

Operations update



International Federation
of Red Cross and Red Crescent Societies

Costa Rica and Panama: Floods

Emergency appeal n° MDR43005
Glide Nos. FL-2008-000158-PAN
FL-2008-000232-CRI
Operations update n° 2
22 April 2009

Period covered by this Operations Update: 31 December 2008 to 20 March 2009.

Appeal target (current): CHF 693,779 (USD 571,953 or EUR 450,336) in cash, kind, or services is sought to support the Costa Rican Red Cross (CCRC) and the Red Cross Society of Panama to assist a total of 12,500 beneficiaries (2,500 families) for nine months.

Appeal coverage:

The appeal coverage figure reflected in the attached interim financial report is of 39 per cent.

However, this percentage includes the DREF funds which were initially allocated to the emergency operation. It will not be possible to reimburse the DREF contributions as a result of low appeal coverage and in order to be in a position to comply with commitments made by the National Societies with suppliers.



Costa Rican Red Cross personnel rehabilitating a family water well, Costa Rica. Source: CRRC

[<Click here to view the revised budget, here the interim financial report or here to view contact details >](#)

Appeal history:

- This Emergency Appeal was initially launched on a preliminary basis on 1 December 2008 for **CHF 693,779 (USD 571,953 or EUR 450,336)** for nine months to assist 15,000 beneficiaries (3,000 families).
- CHF 270,000 (USD 222,580 or EUR 175,260) was allocated from the Federation's Disaster Relief Emergency Fund (DREF) to support the initial relief activities of the Red Cross Society of Panama, and CHF 110,500 (USD 96,507 OR EUR 75,685) to support the Costa Rican Red Cross in starting relief actions. These DREF operations were annexed to the emergency operation as the floods were taking place in the same affected provinces.
- On 8 April 2009, the budget was revised to reflect better the current situation (no change in the overall figure), for an operation of nine months' duration to reach 2,500 families (approximately, 12,500 beneficiaries)

Summary: During the month of November 2008, continuous heavy rain and floods damaged infrastructure affecting thousands of people in **Panama** and **Costa Rica**. The objectives in this appeal have been established

based on identified needs: relief items, the completion of damage and needs assessments for early recovery activities (shelter, water and sanitation, and other sectors), and the strengthening and scaling-up of disaster risk reduction activities to contribute to enhancing community safety and resilience for the future. This Operations Update n° 2 will report on the progress of activities towards meeting the objectives established in the appeal.

This Operations Update reflects a decrease in beneficiary numbers for Costa Rica from 1,500 to 1,000 families. This was agreed between the Costa Rican Red Cross and the International Federation, after the Costa Rican Red Cross received generous contributions from the civil society, private enterprises and the national government. The Costa Rican Red Cross is currently revising its plan of action in accordance with the situation.

The Red Cross Society of Panama (RCSP) has started distribution of relief items in several of the affected provinces. Also the RCSP will implement a micro-project that includes the distribution of a reservoir water tank for an entire community.

The International Federation's Pan American Disaster Response Unit is working on a phased approach to the handover of the operation to the Regional Representation for Central America and Mexico, which is expected to be completed during May.

This operation is expected to be implemented in nine months, and will be completed by 1 September 2009; a Final Report will be made available by 1 December 2009 (three months after the foreseen end of the operation).

The situation

After continuous heavy rain and floods in November 2008, the government of **Panama** declared the provinces of Bocas del Toro and Colón, as well as the Ngobe Bugle indigenous reservation, under yellow alert, and a green alert was issued in the province of Chiriquí. A total of 10 fatalities were reported, 36,158 people were affected and 3,300 houses were damaged or destroyed. 58 shelters were set up initially; as of 10 December only four remained open (two in Bocas del Toro and two in Panama's northeastern area). Major roads were blocked and but have now been cleared for the most part. Most of the communities that were isolated in zones of difficult access have now been reached. Livelihoods were damaged as floods hit banana plantations, and commerce and tourism have also been severely affected. The total damage caused by the floods is estimated at USD 10 million. Relief and recovery efforts are slowing down although the cleaning of several water wells is still needed since they are contaminated and the affected population is at risk of water borne diseases.

