 - The Tonga Red Cross Society responded to Cyclone Wilma in January 2011 without external support. The IFRC Pacific regional office provided early warning information and support in the form of technical advice during this response.
 - To support the earthquake response in Christchurch, New Zealand, the IFRC water and sanitation delegate based in the Cook Islands was deployed for one month.
 - On 11 March, when the earthquake struck Japan, the Pacific regional office worked with almost all the region's National Societies to disseminate the tsunami alert at community level and to monitor any potential impact.
 - Tuvalu drought operation (refer to next section).
 - The Pacific regional office monitored and was on standby for a number of other emergencies, in early 2011 including Cyclones Yasi and Anthony, as well as the floods in Queensland, Australia.
- On 28 September 2011, Tuvalu declared a state of emergency due to a severe shortage of fresh water. The Tuvalu Red Cross Society, in close coordination with its government and supported by its Pacific region Red Cross partners, developed a short- to medium-term plan of action to respond to the drought. The Tuvalu Red Cross Society assisted the population on the island of Nukulaelae by providing safe drinking water with small emergency desalination units provided by the New Zealand Red Cross. On the main islands, the National Society conducted an awareness campaign, managing one water distribution point and distributing non-food items. Support to the Tuvalu Red Cross Society was coordinated by the Pacific regional office, and the health delegate, who is familiar with the context, was deployed for a month to assist in planning, reporting and managing the response.
- On 5 November 2011, power supplies to all of Babeldaob and much of Koror in Palau were interrupted due to a fire at the Aimeliik power plant, which destroyed at least one generator and all of the plant's controls. The Palau Red Cross Society worked in coordination with its government as part of the National Emergency Committee to address the needs of the population (the entire population was affected). After close monitoring and coordination with the American Red Cross (Northern Mariana Islands chapter), it appeared that the population's needs had been met. The government restored power supplies by 18

November. The regional office played an advisory role to the national society and kept international partners informed.

- The Cook Islands Red Cross Society supported its government in the 2011 drought response consultations and actively supported two outer island branches with technical assessments and response planning. Fortunately, rainfall was sufficient and emergency intervention was avoided. The regional office played an advisory role to the national society and kept international partners informed.

o **Advocacy and communication**

- The disaster management coordinator oversaw the preparations for the community disaster risk management workshop held during the Pacific Platform for Disaster Risk Management (PPDRM) meeting in Auckland in the first week of August. The secretary general of the Cook Islands Red Cross Society was the main facilitator of the session. The Vanuatu Red Cross Society and the French Red Cross presented their joint work in disaster risk reduction, entitled 'Together becoming resilient'. During the meeting, the Pacific regional office also ensured that Red Cross regional partners has access to a Red Cross advocacy package specifically developed for the meeting. The Pacific regional office is on the regional committee monitoring progress against the outcomes of the Platform meeting.
- As part of the project being run by the new community programming unit, the disaster management coordinator reviewed the Pacific Disaster Net strategy. This involved working with the Secretariat of the Pacific Community Applied Geoscience and Technology Division (SOPAC) to identify key activities that can be supported by the Pacific regional office to reinforce the use and practicability of the Pacific Disaster Net portal.
- Supported by the IFRC, the Cook Islands Red Cross Society activities are listed below.
 - o National headquarters and Atiu branch implemented a pilot youth and climate change programme, which involved 20 young people and key stakeholders on the island, including the Ministry of Agriculture, school, youth council and traditional leaders. Activities included three community clean-up campaigns, a community water conservation audit and the planting of fruit trees. The youth group, known as the Kura Rangers, elected a committee and is actively fund-raising in the community to continue the programme in 2012.
 - o Pilot disaster management and disaster preparedness awareness sessions were carried out at two schools between September and October 2011. The target audience was 100 young people aged between 10 and 15 years.
 - o Staff and volunteers supported and co-facilitated five key national events to raise awareness of disaster risk reduction, environmental protection and climate change, as well as to promote the work and mandate of the National Society. These included: Environment Week (June), Move Rarotonga (September), National clean-up campaign (September), National Disaster Risk Reduction Week (October) and Global Volunteer celebrations (December).
- The Tonga Red Cross Society was supported by the Pacific regional office to run awareness activities in Tonga on the International Day for Disaster Reduction on 13 October. The Solomon Island Red Cross also organized awareness activities on this day and during the entire week on the importance of disaster risk reduction and preparedness activities. The theme was 'Making children and young people partners in disaster risk reduction'.
- It is important that national societies provide beneficiaries with standard items of the same quality in each disaster situation. The best way to achieve this is for all Pacific national societies and their regional Movement partners to procure items based on the same specifications. The Pacific regional office was in regular contact with the Pacific national societies in preparation for the cyclone season and, more specifically, with regard to the pre-positioning of emergency relief items. Recommendations were shared with Pacific national societies on the importance of standards, quality and accountable procurement.

International disaster response laws, rules and principles (IDRL)

Outcome(s)

1. Technical assistance to governments

- Policy-makers understand and make use of the IDRL guidelines to strengthen legal and policy frameworks for disaster response.

2. Training and capacity-building

- Interested National Societies and humanitarian partners are empowered to advocate for strengthened legal frameworks for disaster response.

3. Dissemination, advocacy and research

- The IDRL guidelines are well known, partnerships are developed and the knowledge base of the Movement on legal issues in disaster response is deepened.

Achievements

- IDRL activities in the Pacific were carried out according to the global IDRL plan and budget (<http://www.ifrc.org/docs/Appeals/11/MAA0000411ar.pdf>).
- As agreed with the IDRL team in the Asia Pacific zone, the IDRL delegate for the Pacific has made a substantive contribution to work at zone level.

