

# OPERATIONS UPDATE



International Federation of Red Cross and Red Crescent Societies  
Fédération Internationale des Sociétés de la Croix-Rouge et du Croissant-Rouge  
Federación Internacional de Sociedades de la Cruz Roja y de la Media Luna Roja  
الاتحاد الدولي لجمعيات الصليب الأحمر والهلال الأحمر

## **IRAQ: HUMANITARIAN CRISIS POST WAR REHABILITATION**

12 January, 2004

Appeal No. 08/03; Operations Update no. 12

Initial Emergency Appeal launched on 20 March 2003 for 9 months for 305,000 beneficiaries.

The Appeal was revised on 5 September 2003, for a total of CHF 30,937,000.

Disaster Relief Emergency Funds (DREF) allocated: CHF 75,000 during the pre-positioning phase in early 2003 (refunded)

Period covered by this report: 05 September to 31 December 2003

*The Federation's mission is to improve the lives of vulnerable people by mobilizing the power of humanity. It is the world's largest humanitarian organization and its millions of volunteers are active in over 180 countries. For more information: [www.ifrc.org](http://www.ifrc.org)*

### ***In Brief***

Appeal coverage: 62.1%; for details see the attached contributions list, also available on the Federation's website.

Outstanding needs: CHF 11,731,470

Related Emergency or Annual Appeals: 2004 Annual Appeal, Middle East regional programmes (no. 01.89/2004)

**Operational Summary:** Security in Iraq has deteriorated steadily since the end of August 2003, and the Federation has increasingly encountered constraints in implementing many of the objectives planned in this appeal. Despite this, considerable efforts have been made to maintain the Federation's presence in Baghdad and to limit disruptions to assistance activities and programmes during these difficult months. Federation activities remain focussed on working with the Iraqi Red Crescent Society (IRCS) to meet immediate needs, and to develop the capacity of the national society to enable them to effectively deliver assistance through their country-wide network.

A high-profile distribution of non-food items, sponsored largely by the Danish Red Cross, was carried out in five governorates covering 20,000 families at the end of Ramadan (Eid). Although this was not planned in the original appeal, changed circumstances over recent months highlighted a major need for this humanitarian assistance. It was a success, with goods procured on the local market and blankets provided from the ICRC, and the distributions were planned and carried out smoothly at the end of November (largely as a result of the recent logistics systems training being put into practice).

### **Operational developments**

The IRCS's capacity and systems were put to a test as a special winter distribution activity for 20,000 families in five governorates was carried out at the end of Ramadan (5,000 in Baghdad; 5,000 in Kirkuk; 5,000 in Diyala;

2,500 in Anbar and 2,500 in Diwaniya). The project proved to be very successful and a separate report is being prepared on this operation.

The work with the structural development of the national society has commenced and noticeable improvements have been achieved with regard to Youth and Volunteers, Finance, Information, DM/DP, Rehabilitation, IT and Logistics departments and systems.

The Community-Based Health Initiative (CBHI) as well as the Community-Based First Aid (CBFA) interventions are progressing as planned – despite the security situation - and by now some 10% of the planned programme has been covered. This corresponds to approximately 50,000 beneficiaries. The immunisation campaigns in cooperation with UNICEF have been brought to a halt as UN has temporarily relocated their core personnel outside Iraq.

## **Red Cross and Red Crescent action - objectives, progress, impact**

### **Organisational Development - foundation, organizational structure and programme design and management**

#### **Objective 1: IRCS foundations are strengthened.**

##### **Expected results**

- The new Statutes were drafted in the participatory manner and adopted at the end of 2003;
- In accordance with the new Statutes a new Governing Board has been elected and approved by the General Assembly of the IRCS; Roles of the Governance and the Management have been explicitly differentiated in the new Statutes;
- Roles of the governance and management being explicitly differentiated in the new Statutes;
- The Governing Board has adopted policies in all relevant fields to include policies on volunteers, youth, human resources, capacity building, and communication. All these policies resulted from participatory discussions at all levels.
- The gender issues have been systematically addressed through the programmes after the workshops that have been conducted in 2004;
- National headquarters and the branches have jointly developed a strategic planning document in the course of 2004;
- IRCS has been recognized for its contribution to the building of the emerging civil society in the country.

##### **Progress to date**

- New statutes have been finalised and approved by the national society as well as the Federation and the ICRC, with a letter of acceptance from the Joint Committee being sent on 18 December 2003;
- The national society elections planned for mid-November were postponed due to the late arrival of the Final Draft of the Statutes as well as the general security situation in Iraq. A preliminary General Assembly was held on 22 December 2003, with a full Assembly planned for early 2004;
- The Statutes and a letter of introduction from Geneva have been formally presented to the Interim Governing Council for formal recognition;
- Policies are expected to be adopted by the Governing Board after the elections and throughout 2004;
- The national society has started to address gender issues at Headquarters as well as Branch level and this is particularly noticeable with regard to youth and volunteers. From having no female managers the national society has now three (Finance, Youth and Volunteers and Information);
- The Strategic Plan is supposed to be finished by the end of March 2004;
- The IRCS, through its Information Department, has established a very good PR and media base and frequently appears in different national media.