The National Government continues to collect and dispatch essential relief items through the office of the First Lady and the National System of Civil Protection, Sistema Nacional de Protección Civil, (SINAPROC) has been distributing water, food items and blankets to the affected communities.



Arrival of the water treatment plant in the province of Bocas del Toro in Panama. Source: RCSP

In **Costa Rica**, according to the National Emergency Commission (Comisión Nacional de Emergencias - CNE) floods and high winds associated with low pressure centers generated strong winds and daily rains in the Caribbean region, Northern and Central Valley. The most affected areas are Siquirres, Matina, Battan, Valle de la Estrella, Talamanca and Sixaola in the province of Limón. Other provinces including Alajuela, Cartago, San José and Heredia were also affected.

According to local authorities, water levels from three major rivers (Sixaola in the south, Reventazón and Parismina in the north) broke containment walls and flooded up to two kilometres inland with three-metre high tides. This lasted for fifteen days, submerging many of the farms and communities within the area. In addition, the basin of the rivers Chirripó, Sixaola, Matina, Barbilla, Palacios, Hone Creek, Rojo and Sarapiquí in coastal areas overflowed. An official report issued by the CNE reported that 118 communities were affected, 4,000 people were evacuated and sheltered in 65 shelters, 28 roads and communication routes were affected and three dykes and three bridges were totally destroyed. Also, more than 2,205 water wells were contaminated with flood waters. In the agricultural sector, crops of banana, cocoa and plantain were affected as well rice, corn, bean and yucca, although on a lesser scale.

Coordination and partnerships

The International Federation through its Pan American Disaster Response Unit (PADRU) and the Regional Representation for Central America and Mexico based in Panama have been actively coordinating with and supporting the Red Cross Society of Panama (RCSP) and the Costa Rican Red Cross (CRRC).

In Panama, the RCSP coordinated early relief activities with SINAPROC and the Ministry of Health with respect to the monitoring of water related issues and water borne diseases. All governmental institutions, embassies and civil society supported the relief efforts. The International Federation, the Pan American Health Organization (PAHO), UNICEF and the International Organization for Migration (IOM) are working in the areas of health and shelter, water and sanitation and nutrition. Other UN agencies have also been working in emergency response, including the World Food Programme (WFP), the Food and Agriculture Organization (FAO), the United Nations Environment Programme (UNEP), and the United Nations Country Team (UNCT). The Spanish Agency for International Cooperation for Development (AECID) has donated 14 tons of humanitarian supplies including blankets, mosquito nets, family kitchen kits and family hygiene kits. The governments of Japan, Colombia, United States and Germany have also made substantial contributions to this emergency.

The Costa Rican government through the CNE is closely monitoring the emergency from the outset and has activated all regional and local emergency committees. The government has been supporting and coordinating all institutions responding to the emergency and has dispatched relief supplies including blankets, mattresses and basic food items to the most affected areas. The President of the country visited the affected province of Limón on 16 December and assured the communities visited that work will be carried out in order to prevent the overflowing of rivers which affects homes and schools.

National Society Capacity Building:

During the pre-hurricane meeting held in Panama from 3 to 6 June 2008, National Societies from hurricane-prone countries in the Americas participated actively in the revision of the regional contingency plan (previously elaborated during the 2007 pre-hurricane meeting). The development of the regional contingency plan helped to explore disaster preparedness tools, available capacities within the region, possible response strategies and operating procedures, which provided participants with hands-on practice in readiness for response. The Costa Rican Red Cross found the review of the regional contingency plan particularly helpful for the implementation of the flood response operation.