1. Technical assistance to governments

- The IDRL programme provided technical input to SOPAC's (Applied Geoscience and Technology Division of Secretariat of the Pacific Community) ongoing support to government's disaster risk management review processes in Tuvalu and Kiribati. This input took the form of reviewing early drafts of new arrangements, suggesting amendments related to National Societies' preparedness to request, receive and facilitate foreign disaster assistance, as well as clarifying the role of the respective National Societies in the arrangements.
- In Vanuatu, the technical assistance project was the subject of a thorough detailed technical review. The final report was formally presented to the internal affairs ministry and other partners.
- In the Cook Islands, a new IDRL study started in October following a memorandum from the Cook Island's cabinet approving the study. The research work is to be carried out by the National Society, with support from the IDRL programme and in partnership with the government's Emergency Management Cook Islands (Office of the Prime Minister) and the Crown Law Office. The project is expected to finish during the second half of 2012, after which the Crown Law Office will follow up on recommendations.
- The IDRL programme facilitated contributions from a number of Pacific regional organizations to complete the IDRL Model Act for the Facilitation and Regulation of International Disaster Assistance – namely, the Pacific Immigration Directors' Conference (PIDC), Pacific Islands Law Officers' Network (PILON), Oceania Customs Organisation (OCO) and Pacific Island Forum Secretariat (PIFS).
- The IDRL programme provided ad-hoc technical input during the drafting and reviewing of national-level plans and procedures. Input was provided to the Cook Islands Joint National Action Plan for Disaster Risk Management and Climate Change and to the Pacific Immigration Directors' Conference Secretariat to help them support their members.
- The IDRL programme continued to seek to engage national societies and national authorities in research on improving legal preparedness for international disaster response.

Training and capacity-building

- The IDRL programme facilitated and supported Pacific national societies to engage with the agenda item relating to strengthening disaster laws at the 31st International Conference of the Red Cross and Red Crescent.
- In addition to ongoing bilateral briefings for development partners and National Societies, the IDRL programme supported two national societies to plan national-level IDRL training and advocacy forums that are planned to take place in 2012.

Dissemination, advocacy and research

- In its advocacy and dissemination work, the IDRL programme focused on cooperation with regional organizations and networks, including the OCHA-facilitated Pacific Humanitarian Team and the SOPAC-facilitated Pacific Disaster Risk Management Partnership Network.
- The IDRL programme is also a member of the Pacific Disaster Risk Management Partnership Network working group which aims to mainstream disaster risk management activities. Regular meetings allowed the group to improve coordination and collaboration with development partners. The IFRC focused primarily on improving legal preparedness in international disaster response.
- The IDRL programme was a member of the preparatory committee for the 4th Pacific Platform for Disaster Risk Management. The IDRL programme delegate gave a presentation at the regional platform where it was agreed that work was necessary to strengthen the legal arrangements at national level in order to facilitate and regulate foreign disaster response. This would involve using internationally recognized guidelines and the forthcoming Model Act for the Facilitation and Regulation of International Disaster Assistance.
- Members of the IDRL programme took part in the 4th annual Pacific Humanitarian Team workshop. They gave presentations on IDRL and key elements of the programme were integrated into the design of a two-day disaster response simulation exercise. In addition, major IDRL issues were also discussed by workshop groups.
- Discussions with the Oceania Customs Organisation (OCO) on future collaboration resulted in an exchange of letters in November on a joint commitment to promote IDRL to OCO members and to provide support at national level.

Health and care

Outcome(s)

1. HIV

- National Societies contribute to preventing further HIV infection in the region.
- National Societies contribute to reducing stigma and discrimination against people living with HIV.
- National Societies contribute to blood safety in the region through the recruitment of voluntary non-remunerated blood donors (VNRBD).

Achievements

- The national societies in Kiribati and the Solomon Islands held first aid instructors' training, in collaboration with the New Zealand Red Cross. The training courses resulted in nine National Society volunteers and staff members, respectively, being certified as first aid instructors.
- The Fiji Red Cross Society received support to develop and submit a three-year work plan and budget to the Ministry of Health and WHO on 'Piloting climate change adaptation to protect human health in Fiji'. This was approved and a memorandum of understanding is being prepared for potential funding.
- A joint health and disaster management team mission to Tuvalu provided technical input into the CBHFA

and disaster management project. This helped the National Society clarify the community development committee's roles and responsibilities. These will help refine the CBHFA–disaster management implementation model. In addition, the community health delegate and the IFRC disaster management training advisor completed the community assessment report with the National Society.

- In February 2011, the health and community health delegates made a joint assessment visit to Samoa. This represented the first step towards discussions with the National Society on their future community-based programming. The outcome of the visit was the development of a single health programme plan and a health programme review report that makes recommendations for how current health programming can be strengthened.
- The community health delegate facilitated a national four-day CBHFA (modified) workshop for 35 staff, volunteers and board members with participants from ten branches in Cook Islands. Each of the branches developed a mock action plan by moving through the steps of the participator in community approach.
- The community health delegate provided technical support to the Tuvalu Red Cross Society's CBHFA project, which is integrated with disaster management through funding from the Empress Shôken Fund. The project includes a CBHFA pilot in the village of Tekavatoetoe and first-aid activities throughout Tuvalu. The Tuvalu Red Cross Society's quarterly reports show that 300 people were reached directly as a result of the project, with 168 community members from Tekavatoetoe community benefiting since the start of the project in August 2010.
- Tekavatoetoe community activities include a walking group with a weekly two-kilometre walk, cleanup campaigns and a home gardening competition with 13 registered families taking part. The National Society is also an active member of the Pacific Water, Sanitation and Hygiene (WASH) Coalition and took part in Global Handwashing Day activities.
- The Pacific regional office continued to work with Pacific National Societies to pilot community-based approaches that are suitable to the Pacific contexts and capacities. This ongoing process of review and adaptation is important as the region seeks to better support vulnerable communities.
- The Pacific regional office supported the Tonga Red Cross Society in its activities to mark World First Aid Day on two islands. Some 167 participants on Vava'u and 184 participants on Ha'apai took part in activities, which also involved 250 volunteers.
- The Pacific regional office has provided feedback on the content of the updated New Zealand Red Cross first aid manual and has distributed a total of 720 copies to Pacific National Societies.
- The community health delegate continued to provide technical support to the Tuvalu Red Cross Society CBHFA project, which is integrated with disaster management through funding from the Empress Shôken Fund.
- Four two-day first-aid training courses were held in Tuvalu, which resulted in 90 participants from Tekavatoetoe community, two youth groups and an island association receiving first aid certification. Programme update no.1 omitted to mention that 80 participants were also trained and certified in June 2011.
- In Tuvalu, the process to adapt 20 community CBHFA tools was initiated. However, the drafts have not yet been finalized or translated into Tuvaluan. This work will be completed, in conjunction with the Tuvalu ministry of health, in 2012.
- The community health delegate was seconded to the IFRC regional disaster management unit from 9 October to 18 November to provide in-country technical support during the Tuvalu emergency drought response (see further details in the disaster management section).
- The Pacific regional office provided feedback to the Australian Red Cross on its community programming concept note in August and September. The Australian Red Cross is planning a four-year project using a bottom-up community-based programme with a focus on non-communicable diseases starting initially in two to three national societies.