#### **Objective 2: National humanitarian programmes are redefined and implemented according to the Strategy 2010.**

**Expected results**

- The IRCS (at HQ and branch levels) has mapped the vulnerability patterns of the Iraqi population; All branches have tailored their programmes to the needs of the vulnerable sections of the population;
- A four year development plan has been drafted during 2004; all activities have been regularly monitored by the national society;
- With an initial support provided by the Federation and the Movement, quality services have been delivered to the target groups;
- Youth volunteers have been profiled and their skills have been systemically used in the provision of humanitarian services;
- The IRCS has delivered special services to the target segments of particularly vulnerable population affected by the war including social and psychological support activities whenever needed;

**Progress to date**

- The first VCA workshop is planned for early 2004. Thereafter the IRCS will start working on the mapping of the Iraqi population and the vulnerability patterns;
- Two workshops on SWOT analysis have been held and each department has made relevant analysis, forming the base to bring the work with the Strategic/Development Plan forward. In order to proceed with this process, separate workgroups (three task forces) have been assigned within the national society for particular work with regard to this. All workgroups are supervised and guided by the Federation. The process commenced on the 06 October 2003 with coordination meetings and appointment of moderators and reporters and during October three coordination meetings were held. Three managers have been trained in PPP in Jordan and Syria;
- Coordinated between the disaster management and logistics departments, distribution programmes for 20,000 IDP households were undertaken, parallel with practical training. Although relief distributions were not foreseen in the revised appeal, the emerging needs and specific support from the Danish Red Cross for this activity meant it could go ahead anyway. Further actions and training is planned for the beginning of 2004;
- A profile for the national society including age, gender and education has been established. Youth and volunteer activities have started in five branches and will be extended to include more branches in the beginning of 2004;
- A workshop on Psychological Support for 24 leaders of the national society was conducted in Amman in October 2003. Several meetings have been held with the Baghdad Branch to plan activities for the most vulnerable.



Training of Youth Leaders from Baghdad, Samawa, Erbil, Mosul, Kerbala and Suleymaniah Branches.

**Objective 3: The visibility of the IRCS has increased and the respect for the Emblem has been reinforced.**

**Expected results**

- ICRC premises, vehicles and its equipment have been clearly marked with stickers, flags, and displays; IRCS volunteers, youth members and staff members have been wearing uniforms and organizational identifications (t-shirt, vest, badges, caps, ID cards etc.);
- The public at large has been increasingly recognizing and respecting the National Society, its Emblem, members and activities as a result of the public awareness campaign;
- With the support of the ICRC and the Federation, the IRCS has adopted internal regulations which clearly stipulate the use of the Emblem;
- Publicity material for the awareness campaign has been produced in Arabic and other languages spoken in Iraq (posters, TV spots, radio ads, etc.);
- The IRCS has established or re-established constructive partnerships with relevant stakeholders.

**Progress to date**

- Uniforms for volunteers have been distributed to all branches. Stickers for vehicles and equipment have been printed and distributed;
- The recognition and awareness of the national society is improving. However, it is considered that so far this is restricted to the intellectual part of the population and further PR activities will be required to reach out to all population;
- The dissemination of the Emblem has started and a draft leaflet has been produced. Training and finalisation of the leaflet is planned for the beginning of 2004. This is a major challenge following the bomb attack on the ICRC offices in September;
- A TV spot for promotion was produced in August 2003. The Baghdad Branch is producing a small bulletin. The Web page design has started in December and will hopefully be finished during January. Promotion leaflets together with 25 posters for volunteers have been produced and distributed;
- The national society is continuously in contact with the Coalition Provisional Authority (CPA) as required. Several meetings have been held with the Ministry of Health.

**Objective 4: The operational and management capacity of the national society at the headquarters and in the branches has improved.****Expected results**

- Nine branch offices have been rehabilitated and nine others provided through rental or construction, thus ensuring that each branch has its own premises, training facilities and an appropriate working environment;
- All branches have received needed support in terms of vehicles, equipment, furniture, IT, radio communication and training materials;
- Coordination and communication between the headquarters and the branches and among branches themselves has improved through structured meetings and knowledge sharing panels;
- The instructions for the use of training equipment have been translated into Arabic as well as the training manuals themselves;
- The IRCS has drafted initial fund raising plans during 2004;
- New management systems in administration, finances, human resources, IT, public relations and external and internal communication have been adopted, tested and implemented at the headquarters and in the branches;
- Reporting systems have been in place thus contributing to the transparency and the credibility of the IRCS in relation to its stakeholders.

**Progress to date**

- So far the rehabilitation of the Amara branch has been finished. Several rental agreements have been signed as well as contracts for further rehabilitation of branch offices;
- ICRC has provided the national society with 23 vehicles and the Federation has provided four as well as some on temporary loan. The Norwegian Red Cross has delivered seven covered lorries and the Saudi Arabian Red Crescent has donated 10 ambulances (plus another 40 for the MoH). The Italian Red Cross transferred two vehicles to the IRCS. Further donations of vehicles are expected from the

Korean Red Cross, the Malaysian Red Crescent and the Spanish Red Cross. IT and office equipment are supplied as required.