Red Cross and Red Crescent action

The local branches of the **Red Cross Society of Panama** have deployed a search and rescue unit and 225 volunteers to the affected areas. A total of 350 volunteers have worked around the clock for this operation. International Federation staff have been supporting the operation in Disaster Management, Water and Sanitation, IT/telecom and Communications, and other Federation personnel have been volunteering at the Panama Red Cross headquarters to provide general support in logistics and the receipt of in-kind donations. The National Society also maintained close



A Panamanian woman shows her identification card during the distribution of relief items in the province of Bocas del Toro. Source: International Federation

coordination with the regional Centre of Operations for Emergencies (Centro de Operaciones de Emergencias – COE) in charge of performing damage and needs assessments and coordinating actions in the field. Moreover, qualified Red Cross volunteers have been providing emergency first aid care to the most affected people.

Over 525 persons were safely evacuated or rescued by the National Society's Search and Rescue teams in very challenging conditions. The Red Cross Society of Panama has deployed to the field National Intervention Team (NIT) members, volunteers specializing in water and sanitation, logistics and information. All local branches are monitoring the situation and have personnel on standby for deployment to the areas that have not been reached. In addition, the National Society mobilized family kits for 400 families and 10,000 water purification tablets by ship to the province of Bocas del Toro.

The Red Cross Society of Panama has opened centres throughout the country to receive donations to be sent to the affected areas. To date, the general public has donated 75 tons of food and hygiene items; 25-lb food parcels containing rice, pasta, cooking oil, sardines, ham, salt, sugar, coffee, milk, cereal and 14,745 gallons of water have been dispatched to the affected areas. The Red Cross Society of Panama, thanks to generous contributions from the government, private companies, several non profit organizations and civilians has assisted the following number of families:

Province	Total of Communities	N° of Families	N° of People	Relief Items distributed
Bocas del Toro	91	3,519	19,649	3,519 food parcels. 70,100 gallons of water. 1,418 blankets. 886 milk packages. 1376 Cleaning kits. 1,376 Kitchen kits. 1385 Hygiene kits. 5 School kits. 240 bundles of clothes. 312 mattresses.
Chiriquí	6	86	531	86 food parcels. 1,720 gallons of water. 86 Hygiene kits. 258 blankets.
Veraguas	15	587	3,541	588 Food parcels. 11,740 Gallons of water. 587 Cleaning kits. 587 Hygiene kits.
Colon	7	27	122	27 food parcels. 540 gallons of water. 27 Hygiene kits. 27 Kitchen kits. 81 blankets.
Panamá	2	94	461	12 food parcels. 240 gallons of water. 82 Kitchen kits.
Total 5 provinces	121	4,313	24,304	

In **Costa Rica**, the Emergency Operation Committee headed by the President of the Costa Rican Red Cross and the National Relief Director has been active since the onset of the emergency. CRRC has focused its initial actions on performing search and rescue operations, providing pre-hospital care and completing damage and needs assessments. The National Society has started setting up and managing temporary shelters for people who have had to leave their homes.

63 Red Cross auxiliary committees (branches) are on alert and seven are currently operating. Two National Intervention Team (NIT) members in the province of Limón and approximately 100 volunteers are providing

support in the response to the emergency. Volunteers are being mobilised in more than 40 vehicles (4 x 4 vehicles, rescue vehicles, ambulances), two all terrain vehicles (Unimog) and three boats.

The Emergency Operations Centre, based in the capital city of San José, was active since the beginning of the emergency and is collecting, processing and communicating all information received from the field and other agencies. The CNE has dispatched a helicopter with three rescue volunteers from the CRRC in order to access isolated communities like Sixaola, which lies in the south-eastern region of Costa Rica in the province of Limón and is near to the border with Panama.

In addition, 200 people in the communities of Yorkin, Talamanca and Limón (in the district of Talamanca) as well as 250 people in the communities of Chinaquicha, Turrialba and Cartago (in the district of Turrialba) received first aid care and relief items. Costa Rican Red Cross Youth volunteers carried out recreational activities and provided psychosocial support (PSP) for children in the shelters of Bataan and Matina using the “Retorno a la Alegría” (Return to Happiness) methodology.