- Following on from the successful community health expo held in Manihiki, the Cook Islands Red Cross and the health ministry held a community health expo in Aitutaki. In addition, sports equipment was provided for Rakahanga branch with the equipment being used to support community sports activities involving almost half the community (around 40 people).

1. Capacity-building

Outcome(s)

- National societies have an enhanced capacity to plan, deliver and monitor effective health interventions, raise resources and form partnerships with health ministries and other stakeholders.

Achievements

- The Pacific regional office supported the salary cost of the Cook Islands HIV programme officer and monitoring and evaluation officer, as well as the monitoring and evaluation officers in Kiribati, Micronesia and Samoa. This financial support contributes to building national societies' capacity to analyze the impact of their programmes by enabling them to report on the number of beneficiaries and contributions to voluntary blood donation at national level. It has also strengthened the links between CBHFA, health promotion, disaster management programmes and the HIV programme.
- Financial support for first aid instructors' training in Kiribati and the Solomon Islands – in partnership with the New Zealand Red Cross – resulted in certified first aid instructors potentially contributing to National Society financial viability through the provision of commercial first-aid courses and building community resilience through community first-aid courses.
- The regional delegate(s) contributed to the development of the CBHFA approach in Asia Pacific and to the development of integrated community-based approaches globally. The regional community health delegate was the facilitator at the CBHFA Asia Pacific lessons learnt meeting in Bangkok and at the 2011 pre-planning meeting in Kuala Lumpur.

Organizational development

Outcome(s)

1. Organizational issues have been addressed in individual national societies through tailor-made organizational development and capacity-building initiatives.
2. There is increased integration of organizational development and capacity-building aspects within health and care and disaster management programmes.
3. The sharing of lessons learnt, best practices and skilled National Society practitioners provides national societies with peer support in organizational development and capacity-building across the Movement components in Asia Pacific.

Achievements

- **Pacific Governance Enhancement Programme**

The Pacific regional office supported the ongoing work of the Pacific Governance Enhancement Programme, which is a National Society-led initiative, managed by a working group of six National Society leaders. In September, the Vanuatu Red Cross Society participated in the second pilot workshop, following the formation of new governing board. The workshop included new board members learning about each others' strengths, along with the session on how a board defines the separation between management and governance and how to manage this.

In October, a working group of key programme volunteers met in Brisbane to review the progress of the initiative and plan the next steps. All present agreed to be a buddy in the 'helpum friend' exercise for

national societies who were not represented at the meeting. The Pacific Governance Enhancement Programme takes the form of 'governance conversations'. In addition to the two conversations that have already been held in the Cook Islands and Vanuatu earlier this year, an additional governance conversation was organized with the Australian Red Cross in November. All governance conversations were well received, and the national societies are now working on agreed areas to improve the workings of their national boards.

- **Samoa: resolution of leadership crisis**

The IFRC provided continued support to resolve the dispute within the Samoa Red Cross Society. Following the court order in May, an independent chairman was appointed by the IFRC – the Ombudsman of Samoa, Mr Maiavalulai Toma. Mr Toma worked with a development consultant engaged by the IFRC, a legal adviser and a technical adviser to ensure that a transparent process was in place to prepare and organize the general meeting of the Samoa Red Cross Society.

In September, Mr Toma chaired a special general meeting of the Samoa Red Cross and the meeting elected its new managing board. Fifteen members were appointed to the central committee and their nominations were endorsed unanimously by the 103 members attending the meeting. Throughout the process, consistent support and guidance was provided by representatives from the IFRC's compliance and mediation committee. A meeting between the National Society, the compliance and mediation committee and the regional office in Geneva in November 2011 established the agreed next steps in the revision of the statutes of the national society, the rebuilding of the reputation of the organisation, the establishment of robust financial systems.

- **Micronesia: 'stay relevant' workshop**

With support from the IFRC, a 'stay relevant' workshop was organized to help identify the National Society's gaps and challenges. The workshop involved members of staff, the board and the executive director, who reviewed the constitution to determine whether it was meeting minimum requirements. They also reflected on their outreach activities, and the relevance and effectiveness of the National Society's work. The group produced a set of key priorities and a roadmap for improving the constitution and reaching the most vulnerable through a programme structure that is more relevant to the national context. The revised constitution is now ready to be shared with the Joint Commission for National Society Statutes.

- **Micronesia: branch development workshop**

The IFRC secured support from DFID for branch development in Micronesia and this allowed the National Society to commence the revitalisation of three out of four of its branches. The IFRC facilitated the Micronesia Red Cross branch development workshop in Chuuk. Participants discussed the fundamental principles, and the relationship between the branch and headquarters. They played the 'branch development game', to better understand the structure and function of National Society branches. The group developed an action plan to revitalize the branch, expand local services, and actively engage branch directors, volunteers and members.