- Installation of radio systems for the 18 branches is planned for the beginning of 2004 in coordination with the Spanish Red Cross and the ICRC;
- Some documentation and manuals have been translated into Arabic. Translation of documents and manuals is a continuous process.
- A plan for fund raising will be done together with the finalisation of the Strategic/Development Plan.
- An assessment has been finalised for Administration, IT, Finance, DM/DP/DR and Logistics. The implementation process has commenced with regard to the mentioned departments. Some of the required Job Descriptions as well as Terms of References have been produced; others will be finished before the end of January 2004. A detailed on-the-spot logistics training and systems review has been undertaken by a delegate from Danish Red Cross during October/November, which has enhanced the skills as well as being put to practical use through the purchase and distribution of the relief goods mentioned above.
- A reporting system is being put in place and the Reporting Manager has received initial training at the Regional Delegation in Amman.

#### **Objective 5: The IRCS is effectively managing its volunteers.**

##### **Expected results**

- Policies on the IRCS Youth and Volunteers have been discussed at all levels of the national society, they have been subsequently adopted by the board and implemented during 2004;
- Plans of action for the IRCS Youth have been approved and gradually implemented in six branches during 2004;
- The instructions for the use of training equipment have been translated into Arabic as well as the production of appropriate training manuals;
- Systems for the volunteer management have been approved and introduced by mid 2004.
- IRCS volunteers and youth members have been very active and committed;
- The volunteer support systems to include reimbursement of expenses, per diems, transportation costs, food, training, rewarding, uniforms, security etc. have been adopted and implemented during the second half of 2003;
- IRCS volunteers and youth members have actively participated at the national and international meetings and Red Cross and Red Crescent youth camps;
- A gender perspective has been taken into account in all the activities that have been implemented by volunteers.

##### **Progress to date**

- Policies have been formulated but are still yet to reviewed and discussed at all levels of the national society;
- Action plans have been finalised and are being implemented for five branches and programmes have started;
- A workshop has been held for Youth Coordinators from six branches. The progress of the Youth Coordinators in respective branches is being monitored and will be evaluated. Thereafter necessary corrections will be made and further branch Youth Coordinators will be trained;
- Totally 25 Youth Volunteers have been recruited in five branches. Ten of them are female;
- A system of benefits has been produced and a printed system was delivered in October 2003;
- Representatives for Youth and Volunteers participated in a DM/DP/DR workshop in Iran in October 2003. Volunteers also participated in a PSP workshop in Jordan;
- The gender issue is always addressed and substantial developments have been achieved. However, further improvements are required.



Volunteers from Baghdad Branch

### **Impact**

It is too early to be able to accurately analyze the impact with regard to beneficiaries and the OD work. However, a Children's Festival was organised by the Baghdad Branch involving 40 volunteers and with approximately 150 participating beneficiaries, children from 3 to 9 years from poor families.

### **Constraints**

The general security situation and related movement restrictions has been the main obstacle and are considered to remain the same for the coming months.

A number of sudden changes of personnel at the management level of the national society has, in some cases, caused certain delays as well as strategic programming changes.

### **Federation Coordination**

Meetings with the lead agency, ICRC, and the IRCS (Iraqi Red Crescent Society) have been held on a very regular basis (two to three times per week). Specific meetings has also been held with UNICEF, WHO, CPA, MoH/DoH, French Red Cross, Italian Red Cross, Turkish Red Crescent, UAE Red Crescent, Saudi Arabian Red Crescent, Syrian Red Crescent and Iranian Red Crescent.

### **Physical Rehabilitation: transfer of technical expertise**

**Objective: The Iraqi Red Crescent rehabilitation and maintenance department gained the needed technical and managerial skills to operate independently and has rehabilitated a number of buildings and/or water/sanitation plants owned or managed by the National Society.**

### **Expected Results**

- An appropriate technical support infrastructure, with an immediate focus on the maintenance of already existing IRCS health facilities and water sanitation projects has been established;
- A joint IRCS/Federation rehabilitation and maintenance department has been established to support and train national society staff to manage designated building rehabilitation of three PHCs, of the IRCS Maternity Hospital in Baghdad and other interventions on infrastructure systems owned or managed by the IRCS;
- The necessary and related technical skills in water and sanitation engineering according to established SPHERE standards have been transferred to the IRCS;
- An independent IRCS rehabilitation and maintenance department has been fully functional by the end of 2004;

- A functional cooperation network with stakeholders such as ICRC, national societies, international organizations and NGOs;
- The results achieved by the national society rehabilitation and maintenance department have been contributing to the overall profile, recognition and relevance of the National Society and this has been communicated to external stakeholders.