Aside from its involvement in the floods response, the CRRC is currently involved in two other emergency operations. The first operation funded with DREF funds started in 17 September 2008 to respond to the floods caused by the influence of tropical storms in the Pacific and Chorotega region. Recently, the CRRC has had to respond to the earthquake of 6.2 on the Richter scale that struck Costa Rica on Thursday 8 January affecting over 3,000 people. The President of Costa Rica has declared the situation a national emergency due to the magnitude of the disaster. DREF funds were allocated on 13 January 2009 to support the National Society in carrying out disaster response activities. The efforts of the CRRC are concentrated in assisting communities affected by this current disaster. The three concurrent emergencies have stretched the CRRC capacity to its limits and hundreds of volunteers have been mobilized throughout the country to attend to the needs of those affected.

Progress towards objectives

The Costa Rican Red Cross and the International Federation have agreed to modify the plan of action for the distribution of relief items to beneficiaries as a result of the considerable amount of relief items received from civilians, private companies and other organizations. The CRRC will elaborate a plan of action for the use of the funds channelled through the Federation appeal focused on activities in water and sanitation in accordance with local authorities' suggestions. This update includes details of the revised plan of action for the CRRC, and the following objectives already reflect this change.

Relief distributions (food and basic non-food items)	
Objective: 2,500 families (1,500 families in Panama and 1,000 families in Costa Rica) will benefit from the provision of essential food items and non-food items to recover from the effects of the floods. Replenishment both National Societies' relief stocks is also planned, therefore strengthening and re-establishing their response capacity for future relief operations.	
Expected results	Activities planned
2,500 families will receive essential relief items.	<ul style="list-style-type: none"> • Conduct rapid emergency needs and capacity assessments • Develop beneficiary targeting strategy and registration system to track intended assistance • Coordination with public institutions • Verification and survey of the most affected population • Local procurement of food items • Purchase of non-food items by Regional Logistics Unit (RLU) • Transport, customs and logistics arranged by RLU. • Distribution of food and non-food items. • Monitoring and evaluation.

Panama

Thanks to the contribution from the national government and to the improvement of the situation in the affected areas, the last damage and need assessment performed indicated there is no need for additional relief items, therefore the estimated overall quantities of tarpaulins, jerry cans and blankets were reduced.

The following chart shows the amount of items which the International Federation through PADRU has already delivered to the Red Cross Society of Panama, the amount distributed to date and the amount pending for distribution in the near future:

Items	Amount Requested	Amount Distributed	Balance
Hygiene kits	1,500	1,500	0
Kitchen kits	1,500	1,485	15
Blankets	2,500	2,355	145
Tarpaulins	1,000	450	550
Jerry cans	1,050	400	650
Food parcels	1,500	1,500	0
Mosquito nets	3,000	0	3,000
TOTAL	12,050	7,690	4,360

These items were distributed among different provinces (Panama Este, Chiriquí and Bocas del Toro) depending on the needs of the affected people. During the first distribution rounds, the RCSP distributed relief items covered with this appeal and relief items donated by the national government, civil society and private sector to reach as many people affected as possible.

Costa Rica

The following items will be distributed to the most affected families:

- 1,500 hygiene kits (1 per family)
- 3,000 mosquito nets (2 per family)
- 3,000 jerry cans (2 per family)

In Costa Rica during the month of December, the implementation of activities was set back as many businesses were closed due to the national holidays. This factor delayed the local quotation of relief items. Quotations of all the relief items (hygiene kits, mosquito nets and jerry cans) proved to be more expensive in Costa Rica and the Federation's PADRU decided to deliver relief items from Panama together with a water treatment pump and equipment. However, the distribution of these articles is still pending due to changes in the priorities of the CRRC Plan of Action.

In addition, the Costa Rican Red Cross has procured 5,000 labelled plastic bags to pack donated clothes received from several organizations and from the general public.

Water, sanitation, and hygiene promotion

Objective: The risk of waterborne and water-related diseases has been reduced through the provision of safe water, adequate sanitation and hygiene promotion and education to 5,000 households for nine months.	
Expected results	Activities planned
2,500 households have safe drinking water and receive educational hygiene promotion. 2,500 households will receive mosquito nets to diminish the risk from vector related diseases.	Assessments of water quality in the affected areas. <ul style="list-style-type: none"> • Deployment of a RIT specializing in water and sanitation. • Provision of potable water to 2,500 Panamanian families in the affected area by providing operation costs for a water purification plant. • Provision of water purification tablets for household water treatment for 1,500 households in Panama • Purchase and shipping of 6,000 mosquito nets. • Transport, customs and logistics arranged by RLU. • Distribution. • Monitoring and evaluation.