- **Kiribati: management support**

The IFRC supported the Kiribati Red Cross Society by mobilizing a technical adviser from the Fiji Red Cross Society. The technical adviser helped promote effective management systems and procedures, and introduced a transparent recruitment process for a new secretary general. As a result, in October 2011, Mrs Meaua Tooki was appointed as Secretary General of the Kiribati Red Cross Society. With IFRC support, the National Society has also completed audit reports from 2007 to 2010, finalized its statutes and its basic human resource management policies and procedures, completed its 2010 annual report and its strategic plan (2011–2013), as well as its operational plan and budget for July to December 2011 and 2012.

- **Kiribati: introduction to the Movement for Secretary General**

The IFRC – with technical support from the Fiji Red Cross Society and ICRC – organized a week-long induction programme in November for the new secretary general of the Kiribati Red Cross Society. The

induction programme provided important information about the International Red Cross and Red Crescent Movement, its work and mandate. The induction also provided an opportunity for Mrs Tooki to meet colleagues from the regional components of the Movement, understand their functions, programmes and what support they are able to offer the Kiribati Red Cross.

- **Papua New Guinea: resilience-building workshop**

The Papua New Guinea Red Cross Society held a resilience-building workshop in Lae, Morobe province, in July. It brought together staff, volunteers, members and representatives from the IFRC to develop the National Society's community action package. The IFRC regional programme and organizational development coordinator, together with the coordinator from the zone office, travelled to Papua New Guinea to co-facilitate the workshop.



- **Youth as agents of behavioural change (YABC):** One-week workshop was delivered in Papua New Guinea involving 22 men and women from the host country, Vanuatu, the Solomon Islands and the Cook Islands. Using participant-centred experiential learning, the group increased their understanding of issues relating to principles and value whilst practising peer education techniques, building their self-confidence, and strengthening their interpersonal skills – including empathy, active listening, critical thinking, and non-judgemental, non-violent communication and mediation. As a result of the workshop's methods and multicultural experience, the trainees agreed that the building blocks for success as agents of behavioural change were a self-questioning attitude and a commitment to continuous learning and personal development. They made a commitment to further promote respect for diversity, intercultural dialogue, social inclusion and peace by being role models and living embodiments of the Movement's fundamental principles and by underpinning humanitarian values within their local communities.

- **Papua New Guinea: leadership and finance training**

Similarly, the IFRC supported the Papua New Guinea Red Cross to carry out leadership training for newly elected branch executives, members, staff and volunteers. The workshop enabled the entire team to define a new mission: "To care about vulnerable people through our humanitarian actions." The National Society also held finance training for branch executives. Starting with a compliance audit, the workshop focused on minimum standards, and how each individual can manage branch affairs as leaders in their own right; each individual must act in accordance with the rules and examine every business activity that takes place within the branch.

- **Papua New Guinea: resolving an internal allegation**

The IFRC provided financial and technical support to the Papua New Guinea Red Cross to establish an independent arbitration committee to resolve an internal allegation through a fair and transparent process.

- **Tonga: strategic review and planning**

A strategic review covering governance, management capacity, disaster management and the disability programme was carried out at the National Society. One of the review's core recommendations was to carry out strategic planning. The IFRC – together with the partner National Societies of Australia and New Zealand – supported the Tonga Red Cross Society to complete its strategic planning process. The National Society worked as a team to produce a new strategic plan 2012–2015 stating its mission as: "To prevent and alleviate human suffering in Tonga focusing on disaster management, persons with disabilities, health promotion and humanitarian laws and values." As recommended by the strategic review, the IFRC and Australian Red Cross are also providing financial support to help fund the positions of programme manager and finance manager.

- **Tonga: policy orientation workshop**
In April, with IFRC support, the Tonga Red Cross Society held a one-day workshop to disseminate its revised policies to all staff. The policies – including finance and administration, HR, vehicle and other asset use – have recently been adopted by the governing board of Tonga Red Cross Society.
- **Palau: finance officer salary support**
The IFRC contributed towards the salary of the finance officer of the Palau Red Cross Society. The three months' salary support was provided to recruit a skilled finance officer, who will update and maintain the National Society's chart of accounts and contribute towards overall financial transparency.
- **Cook Islands: operational planning process**
The Cook Islands Red Cross Society completed its operational planning process for 2011–2012 with financial and technical assistance from the IFRC. A local consultant was hired to facilitate the operational planning process in close consultation with National Society staff, volunteers and other stakeholders. The operational plan provides specific details of activities and events that will be implemented during the financial year July 2011–June 2012. The outcomes of each activity or event fit within seven core projects and are aligned with the five key strategic directions of the National Society's Strategy 2010–2013 (organizational development, disaster management, health, youth services and international humanitarian law).
- **Pacific Youth Network on the move**
Given National Society leaders' formal commitments to engaging young people, the Pacific youth representatives consulted with all National Society leaders resulting in Pacific Youth Network (PYN) focal points being identified in each. With the IFRC's support, the Pacific youth representatives drafted the PYN operating guidelines, the committee's terms of reference, a provisional work plan and budget, as well as an updated contact list of youth focal points. In November, these documents were shared with all youth focal points in order to gather feedback from National Society stakeholders and others. PYN also developed and circulated its first newsletter in October. PYN is planning to meet as a group at the youth forum in May 2012 to finalize and adopt these documents. It is also hoped that PYN will be formalized and endorsed by the leaders of all Pacific National Societies.
- **Pacific Youth Network at the statutory meetings in Geneva**
The IFRC provided funding for a Pacific youth representative to attend the statutory meetings in Geneva in November. Being represented at a high-level meeting will develop a wider understanding of youth-led initiatives in the Pacific and allow young people to share and present the Pacific youth perspective. The Pacific youth representative who attended the statutory meetings, Mr Aaron Turner, also a board member of the New Zealand Red Cross, will provide a new dynamic to Pacific youth, ahead of the youth forum in 2012. The forum will then be followed by a youth as agents of behavioural change training-of-trainers course, scheduled for May 2012.
- **Finance Development**
The Pacific regional office engaged a finance development delegate from May 2011. The delegate was based in the Solomon Islands and provided intensive support to the Solomon Islands Red Cross for several months. He assisted Solomon Islands Red Cross Society to organise a three-day financial management workshop. The participatory workshop – involving key staff from its national headquarters and branches – was an opportunity for the National Society to update its financial procedures manual, mainly on procurement and working advance acquittals, as well as to raise awareness among its staff of the need for a good financial management system. The workshop was also an opportunity for the National Society to team build and capacity build in one session.
- **Vanuatu: finance development**
Finance development work was extended to Vanuatu in November and December. During this period, the finance delegate worked with the finance team to better understand the Vanuatu Red Cross and its financial management systems. He worked to identify gaps which will be tackled during the next mission, which will also involve training and coaching finance staff.