### **Progress to date**

- A functional support infrastructure with regard to maintenance on all levels and aspects has been established and is functioning satisfactorily.
- The Joint Office is transferred to the national society and operating well in its function. All outstanding works on PHCs that could not be properly finished due to the war have now been finished. The UAE RCS funded PHC project in Rashdiya has reached a finishing level of approximately 60% and is estimated to be completed by February/March 2004. The two planned buildings (Suleymaniah and Basra), funded by the German Red Cross, to be used as psychosocial training centres were started in December 2003. The rehabilitation of the Paediatric Surgical Hospital and the Maternity Hospital is yet to be commenced;
- Training with regard to the SPHERE Handbook has been carried out;
- The new Rehabilitation Office is self-supporting with regard to technical and knowledge capacity. Further training with regard to specific computer skills is still required and planned for;
- The Rehabilitation Office is continuously in contact with other NGOs, ICRC, Federation and other relevant parties;
- The process of improved PR is ongoing and coordinated with the Information Department.

### **Impact**

The national society has managed to profile the Rehabilitation Office in a way that it is well recognised by the authorities, the Movement components, and other relevant parties.

## **Health and Care**

### **Community-Based Health Intervention (CBHI)**

**Objective 1: The IRCS has an increased capacity in planning, organizing and implementing the health education programme in the PHCs and the community, and organizing volunteer participation in National Immunization Campaigns (NIDs), in collaboration with the Ministry of Health and UNICEF.**

### **Expected results**

- Nine hundred thousand (900,000) beneficiaries across all 18 governorates have benefited from a health campaign for the prevention of diarrhoea and dehydration, malnutrition, and HIV/AIDS, through the implementation of Home-Visit activities, and health education in PHC centres and other public institutions;
- Volunteers have participated as an independent monitoring body in immunization campaigns in all governorates;
- Oral Re-hydration Units (ORU) attached to Primary Health Care (PHC) centres in high-risk areas of the cities have been established and operated by volunteers and trainers using the existing CBFA course;
- Health Coordinators at HQ and Branches have established regular coordination meeting with community leaders in order to ensure community participation in the development of health programmes;
- Beneficiaries were provided with the basic resources for the treatment of diarrhoea, and basic hygiene implements;
- For the purpose of sustaining implementation of the CBHI program in each identified community, 900 new IRCS volunteers in the country have participated in training courses;
- Communication and consultation has been established and maintained between the IRCS headquarters and the branches;

- Regular communication with relevant international institutions, and with the Ministry of Health locally in the governorates and nationally (as the MoH is reconstituted post-war) has been established in order to maintain updated information on health problems in the various communities served by the IRCS, and to coordinate and cooperate in health-related programs, as opportunities to do so are identified;
- A Red Crescent health clinic has been constructed in a poor area in Baghdad, preferably Sadr City, and established Community Based program with the support of volunteer intervention, and Mother and Child health care services with the support of semi-volunteer medical work that serves 300,000 beneficiaries.

#### Progress to date

- So far approximately 50,000 beneficiaries in all governorates have benefited from health campaigns for the prevention of diarrhoea and dehydration.
- Due to the security situation in Iraq, the planned cooperation with UNICEF with regard to immunisation campaigns has been postponed.
- 75 Oral Re-hydration Units (ORUs) attached to PHCs in high-risk areas have been established and operated by 300 volunteers and trainers. Volunteers were trained in the new CBHI modules.
- 18 Health Coordinators at branches have established regular coordination meetings with community leaders operative in the physical of selected PHCs, in order to ensure community participation in the development of health programmes.
- Approximately 25,000 beneficiaries have been provided with the basic resources for the treatment of diarrhoea, and basic hygiene implements.
- 300 volunteers have been trained throughout Iraq in the basic CBHI programme.
- Reporting and monitoring systems have partly been established. This has to be improved in the beginning of 2004.
- Coordination and communication on a regular basis have been established between branches and DoHs in respective governorates.



CBHI training by IRCS Volunteer

**Objective 2: The IRCS has an increased capacity in planning, organizing and implementing First Aid and Health Promotion courses in order to improve the National Society volunteer capacity that will enable expansion of volunteer intervention by Red Cross/Red Crescent programmes in the country.**

#### Expected results

- The IRCS at HQ and branch level have developed their capacity for professional planning and supervision in training programme matters.

- Training materials are produced and a training centre has been organized in each branch.
- Trainings of Trainers (TOTs) are actively implemented in the branches for the health-related programmes.
- The national society in all branches has developed the capacity to plan, organize, and train sectors of the public (i.e. ambulance drivers at national level, school teachers, etc.) as part of an income generating activity.
- National society branches have developed a proficiency in recruitment, scheduling and training of new volunteers in Basic First Aid and for the CBHI programme.
- Nine hundred volunteers have been trained in health promotion, 4,350 in first Aid and 90 in advanced first aid
- As a standard part of their induction, new incoming IRCS volunteers are being trained in Basic First Aid and also oriented to the CBHI programme opportunity.

