

DREF operation final report



International Federation
of Red Cross and Red Crescent Societies

SERBIA/KOSOVO: FLOODS

DREF operation n° MDRKV002
GLIDE n° FL-2007-000217-SRB
11 July, 2008

The International Federation's Disaster Relief Emergency Fund (DREF) is a source of un-earmarked money created by the Federation in 1985 to ensure that immediate financial support is available for Red Cross Red Crescent response to emergencies. The DREF is a vital part of the International Federation's disaster response system and increases the ability of national societies to respond to disasters.

Summary: CHF 123,597 was allocated from the International Federation's Disaster Relief Emergency Fund (DREF) on 28 November, 2007 to support the Red Cross organizations in delivering assistance to some 3,500 people affected by floods, and to replenish disaster preparedness stocks.

This operation assisted immediately the most affected population in six municipalities by providing them with food, hygiene items, blankets, mattresses and drinking water. This assistance provided to a total of 3,500 beneficiaries helped them meet their basic needs.

[<click here for the final financial report, or here to view contact details>](#)



Red Cross during the response activity. Photo: International Federation.

The situation

On 26 November 2007, heavy rains and snow over two days caused floods in many villages and cities throughout Kosovo (Prishtina/Pristina, Peja/Pec, Podujeve/Podujevo, Fushe Kosove/Kosovo Polje, Vushtrri/Vucitrn, Skenderaj/Srbica, Lipjan/Lipljan, Kamenica/Kamenice, and Obiliq/Obilic with the villages around). Increased water levels in the rivers Terstena, Drini I Bardhe, Sitnica, Klina have broken the banks and have flooded the surrounding areas. Houses and personal belongings, agricultural lands and equipment were damaged. Some villages in the rural and poorer part of the province have been left inaccessible. An estimated 714 families (approximately 3,500 people) were affected by the flooding, many of which had to be evacuated from their houses and sheltered in neighbouring villages with relatives, neighbours or friends.

A detailed assessment of the situation at municipal level conducted by the Red Cross staff and volunteers together with the local emergency departments made it obvious that the situation needed immediate response.



An elderly lady is trying to find way how to cope with the water.

It is important to mention that this flooding was not the only one affecting Kosovo from November until June 2008. Two other flooding happened during this short period, one of them in March 2008 affecting the municipalities of Malisheve/Malisevo, Rahovec/Orahovac, Gjakova/Djakovica and Prishtina/Pristina and the other one in June 2008 affecting Prishtina/Pristina and Fushe Kosove/Kosovo Polje municipalities (different neighbourhoods). The Red Cross organizations were again the only ones that were on the spot immediately and from their buffer stock replenished by this DREF responded to the needs of the most affected.

Red Cross and Red Crescent action

The Red Cross organizations in Kosovo have immediately responded by distributing blankets and mattresses to some of the affected population from their stock. However, due to limited emergency buffer stocks they were only able to assist a limited number of the affected people. In most cases the Red Cross was assisting the local emergency departments with transport. The assessment has been hampered by the difficulties to access some of the affected areas due to impassable roads and landslides. However, all efforts were made to gather the necessary information in order to initiate an appropriate response. The Red Cross operation provided immediate assistance to the most affected population in the field as well as replenished the already distributed goods. During the response activities there were some cases when the families refused to receive aid due to the already received help from their family members that have not been affected. This honesty helped the Red Cross have sufficient amount of goods to respond to the second and third flooding.

The table below shows the distributed items by municipalities:

Municipality	unit	No. of members	Food Parcels	Hygiene parcels	Blankets	Mattresses	Drinking water
Prishtine/Pristina	unit	60	12	12	28	14	
Fushe Kosove/ Kosovo Polje	unit	496	115	115	232	220	554
Obiliq/Obilic	unit	76	7	7	10	5	24
Vushtrri/Vucitrn	unit	174	26	26	66	34	48
Podujevë/Podujevo	unit	448	70	70	84	36	111
Skenderaj/Srbica	unit	238	50	50	60	30	84
Kamenicë/Kamenica	unit	79	12	12	24	12	50
Peja/Pec	unit	886	200	200	200	120	84
Drenas/Gillogovac	unit	6	3	3	4	6	-
Total	-	2463	495	495	708	477	955

As mentioned above, another flooding affected Kosovo's population in March 2008. From the stock provided to replenish the already distributed goods, the Red Cross responded to the needs of the affected families. The table below shows the items distributed in March 2008 by municipalities:

Municipality	Unit	No. of members	Food Parcels	Hygiene parcels	Blankets	Mattresses	Drinking water
Malisheve/Malisevo	unit	111	20	20	20	20	59
Rahovec/Orahovac		215	30	30	-	-	168
Gjakova/Gjakovica	unit	39	7	7	7	10	-
Fushe Kosove/ Kosovo Polje	unit	56	25	25	58	29	162
Total	-	421	82	82	85	59	389

Unexpected heavy rains in June 2008 affected more than 80 families in two municipalities. 23 houses were totally destroyed by the flooding due to their week construction. The Red Cross of Kosova immediately went to the field and provided basic relief items to those affected. The Kosovo authorities later on provided financial assistance to the 23 families whose houses were destroyed.