- **The Fiji Red Cross Society** was the first National Society to be involved in a new IFRC programme to boost the use of information technology among national societies. The Fiji Red Cross Society received assistance to upgrade its computer networks to the latest standards, as well as training its staff to use their computers to their full potential. In the months of March and April, the Fiji Red Cross Society conducted its branch-level annual general meetings at all 15 branches followed by the national council annual general meeting in May. The IFRC provided technical support to the National Society in facilitating Red Cross dissemination sessions at six of the branch-level annual general meetings, as well as at the national council annual general meeting.
 - **Youth empowering vulnerable communities** is a project run by the Vanuatu Red Cross Society, which has been awarded a grant from the Empress Shôken Fund. The project aims to empower youth in their action to serve the most vulnerable. The Vanuatu Red Cross Society had been seeking to establish a programme that could enable the youth team to set its own goals – combined with good practice – and is grateful that the Empress Shôken Fund has contributed to its work.
 - **Tuvalu Red Cross Society** 'Stay Relevant – a Good Governance' workshop was organized with the support of the regional office. Its aim was to better understand the role of a governing board, assess its strengths and weaknesses, and challenge its relevance in the Tuvaluan context. The workshop was attended by six key governing board members and two staff National Society members, who produced a list of priority actions for the coming months in order to establish a well-functioning governing board that is able to lead the National Society to be more efficient and effective in doing more and doing better. The workshop also analyzed the National Society's status with regards to recognition by measuring effectiveness against each of the ten conditions for recognition. During the next three months, the governing board will meet fortnightly to accomplish the agreed priority actions with clearly defined responsibilities for selected board members and staff.
-
- During the same period, the Tuvalu Red Cross Society also hosted a one-day **volunteering policy development workshop** with selected active volunteers, staff and board members. The focus of the workshop was to better understand the concept of volunteering in the Red Cross, the factors motivating people to become volunteers and the volunteer management cycle. Participants produced a list of issues and actions under each step of the volunteer management cycle in order to inform the volunteering policy and guidelines. The workshop concluded with a formation of a three-member volunteering policy and guidelines drafting committee from the active volunteers.
 - The regional office held an organizational development workshop for its staff and which was also attended by ICRC. The workshop focused on concepts, models and methodology and the tools available to staff to support organisational development and capacity building in National Societies. Workshop participants reported great benefits from the workshop: more confidence, enhanced understanding of organizational development, commitment to an integrated approach, and a better understanding of the complex challenges facing Pacific National Societies.

Constraints or challenges

General

- The Pacific region is comprised of a number of young democracies which are redefining the roles of existing structures that are based on chiefs and tribes. At the same time, many National Societies are also making significant changes in terms of their governance and management, and it is not unexpected that small hiccups occur, which can have a major impact on time-limited programmes.
- Pacific National Societies reflect the size of their small (although diverse) populations. This means that national societies are often reliant on one or two key individuals for their successful operation. Programmes and activities can be significantly affected when one or more members of staff or senior volunteers leave.
- National societies are naturally motivated to support vulnerable people, but some national societies move

too quickly into community programming without having the basic building blocks in place first, such as core programmes. This can mean that a National Society is set to fail, which affects staff and volunteer morale and damages its reputation nationally.

- The Pacific regional office recognizes that conventional training has limited impact in the Pacific. As such, the office focuses on networking, peer exchanges and cross-mentoring between national societies.

Community Programming

- There remains an ongoing need to develop a common, cross-sectoral approach to community development that is relevant to the Pacific context. There is also a need to adapt resource materials to the community context.
- The Pacific regional office has multiple roles, which includes providing regional technical support and in-country National Society programming. This is partly due to requests from National Societies – there are no IFRC country delegations in the region – but also the reality that funding for regional delegates often needs to be linked to in-country programme outcomes. Distance programming is challenging particularly for community programmes. The community programming unit was established in recognition of this challenge to provide better quality membership services.
- Two positions in the Pacific regional office were vacant for a number of months: the regional health coordinator (mission ended and recruitment of replacement was delayed) and the CBHFA delegate (seconded to a response mission). This has had an impact on the output of the regional office health programme.
- Planned CBHFA and first-aid activities in Tuvalu were delayed because of the emergency response operation in Tuvalu. The Pacific regional office is working with the National Society to resolve some organizational issues, which have also had an impact on the programme. It is expected that the Empress Shōken Fund activities will end in early 2012.
- The regional emergency health training was not undertaken because of the need to adapt the Asia Pacific training to the Pacific context, as there is a limited number of health professionals in Pacific National Societies.