### Progress to date

- Coordinated with some of the branches as well as the national society leadership, a more efficient approach concerning CBFA training and capacity building for volunteers was adopted. This will be further implemented in covering all branches by mid 2004.
- A variety of professional training materials for the CBHI training has been printed in Arabic. Training materials for the CBFA training is being prepared and will be printed in January 2004.
- Three workshops for branch coordinators for the CBHI programme have been conducted. The trained coordinators have carried out further CBHI training of volunteers in all branches.
- The activities have been planned and discussed with involved authorities. The implementation is planned for the first quarter of 2004.
- First aid training mannequins and first aid kits are on order (funded by Swiss Red Cross) and will be delivered to all branches in early 2004 to enable the trainings to continue.
- The branches have been able to identify, recruit and train volunteers for the CBHI programme, who are already now active in the field.
- So far, 300 volunteers have been trained in health promotion activities in all branches.

### Psycho-social programmes

**Objective 1: The IRCS volunteers have an improved psychological well-being after being released from tension and stress and their coping strategies and the capacity to provide psychological support to individuals and families in the community have consequently increased.**

#### Expected results:

- All volunteers and staff members have been given the possibility of expressing their professional experiences and have been acknowledged for their achievements;
- A supportive working environment for volunteers has been created and the number of active volunteers has increased;
- The IRCS branches have been increasingly aware of the “best practices” in the field of psycho-social support;
- Communities have an increased awareness of the importance of rebuilding peoples’ emotional well being in highly stressful and traumatic situations such as the one in Iraq;
- Capacity and ability to cope with psychologically difficult situations in the community has strengthened;
- Elements of psycho-social support programme have been formally introduced into programmes and curricula of the CBHI training, OD and Volunteer management, Youth programmes, Principles and values, Tracing, DM;
- Close cooperation with ICRC in caring for of volunteers working in tracing and ERWA has been established;

### Progress to date

- Some of the volunteers as well as a few permanent staff members have been acknowledged for their achievements. This was particularly noticeable in conjunction with the closing ceremony of the Children's Festival. A more systematic approach with regard to this will be required to start in the beginning of 2004.
- There has been a good increase in the number of active volunteers and a step forward with regard to supporting is the appointment of a female Youth and Volunteer Manager.
- Awareness campaigns concerning "best practices" related to psycho social support will commence at the beginning of 2004.
- All planned training programmes and other activities include selected elements with regard to psycho-social support.
- Due to the present security situation this has yet to start. The plan is, depending on the prevailing security situation, to start this in the three northern governorates.

**Objective 2: Six hundred victims of wars were provided with an appropriate vocational education as a part of their psycho social rehabilitation aimed at empowering coping mechanisms of vulnerable individuals and their communities.**

#### **Expected results**

- Two centres for rehabilitation for war victims have been constructed and used for their vocational education.
- Six hundred victims of war have gained new skills and are ready to put them into practice.
- The psycho-social support groups for victims, their families and communities are fully functional.
- Awareness sessions within the communities on limitations and capacities of victims of war were regularly conducted in the branch.
- The number of war disabled serving as IRCS volunteers is increased by 600 new volunteers per annum.
- Advocacy meetings and public disseminations were taking place
- Radio, television and print publications are being successfully used for programme awareness building
- Increased cooperation and co-ordination between ICRC, IRCS and specialized NGOs such as Handicap International.

#### **Progress to date**

- The construction contracts for the two centres have been signed and it is estimated that the works will be finished by the end of July 2004.
- Activities are being planned now and will begin implementation once the buildings are finished.
- Will start as soon as the centres are ready.
- The Information Department of the national society is doing well in this sector and will surely improve further during 2004.
- This has been restricted to work with ICRC and the national society. The possibilities to coordinate with other organisations and NGOs are limited due to the general security situation.

### **Disaster Management**

**Objective: The IRCS has an effective disaster preparedness and response mechanism that ensures an optimal utilization of human and material resources in times of emergencies.**

#### **Expected results**

- The approach of the IRCS to disaster preparedness and response has been systematized through the organizational capacity building and planning ongoing at HQ and at branch levels.
- By incorporating the results of vulnerability & capacity assessments, the Iraqi Red Crescent has developed, disseminated and begun implementation of the disaster preparedness plan at all levels, linked integrally to a government DP Plan, at such time that national and regional DP plans are in place.

- The IRCS has eighteen Branch Disaster Response Teams in place to respond quickly to known and anticipated hazards and disasters, based on geographical and historical probabilities.
- The IRCS has sufficient technical resources to successfully implement the disaster preparedness programme at all levels.
- The IRCS has developed DM logistics system and has an adequate logistical capacity for responding to minor and medium disasters and related emergency needs
- The Iraqi Red Crescent has an adequate, pre-positioned, basic disaster preparedness stock standing ready at all levels, in order to respond in a timely and adequate manner in times of emergency.
- The access to educational and non-material support for vulnerable populations has improved through the building of capacities for non-food distribution and as an outcome of the DP awareness seminars.