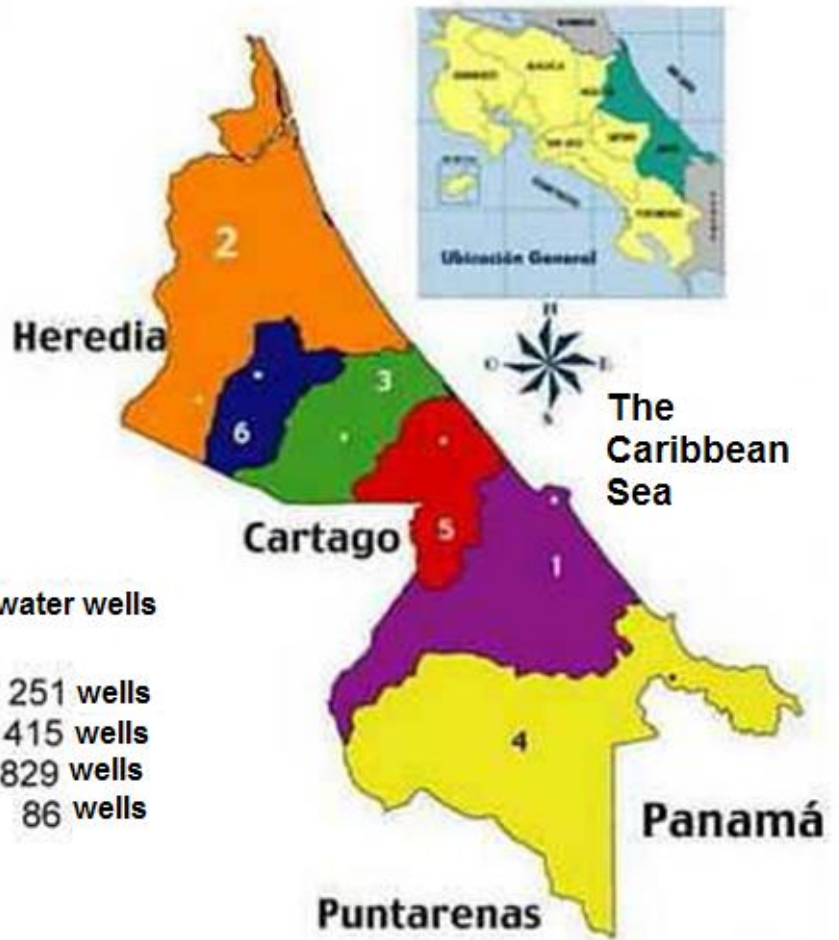
Panama

A water purification plant with the capacity to generate 5,000 litres of water per hour was dispatched to Changuinola in the province of Bocas del Toro. The water purification plant is the property of the Red Cross Society of Panama and all operational costs are being covered through this appeal. The Red Cross Society of Panama in coordination with the Ministry of Health activated six water systems in rural communities of Changuinola. 10,000 water purification tablets have been distributed in Changuinola to 1,000 families. The water purification tablets were donated by private companies including Procter and Gamble. Each family received ten water purification tablets (2 per person). As mentioned in the previous objective 3,000 mosquito nets will be distributed to the affected families in Changuinola (2 per family). The Red Cross Society of Panama plans to implement a micro project, and an assessment will take place to determine the most appropriate type of project.