Organizational Development

- It is challenging for Pacific National Societies to develop a basic organizational capacity – independent from financial contributions from international donors – that can provide a sustainable, community-based foundation to their work. In part, this may also be due to a lack of sustainable organizational development and capacity-building support from partners, and it is an issue that will require focused attention over the coming years.
- Our member national societies are also challenged by a lack of absorptive capacity to utilize the support and learning that is on offer to them, and to sustain and follow up initiatives. Despite some recent improvements, it remains a challenge to ensure that National Societies are not over-burdened by the demands of working with their main regional partners.
- While there is a greater understanding among partners about the needs of consistent organizational and capacity-building support to Pacific national societies, big gaps remain in ensuring balanced funding support for organizational development activities. Often there is enough funding for programmes (mostly disaster management and health). Unfortunately, there is significantly less or virtually no funding available for supporting the development of core governance and management capacities of national societies.

IDRL

- In the Pacific, the introduction of IDRL continues to be a gradual process in a region where small National Societies and government agencies are already stretched by competing priorities. Even national societies that have proactively shown an interest in national-level advocacy and training struggle to absorb the available IDRL support.
- Legal advocacy requires sufficient understanding of the subject matter to engage in strategic higher-level

advocacy and partnerships. Legal advocacy also requires a long-term commitment as changes to legal and regulatory frameworks take time. Developing this knowledge and commitment in partner organizations is a long-term process.

- In light of the increasing demand from National Societies to engage in more proactive regional, national- and local-level advocacy, the IFRC regional office is facilitating the development and implementation of an IFRC regional humanitarian diplomacy strategy that integrates existing IDRL work. The implementation of the strategy will contribute to improved advocacy skills within National Societies and more entry points for advocating on IDRL issues.

Working in partnership

- An ongoing focus on supporting harmonised country level Movement planning and regional Movement initiatives has resulted in improved synergies at both levels. Some examples are provided below.
 - Joint Movement partner visits and partnership discussions were facilitated in Tonga, Samoa, Vanuatu, Kiribati, Fiji.
 - A regional leadership and partnership meeting was hosted in collaboration with the ICRC. The main aim of the meeting was to develop a common understanding of priority humanitarian issues in the Pacific, explore common challenges and ways to address these, share best practice, and provide a platform for policy dialogue and to develop common positions on Pacific and wider Movement issues.
 - In collaboration with the ICRC, the Federation provided intensive support to Pacific National Societies in preparation for the 2011 statutory meetings including the 31st International Red Cross Red Crescent Conference which brings together all States party to the Geneva Conventions and the Red Cross Movement. As a result of the support, 11 out of 12 National Societies reported on progress against resolutions and pledges made at the previous conference, more Pacific States than ever before (7) participated in the International Conference and the region had a strong voice on the four subjects debated at the Conference; strengthening legal protection for victims of armed conflicts, strengthening disaster law, reinforcing local humanitarian action and addressing barriers to health care.
 - The Federation also supported the New Zealand Red Cross with preparations for the preparatory discussions held in Auckland ahead of the November global statutory meetings in Geneva.
 - Other regional initiatives which were successfully undertaken in 2011 include the monthly dissemination of a Movement events list, the publishing of a Movement marketing booklet titled “Rising to the Challenge”, the participatory development of a regional humanitarian diplomacy strategy and the publishing of 10 internal monthly newsletters and the first edition of an external newsletter which involved inputs from all Movement components.
- Support to better defining the auxiliary role of some national societies has been an essential component of our work on partnership. For example the Pacific regional office supported the Kiribati and Tuvalu Red Cross Societies to draft a memorandum of understanding between the National Societies and their health ministry blood service departments. The office supported the National Societies of Tuvalu, Kiribati, Vanuatu, the Cook Islands, and Samoa in better defining their disaster response auxiliary role with government.
- The Pacific regional office coordinates with a number of external regional partners (such as OCHA, SOPAC and UNICEF) and with donors (such as AUSAID, NZAID, World Bank and ECHO). The aim of this coordination is to share information with others on the work of the Red Cross in the Pacific, identify potential opportunities for joint work and avoid duplication of initiatives.
- As a member of the Pacific Disaster Risk Management Network, the Pacific regional office team is able to provide input, feedback, technical support and ideas to the wider Pacific network. The team provides input

on IDRL rules and policies, community-based programming, disaster response and preparedness, training, capacity-building, responsible aid and support.

- The regional health team continued working in partnership with the Pacific Islands AIDS Foundation (PIAF). Collaboration continued with support provided to HIV and AIDS positive ambassador advocacy activities on stigma and discrimination.
- The regional health team played an active role in the WASH coalition group – chaired by the Secretariat of the Pacific Community (SPC) and the Pacific Islands Applied GeoScience Commission (SOPAC) – during the reporting period. Information on the IFRC's water and sanitation activities and emergency preparedness was shared with coalition partners.
- The partnership with the Fiji School of Medicine (Fiji National University) continues. The Pacific regional office contributed to the short course on the IFRC's *Making a difference* manual for VNRBD recruitment to students and blood services staff. In 2012, the Pacific regional office will contribute to the Fiji National University health workers advanced training in HIV and AIDS continuum of care and sexual reproductive health.