### Progress to date

- An operational structure/system has been adopted and is functioning on all levels.
- VCA has only been done partly and only in a few of the branches. Further VCA training, assessment and implementation is planned for the beginning of 2004 and is estimated to be finished by mid 2004.
- The Branch Disaster Response Teams have yet to be formed and implemented.
- The national society has received necessary equipment at HQ level. Branches are still to be fitted out.
- Logistics training and implementation has commenced at HQ level. Further training on HQ as well as Branch level is planned for the beginning of 2004.
- Certain DP stocks exist, delivered by ICRC, Saudi Arabian Red Crescent and Turkish Red Crescent and others will be procured as necessary.
- Twenty volunteers from each of the 18 branch offices have been trained as DP Awareness disseminators including necessary training materials. Approximately 40,000 beneficiaries have received lectures and information with regard to DP/DR. Leaflets have also been distributed on this subject.



Distribution of Assistance

### Impact

- It is anticipated that the DP/DR awareness for the trained/informed population has increased. However, it is difficult to properly measure the impact with regard to this.
- 20,000 IDP families have received winter assistance, comprising non-food items.

### Disaster Management in the neighbouring countries to Iraq: Jordan and Syria

**Objective: The Jordanian and Syrian Arab Red Crescent Societies have well-functioning DM capacities and have been implementing integrated DM programmes.**

### Expected results

- Disaster Management Units (DMUs) have been established to manage all activities related to natural and man-made disasters;
- National intervention teams of both National Societies were strengthened;
- Logistics systems and procedures have been fully integrated into the *modus operandi* of the two National Societies.
- Selected volunteers and/or staff members from these National Societies were trained in disaster preparedness,
- The regional cooperation in the Middle East has been strengthened through the establishment and training of a Regional Disaster Response Team (RDRT).

**Progress to date:** a separate report will be issued on this component of the appeal.

### Humanitarian Values

**Objective: Staff and volunteers of the IRCS, at headquarters and in the branches, have a good understanding and appreciation of the Fundamental Principles and humanitarian values of the Movement as well as concerned new Government officials such as the police and the army.**

#### Expected results

- All members of the national society are aware of the Humanitarian values of the Movement
- All training curricula include inter-active sessions on Fundamental principles and Humanitarian Values;
- Increased visibility of the IRCS has contributed to a better understanding of its mandate by external stakeholders.

#### Progress to date

- Leaflets in Arabic are being prepared and will be printed and distributed by the end of February 2004.
- All training done under the Federation supervision includes elements with regard to the dissemination of the Fundamental Principles and Humanitarian Values.
- The Information Department has commenced with a systematic approach with regard to increased public awareness and promotion of the national society.

### Federation management and coordination

**Objective: The Federation presence in Iraq has evolved into an advisory role, with a focus on capacity building that will yield an autonomous and accountable organization.**

#### Expected results

- The national society staff have achieved a level of operational independence that minimizes the need for continuing technical support of the Federation.
- The Federation and the ICRC have harmonized their support of the national society to the maximum benefit of the IRCS.
- The National Society is collaborating with UN agencies and with established NGOs in the country where the programmes of these third parties serve the goals and objectives of the IRCS.

#### Progress to date

- A few of the departmental managers within the National Society have reached good levels of training as well as the capacity to coordinate and cooperate with other stakeholders, organisations and potential donors. However, regular changes of position of a number of the departmental managers has rather frustrated the idea of continuity and specific trainings which have been provided to date
- The coordination between the Federation, ICRC and the IRCS continues through regular meetings, and assistance and support to the national society is jointly planned.
- Coordination with the UN agencies has been limited due to the overall security situation.

At the end of 2003, the Iraq Delegation was temporarily relocated to Amman, Jordan, in response to the difficult operating environment inside Iraq. Through regular contacts with the IRCS, support provided through the Delegation's national staff, trainings planned to be held in neighbouring countries and visits by the delegates into Baghdad from time to time, the Federation's technical support and oversight of the programmes can continue. The security situation is under regular review and we expect to be able to relocate the team to Baghdad in the coming months.

**For further information please contact:**

- In Geneva; Martin Fisher, Regional Officer, Iraq; phone +41-22-730-4440; fax: +41-22-733-0395; email: martin.fisher@ifrc.org
- In the Iraq Delegation, Per Andersson, Head of Delegation; phone +962-79-504-2922; email: ifrciq10@ifrc.org

*All International Federation assistance seeks to adhere to the Code of Conduct and is committed to the Humanitarian Charter and Minimum Standards in Disaster Response (SPHERE Project) in delivering assistance to the most vulnerable.*

*For support to or for further information concerning Federation programmes or operations in this or other countries, please access the Federation website at <http://www.ifrc.org>*

## Iraq - Humanitarian crisis

ANNEX 1

APPEAL No. 08/2003

## PLEDGES RECEIVED

12.01.2004

DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
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## CASH