Municipality	unit	No. of members	Food Parcels	Hygiene parcels	Blankets	Mattresses	Drinking water
Prishtina/Pristina	unit	190	37	15	70	35	-
Fushe Kosove/ Kosovo Polje	unit	262	41	15	124	62	-
Total	-	452	78	30	194	97	-

Progress towards objectives

Relief distributions (food and basic non-food items)

Objective: Distributing basic food and non-food items to 714 families or approximately 3,500 people during a period of four months.

Activities conducted:

- Preparation of beneficiary lists;
- Procurement of emergency items in Kosovo;
- Distribution of emergency items by the Red Cross organizations' branches and their volunteers according to the prepared beneficiary lists;
- Coordination with local emergency departments and social welfare authorities;
- Monitoring and reporting.

Impact: A total of 3,336 people have been assisted during the floods that occurred in Kosovo in November 2007, March 2008 and June 2008. The Red Cross organizations in Kosovo have been the only humanitarian organizations responding to the flooding in Kosovo. Regular monitoring of the activities is carried out both by the Red Cross organizations' disaster management coordinators and the International Federation's office in Kosovo.

Challenges: Despite the fact that the Red Cross was the only actor to respond in the flood situation and the difficulty of accessing some flooded areas due to the lack of proper vehicles and equipment to do so, the Red Cross conducted a very good action starting from the assessment, planning, implementation as well as reporting.

Conclusion

Lessons learned:

- Readiness to respond to the floods that can happen during unusual period of time as well as being repeated in the short interval is essential.
- Good communication and coordination has been an important tool for being updated on the situation.
- The vulnerability of the population in Kosovo has become even more critical in recent times due to an increase in prices for basic commodities such as bread and cereals (prices increased by 32 per cent), cooking oils and fat (prices increased by 25 per cent), and vegetables (prices increased by 25 per cent)

The remaining balance of 62 Swiss francs will be returned to the Disaster Relief Emergency Fund.

How we work

All International Federation assistance seeks to adhere to the [Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations \(NGO's\) in Disaster Relief](#) and is committed to the [Humanitarian Charter and Minimum Standards in Disaster Response \(Sphere\)](#) in delivering assistance to the most vulnerable.

The International Federation's activities are aligned with its Global Agenda, which sets out four broad goals to meet the Federation's mission to "improve the lives of vulnerable people by mobilizing the power of humanity".

Global Agenda Goals:

- Reduce the numbers of deaths, injuries and impact from disasters.
- Reduce the number of deaths, illnesses and impact from diseases and public health emergencies.
- Increase local community, civil society and Red Cross Red Crescent capacity to address the most urgent situations of vulnerability.
- Reduce intolerance, discrimination and social exclusion and promote respect for diversity and human dignity.

Contact information

For further information specifically related to this operation please contact:

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International Federation of Red Cross and Red Crescent Societies

MDRKV002 - Kosovo - Floods

Final Financial Report

Selected Parameters	
Reporting Timeframe	2007/11-2008/04
Budget Timeframe	2007/11-2008/03
Appeal	MDRKV002
Budget	APPEAL

All figures are in Swiss Francs (CHF)

I. Consolidated Response to Appeal

	Health & Care	Disaster Management	Humanitarian Values	Organisational Development	Coordination & Implementation	TOTAL
A. Budget		123,597				123,597
B. Opening Balance		0				0
Income						
<u>Other Income</u>						
<i>DREF Allocations</i>		123,597				123,597
C5. Other Income		123,597				123,597
C. Total Income = SUM(C1..C5)		123,597				123,597
D. Total Funding = B + C		123,597				123,597
Appeal Coverage		100%				100%

II. Balance of Funds

	Health & Care	Disaster Management	Humanitarian Values	Organisational Development	Coordination & Implementation	TOTAL
B. Opening Balance		0				0
C. Income		123,597				123,597
E. Expenditure		-123,535				-123,535
F. Closing Balance = (B + C + E)		62				62

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III. Budget Analysis / Breakdown of Expenditure

Account Groups	Budget	Expenditure					TOTAL	Variance
		Health & Care	Disaster Management	Humanitarian Values	Organisational Development	Coordination & Implementation		
A							B	A - B
BUDGET (C)		123,597					123,597	
Supplies								
Clothing & textiles	68,560		68,675				68,675	-115
Food	17,886		23,562				23,562	-5,676
Water & Sanitation	6,683							6,683
Other Supplies & Services	7,167		6,538				6,538	629
Total Supplies	100,296		98,775				98,775	1,521
Transport & Storage								
Storage			299				299	-299
Transport & Vehicle Costs	3,575		3,855				3,855	-281
Total Transport & Storage	3,575		4,154				4,154	-579
Personnel								
National Staff	7,378		8,249				8,249	-871
National Society Staff	1,210		1,180				1,180	29
Total Personnel	8,588		9,430				9,430	-842
General Expenditure								
Information & Public Relation	1,550		198				198	1,352
Office Costs	900		2,317				2,317	-1,417
Communications	656		632				632	23
Total General Expenditure	3,106		3,147				3,147	-41
Programme Support								
Program Support	8,034		8,030				8,030	4
Total Programme Support	8,034		8,030				8,030	4
TOTAL EXPENDITURE (D)	123,597		123,535				123,535	62
VARIANCE (C - D)			62				62	