Looking ahead

- In 2012, the regional office will implement the targets defined in its four year strategy and 2012 operational plan under the following business lines:
 - Business Line 1 - To raise humanitarian standards
 - Business Line 2 - To grow Red Cross Red Crescent services for vulnerable people
 - Business Line 3 – To strengthen the Red Cross Red Crescent contribution to development
 - Business Line 4 – To heighten Red Cross Red Crescent influence and support for our work
 - Business Line 5 - To deepen our tradition of togetherness through joint working and accountability
- In 2012 under each Business Line our focus will be as follows:
 - Business Line 1
 - Facilitate National Society engagement in the Federation Organizational Capacity, Assessment and Certification Process.
 - Facilitate National Society use of the Federation's on line learning platform.
 - Support National Societies to establish systems and collect data on seven key indicators (*# of people volunteering time, # of paid staff, # of people, donating blood, # of local units, # of people reached, Total income, received, Total expenditure*) for entry into the Federation-wide databank system. Also encouraging national societies to also post their strategic plans, annual reports and audit reports on the same system.
 - Continue to support National Societies to voice their position in regional and global meetings, Movement and non Movement. We will particularly focus on preparations for the Federation's 2013 General Assembly, National Society participation in the Pacific DRM Platform and the Pacific Humanitarian Team workshop and supporting the Cook Islands Red Cross and its Government with advocacy on IDRL at the 2012 Pacific Island Forum.
 - Business Line 2
 - Capture lessons learned from the 2011/2012 cyclone season and support preparedness for the next season.
 - Support the regional coordination of disaster operations and offer country level technical operations support where required.
 - Continue to coach disaster management coordinators and support national society disaster management planning.

- Support national societies in their planning and developing their disaster management tools.
- Work with Red cross partners (FRC, ARC, IFRC) on logistics capacity building.
- Finalise the regional office's shelter strategy and convene the regional open ended shelter cluster.
- Host the regional DM workshop in May 2012.
- Further develop the RDRT training curriculum and finalise the updated emergency response team training manual.
- Business Line 3
 - With the merging of OD into the community programming unit in the first half of 2012, we will seek to better link important organizational development issues (such as governance, management support and strategic planning) to successful programmes that benefit vulnerable people.
 - Support to governance strengthening will continue through the Pacific Governance Enhancement Programme and in response to specific requests from members. Four more national societies (Samoa, Micronesia, Kiribati and Fiji) will participate in the governance conversations in 2012. The National Societies that participated in 2011 will be asked to report on progress against actions agreed in their conversations.
 - The finance development programme will also continue for another year thanks to a second year of funding from the Australian RC. Follow up support to Vanuatu, Kiribati and Solomon Islands will be a priority and support will be extended to Papua New Guinea, Tuvalu, Micronesia and potentially Samoa.
 - Tailored support for strategic and operation planning, legal base revision and management capacity building will also be available to National Societies that request such accompaniment.
 - Ongoing support to the Pacific youth network and hosting of the training of trainers for Youth As Agents of Behavioural Change and the regional youth forum in May.
 - The community programming unit will continue to work with the Pacific membership and support the adaptation and development of community based approaches in disaster risk reduction and health that increase community resilience and which are people relevant.
- Business Line 4
 - With the approval from AusAID to expand the IDRL position to a wider Humanitarian Diplomacy role, the delegate managing that programme will focus on the implementation of the HD strategy implementation plan. This includes: support to national societies to strengthen their relations with government, development of a tailored HD manual for the Pacific, training/coaching in HD for national societies, continuing to explore how we can strengthen our collaboration with the Pacific Island Forum and managing the IDRL programme.
 - The Pacific IDRL programme will continue to work to promote implementation of the IDRL guidelines, raise awareness of legal issues in disaster management, and support nation states and regional organizations in their work on increasing international cooperation on legal preparedness for disaster risk reduction and response.
- Business Line 5
 - Publishing nine internal editions of the newsletter and three external editions.
 - Hosting the Pacific Secretaries General Forum, which will include one day of peer exchange for Secretaries General on their own, one and a half days of joint planning with the regional office, half a day of training with the ICRC and two days of Movement discussions.

- Hosting two regional coordination events and teleconferences involving PNS, the Federation and ICRC in order to continue planning for and implementing joint regional initiatives and ensuring coordinated programming.
- Facilitating at least three joint Movement visits and partnership discussions at country level.
- Coordinating a photo project in four countries, to be implemented in conjunction with other regional partners.
- Hosting a visit from the Secretary General of the IFRC in April to four Pacific countries.
- Effectively managing secretariat resources.

How we work

All IFRC assistance seeks to adhere to the [Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations \(NGO's\) in Disaster Relief](#) and the [Humanitarian Charter and Minimum Standards in Disaster Response \(Sphere\)](#) in delivering assistance to the most vulnerable.

The IFRC's vision is to inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

www.ifrc.org
Saving lives, changing minds.



The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:

1. Save lives, protect livelihoods, and strengthen recovery from disaster and crises.
2. Enable healthy and safe living.
3. Promote social inclusion and a culture of nonviolence and peace.

Contact information

For further information specifically related to this report, please contact:

- **IFRC regional office in Suva**
Aurelia Balpe, Head of regional office for the Pacific; Office phone: +679 33 11 855, Mobile: +679 999 2485; Email: aurelia.balpe@ifrc.org
- **Asia Pacific zone office**
Alan Bradbury, Head of resource mobilization and PMER; Office phone: +9207 5775; Email: alan.bradbury@ifrc.org

Development Programme Financial Report

MAA55001 - Pacific region

Annual Report 2011

Selected Parameters

Reporting Timeframe	2011/1-2011/999	Programme	MAA55001
Budget Timeframe	2011/1-2011/12	Budget	APPROVED
Split by funding source	Y	Project	*
Subsector:	*		

All figures are in Swiss Francs (CHF)