REQUESTED IN APPEAL CHF ----->				30'937'000	TOTAL COVERAGE 62.1%	
AMERICAN - RC		15'000	USD	20'400	07.03.03	SYRIA RC DISASTER PREPAREDNESS
AMERICAN - RC		15'000	USD	20'400	07.03.03	JORDAN RCS DISASTER PREPAREDNESS
AMERICAN - RC		100'000	USD	136'000	20.03.03	THE REGION
AMERICAN - GOVT/PRM		3'000'000	USD	4'080'000	27.03.03	THE REGION
AMERICAN PRIVATE DONOR				3'627	09.05.03	
AMERICAN PRIVATE DONOR				4'689	11.04.03	
AUSTRALIAN - GOVT/RC		942'911	AUD	774'601	22.04.03	IRAN
AUSTRALIAN - RC		176'680	AUD	159'895	25.09.03	SHELTER & CONSTRUCTIONS, MEDICAL & FIRST AID, OPERATIONAL NEEDS & PERSONNEL, WATER & SANITATION
AUSTRALIAN - GOVT/RC		66'000	AUD	61'974	19.11.2003	
BANGLADESH - PRIVATE DONOR		25'000	BDT	584	22.04.03	IRAQI CHILDREN
BELIZE - RC		3'551	USD	4'797	09.07.03	
BRITISH - GOVT/DFID				50'000	07.08.2002	IRAQ
BRITISH - RC		10'000	GBP	22'425	19.02.03	SYRIA CONTINGENCY RELIEF STOCKS
BRITISH RC/DIFD		490'196	GBP	1'052'941	21.03.03	THE REGION
BRITISH - GOVT/DIFD		990'000	GBP	2'126'520	31.05.03	THE REGION
BRITISH - RC				546'784	15.10.03	SYRIA/JORDAN DP PROJECT
BRITISH - RC				40'600	14.11.03	HEALTH DELEGATE
CANADIAN - RC		25'000	CAD	23'200	09.04.03	THE REGION
CANADIAN - GOVT/CIDA		990'000	CAD	918'720	10.04.03	THE REGION
CHILEAN - RC		2'500	USD	3'219	06.06.03	THE REGION
CHILEAN - RC		6'500	USD	8'873	30.07.03	IRAQ, HELP THE CHILDREN
CHINESE - RC		50'000	USD	68'075	01.04.03	THE REGION
CHINESE - PRIVATE DONORS		200	USD	272	28.05.03	
DANISH - RC		462'500	DKK	90'650	11.12.2002	IRAQ
DANISH - GOVT		5'634	USD	7'648	13.01.03	REGIONAL DISASTER PREPAREDNESS
DANISH - RC		925'000	DKK	182'225	20.03.03	THE REGION
DANISH - RC				884'827	31.10.03	PSYCHOLOGICAL SUPPORT PROG., ORGANISATIONAL DEVELOPMENT, IHL, DISASTER PREPAREDNESS & RESPONSE, LOGISTICS
DANISH - RC				10'000	18.12.03	LOGISTICS DEVELOPMENT
FINNISH - RC		40'000	EUR	58'656	12.12.2002	SYRIA & JORDAN CONTINGENCY
FINNISH - GOVT		150'000	EUR	230'625	05.03.03	IRAQ
FINNISH - RC		95'000	EUR	140'173	01.04.03	THE REGION

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DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
FINNISH - PRIVATE DONOR		10'000	EUR	15'225	11.06.03	IRAQ, WAR CHILDREN
FRENCH - PRIVATE DONOR		217	EUR	328	27.05.03	
GERMAN - RC				50'000	04.02.03	IRAQ
CHINA / HONG-KONG - RC				28'397	20.10.03	COMMUNITY BASED HEALTH INTERVENTION
ICELANDIC - RC		6'000'000	ISK	105'330	24.03.03	THE REGION
INDONESIAN - RC		23'000	USD	30'406	08.10.03	ORGANISATIONAL DEVELOPMENT, CAPACITY BUILDING
IRISH - GOVT		500'000	EUR	737'750	31.03.03	THE REGION
IRISH - RC		25'000	EUR	36'888	07.04.03	THE REGION
ITALIAN - GOVT/BILATERAL EMERGENCY FUND)		100'000	EUR	147'550	20.03.03	SYRIA
ITALIAN - GOVT/BILATERAL EMERGENCY FUND)		900'000	EUR	1'388'700	28.03.03	THE REGION
ITALIAN - PRIVATE DONOR		2'040	EUR	3'082	26.05.03	
ITALIAN - PRIVATE DONOR		2'140	EUR	3'234	28.05.03	
JAPANESE - RC		10'000'000	JPY	121'140	16.12.2002	IRAQ
JAPANESE - RC		415'904	USD	565'629	24.03.03	THE REGION
KOREAN, REP. - RC				50'000	04.02.03	THE REGION
KOREAN, REP. - RC		11'643	USD	15'118	13.11.03	PROGRAMME SUPPORT
LATVIA - RC				1'416	30.12.03	
MIRC CORPORATE		16'550	USD	22'508	08.05.03	IRAQ
MONACO - RC		15'000	EUR	22'133	20.03.03	THE REGION
MONACO - RC		24'366	EUR	37'743	04.07.03	THE REGION
MONACO - RC		15'000	EUR	23'085	07.10.03	THE REGION
NETHERLANDS - RC		5'453	EUR	7'980	27.02.03	PROGRAMME SUPPORT
NEW ZEALAND - RC		25'000	NZD	18'763	04.03.03	IRAQ
NEW ZEALAND - RC		11'140	NZD	8'400	30.05.03	IRAQ
NORWEGIAN - RC		67'445	NOK	13'521	10.12.2002	REGIONAL DISASTER PREPAREDNESS
NORWEGIAN - GOVT/RC		503'000	NOK	101'204	29.10.2002	IRAQ
NORWEGIAN - RC		5'000'000	NOK	943'750	24.03.03	THE REGION
NORWEGIAN - PRIVATE DONOR				190	22.05.03	
PRIVATE DONORS				123'491	26.06.03	
SINGAPORE - PRIVATE DONOR		2'500	EUR	3'689	29.04.03	IRAQ
SPANISH - RC		66'000	EUR	96'063	17.01.2003	REGIONAL DISASTER PREPAREDNESS
SPANISH - RC		6'898	EUR	10'178	04.04.03	PROGRAMME MGT SUPPORT
SPANISH - PRIVTE DONORS				208	09.05.03	
SWEDISH - GOVT		1'000'000	SEK	159'000	11.10.2002	IRAQ
SWEDISH - GOVT		500'000	SEK	80'250	20.02.03	SYRIA
SWEDISH - GOVT		500'000	SEK	80'250	20.02.03	JORDAN
SWEDISH - GOVT		500'000	SEK	80'250	21.03.03	SYRIA
SWEDISH - GOVT		500'000	SEK	80'250	21.03.03	JORDAN
SWEDISH - RC		612'000	SEK	105'570	21.10.03	ORGANISATIONAL DEVELOPMENT