I. Funding

	Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability	TOTAL	Deferred Income
A. Budget		1,006,319	1,739,340		64,382	2,810,040	
B. Opening Balance		398,358	289,557		162,367	850,282	
Income							
Cash contributions							
Australian Red Cross			115,555			115,555	
Australian Red Cross (from Australian Government*)		179,978				179,978	
DFID Partnership grant			30,496			30,496	72,949
European Commission - DG ECHO			503,158			503,158	
Japanese Red Cross Society		282,686	404,059		236,281	923,025	333,502
New Zealand Red Cross		38,700				38,700	
Norwegian Red Cross			2,883			2,883	
Norwegian Red Cross (from Norwegian Government*)			64,058			64,058	
Red Cross Society of China (from Chinese Government*)			63,573		9,082	72,655	
The Global Fund (to fight AIDS, TB & Malaria) (from Secretariat of the Pacific Community (SPC)*)			376,676			376,676	628,405
Unidentified donor			607,034			607,034	
C1. Cash contributions		501,363	2,167,493		245,363	2,914,219	1,034,856
Inkind Personnel							
Australian Red Cross		141,027				141,027	
Japanese Red Cross Society		109,200				109,200	
New Zealand Red Cross		90,347	109,200			199,547	
C3. Inkind Personnel		340,574	109,200			449,774	
Other Income							
Balance Reallocation			287,637			287,637	
Sales					713	713	
C4. Other Income			287,637		713	288,349	
C. Total Income = SUM(C1..C4)		841,937	2,564,329		246,075	3,652,342	1,034,856
D. Total Funding = B + C		1,240,295	2,853,886		408,442	4,502,624	1,034,856

* Funding source data based on information provided by the donor

II. Movement of Funds

	Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability	TOTAL	Deferred Income
B. Opening Balance		398,358	289,557		162,367	850,282	
C. Income		841,937	2,564,329		246,075	3,652,342	1,034,856
E. Expenditure		-924,177	-1,295,518		-51,244	-2,270,939	
F. Closing Balance = (B + C + E)		316,118	1,558,368		357,199	2,231,685	1,034,856

Development Programme Financial Report

MAA55001 - Pacific region

Annual Report 2011

Selected Parameters

Reporting Timeframe	2011/1-2011/999	Programme	MAA55001
Budget Timeframe	2011/1-2011/12	Budget	APPROVED
Split by funding source	Y	Project	*
Subsector:	*		

All figures are in Swiss Francs (CHF)

III. Expenditure

Account Groups	Budget	Expenditure					TOTAL	Variance
		Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability		
A						B	A - B	
BUDGET (C)			1,006,319	1,739,340		64,382	2,810,040	
Relief items, Construction, Supplies								
Shelter - Relief	9,825		8,545				8,545	1,280
Construction Materials			6,414				6,414	-6,414
Clothing & Textiles			1,782	69			1,851	-1,851
Water, Sanitation & Hygiene	20,972		4,603				4,603	16,370
Medical & First Aid				271			271	-271
Utensils & Tools			13,721				13,721	-13,721
Other Supplies & Services	25,000		18,409				18,409	6,591
Total Relief items, Construction, Sup	55,797		53,473	340			53,814	1,983
Land, vehicles & equipment								
Computers & Telecom	6,000		4,944	1,887			6,831	-831
Office & Household Equipment			30,697				30,697	-30,697
Total Land, vehicles & equipment	6,000		35,641	1,887			37,528	-31,528
Logistics, Transport & Storage								
Storage	60,000		1,230				1,230	58,770
Distribution & Monitoring	4,100		16,639	1,464			18,103	-14,003
Transport & Vehicles Costs			3,016	1,774		329	5,118	-5,118
Logistics Services			3,465				3,465	-3,465
Total Logistics, Transport & Storage	64,100		24,350	3,238		329	27,916	36,184
Personnel								
International Staff	651,504		490,823	510,481		44	1,001,347	-349,843
National Staff	133,441		33,662	23,283		6,349	63,293	70,148
National Society Staff	79,748			326			326	79,422
Volunteers			1,540				1,540	-1,540
Total Personnel	864,693		526,025	534,089		6,392	1,066,506	-201,813
Consultants & Professional Fees								
Consultants	90,000		19,301	43,226		6,184	68,711	21,289
Professional Fees			1,083	18,187		41	19,311	-19,311
Total Consultants & Professional Fees	90,000		20,383	61,413		6,225	88,022	1,978
Workshops & Training								
Workshops & Training	1,257,749		103,159	364,184		-6,644	460,699	797,050
Total Workshops & Training	1,257,749		103,159	364,184		-6,644	460,699	797,050
General Expenditure								
Travel	82,604		90,462	128,783		34,163	253,408	-170,804
Information & Public Relations	44,017		3,625	7,115		3,042	13,782	30,235
Office Costs	72,000		8,577	9,121		4,391	22,088	49,912
Communications	6,920		17,573	18,178		2,750	38,501	-31,581
Financial Charges			7,136	5,770		1,275	14,181	-14,181
Other General Expenses	34,203		0	0		0	0	34,203
Total General Expenditure	239,744		127,372	168,967		45,621	341,960	-102,216
Operational Provisions								
Operational Provisions			-8,581	78,947		-4,114	66,252	-66,252
Total Operational Provisions			-8,581	78,947		-4,114	66,252	-66,252
Indirect Costs								
Programme & Services Support Recover	171,505		35,181	71,751		3,108	110,040	61,465
Total Indirect Costs	171,505		35,181	71,751		3,108	110,040	61,465

Development Programme Financial Report

MAA55001 - Pacific region

Annual Report 2011

Selected Parameters

Reporting Timeframe	2011/1-2011/999	Programme	MAA55001
Budget Timeframe	2011/1-2011/12	Budget	APPROVED
Split by funding source	Y	Project	*
Subsector:	*		

All figures are in Swiss Francs (CHF)

III. Expenditure

Account Groups	Budget	Expenditure					TOTAL	Variance
		Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability		
	A					B	A - B	
BUDGET (C)			1,006,319	1,739,340		64,382	2,810,040	
Pledge Specific Costs								
Pledge Earmarking Fee			5,073	9,627		279	14,979	-14,979
Pledge Reporting Fees			2,102	1,075		47	3,225	-3,225
Total Pledge Specific Costs			7,175	10,703		326	18,204	-18,204
Operational Forecasting								
Operational forecasting	60,453							60,453
Total Operational Forecasting	60,453							60,453
TOTAL EXPENDITURE (D)	2,810,040		924,177	1,295,518		51,244	2,270,939	539,101
VARIANCE (C - D)			82,141	443,822		13,138	539,101	