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DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
SWISS - GOVT				225'000	18.10.2002	IRAQ
SWISS - RC				6'500	13.03.03	PROGRAMME SUPPORT
SWISS - GOVT/RC				230'000	19.03.03	JORDAN
SWISS - GOVT/SDC				100'000	18.03.2003	CAMP PREPARATION IN SYRIA
SWISS - RC				84'108	08.12.03	FIRST AID KITS
SWISS - PRIVATE DONOR				500	30.06.03	DISASTER PREPAREDNESS
UNITED ARAB EMIRATES - RC		10'000	USD	13'595	01.04.03	
SUB/TOTAL RECEIVED IN CASH				17'711'772	CHF	57.3%

## KIND AND SERVICES (INCLUDING PERSONNEL)

DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
DANISH - GOVT		86'670	USD	117'655	13.01.03	810 PCES FAMILY TENTS
DANISH - RC		503'950	DKK	104'569	02.07.03	BILATERAL TO JORDANIAN RC, 5000 MATTRESSES, 5000 PILLOWS
IRANIAN - RC				75'000	15.02.03	500 TENTS TO SYRIA
NETHERLANDS - RC		83'892	EUR	122'776	27.02.03	499 TENTS
NORWAY RC		1'548'900	NOK	310'508	10.12.2002	REGIONAL DP STOCKS
SPANISH - RC		106'120	EUR	156'580	04.04.03	412 FAMILY TENTS FOR JORDAN
SWISS- RC				100'000	13.03.03	KITCHEN SETS FOR JORDAN WAREHOUSE
AMERICAN RC	DELEGATE(S)			5'257		
AUSTRALIA	DELEGATE(S)			18'563		
BELGIUM	DELEGATE(S)			15'441		
CANADA	DELEGATE(S)			50'102		
DENMARK	DELEGATE(S)			36'961		
FINLAND	DELEGATE(S)			29'075		
GERMANY	DELEGATE(S)			40'082		
ICELAND	DELEGATE(S)			15'277		
GREAT BRITAIN	DELEGATE(S)			82'792		
NETHERLANDS	DELEGATE(S)			24'311		
NORWAY	DELEGATE(S)			10'678		
SPAIN	DELEGATE(S)			65'051		
SWEDEN	DELEGATE(S)			19'220		

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DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
SWITZERLAND	DELEGATE(S)			96'426		
SUB/TOTAL RECEIVED IN KIND/SERVICES				1'496'324	CHF	4.8%

## ADDITIONAL TO APPEAL BUDGET

DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
UNITED ARAB EMIRATES - RC		135'780	USD	184'321	31.12.02	BILATERAL RELIEF ITEMS
UNITED ARAB EMIRATES - RC					11.06.03	BILATERAL RELIEF & MEDICAL SUPPLIES
UNITED ARAB EMIRATES - RC		300'000	USD	386'250	11.06.03	ELECTRIC POWER GENERATOR FOR WATER STATION, JOINTLY WITH THE ICRC
SAUDI ARABIA - RC		304'420	USD	391'940	11.06.03	BILATERAL RELIEF ITEMS AND FOOD
SAUDI ARABIA - RC		5'213'575	USD	7'087'855	26.05.03	BILATERAL MEDICAL SUPPLIES, HEALTH CARE
SUB/TOTAL RECEIVED				8'050'366	CHF	