Costa Rica

The results of damage and needs assessments have identified the areas and specific families to receive assistance. The national authorities have requested the CRRC to rehabilitate more than 3,675 family water wells (18,275 people). The vehicles with water and sanitation equipment and CRRC staff trained during previous emergency operations in response to floods have been mobilized to the affected zones. Thanks to an agreement with the Ministry of Health, two vehicles are at the disposal of the National Society and the equipment sent by PADRU now includes two fully equipped vehicles with capacity for more personnel. Two water pumps were sent by PADRU to the National Society and the CRRC provided chemicals for water treatment and purification to ensure safe drinking water to the affected communities. These synergies have facilitated revision of the plan of action of the CRRC and include the cleaning of contaminated water wells in the Caribbean region of the country. As of 20 March, the CRRC had assisted in the cleaning of water wells in Siquirres, Talamanca, Matina and Guácimo.

- 1. Limón, Limón
- 2. Pococi, Guápiles
- 3. Siquirres, Siquirres
- 4. Talamanca, Bratsi
- 5. Matina, Matina
- 6. Guácimo, Guácimo



Location of rehabilitated water wells

- 3. Siquirres, Siquirres 251 wells
- 4. Talamanca, Bratsi 415 wells
- 5. Matina, Matina 829 wells
- 6. Guácimo, Guácimo 86 wells

Early Recovery and Risk Reduction

Objective: Food security and livelihood early recovery activities are assessed, planned and implemented, to benefit 600 affected households in Panama and Costa Rica. Based on the identified vulnerabilities, awareness is raised and capacity of the community exposed to risks is strengthened to build community safety and resilience.	
Expected results	Activities planned
2,500 people benefit from food security and livelihood recovery activities.	A food security expert, water and sanitation expert and experienced volunteers will evaluate the communities during the relief phase to further define needs and plan programming in these areas.

Panama

Red Cross Society of Panama volunteers along with an early recovery specialist from the International Federation performed damage and need assessments in the communities within the Changuinola district. The floods in these communities completely destroyed family and community orchards and farm animals were lost. The families' livelihoods were destroyed placing additional distress on those affected. Consequently, the Red Cross Society of Panama, with the support of the Ministry of Agriculture (Ministerio de Desarrollo Agropecuario – MIDA), has designed sustainable micro-projects for the affected communities that will include distribution of seeds, chickens and family agricultural tools to rehabilitate community and family orchards. During the recovery phase a second assessment will take place.

1,500 children will receive school kits in order to initiate their schooling in the province of Bocas del Toro. The items will be procured locally following the Federation's procurement standards. The school kits will contain the following items:

- 2 notepad (letter size)
- 2 notebooks
- 2 packs of colour pencils
- 2 pens
- 1 glue jar
- 1 glue stick
- 1 geometry school kit

The Red Cross Society of Panama increased the number of beneficiaries for this objective after reviewing the preliminary report from damage and needs assessments. These activities are possible due to the cost reduction in the objective focusing on relief distributions mentioned above.

Costa Rica

The CRRC is revising its plan of action; more information on early recovery activities will be available in the next Operations Update.

National Society Capacity Building

Objective: The capacity of the Red Cross Societies in disaster response and preparedness will have been strengthened.	
Expected results	Activities planned
The Red Cross volunteers will be better prepared in disaster response.	<ul style="list-style-type: none"> • Conduct several NIT capacity building trainings and workshops. • Provide security gear and equipment for volunteers to operate safely.

Panama

The procurement of visibility materials, relief equipment and radio equipment has begun. The Red Cross Society of Panama crisis room will be equipped and renovated with items such as a computer, screen and radio equipment. The procurement process of materials to repair a damaged vehicle has begun. In addition, the National Society has scheduled two National Intervention Team trainings.

Costa Rica

The procurement of visibility materials will be carried out during April. The Costa Rican Red Cross water and sanitation department has been equipped with items such as a mobile laboratory and a water treatment pump. In addition, the National Society has scheduled a Water and Sanitation training course.

Once the operation is completed, a project evaluation will be carried out in order to identify lessons learnt.

Communications

Objective: The Red Cross Societies will facilitate adequate visibility of the response activities through the development of a comprehensive communications strategy.	
Expected results	Activities planned
Red Cross volunteers will have proper visibility equipment. National and international media, as well as the International Federation's internal information system, will be fed interviews, videos, photographs, press releases and stories to ensure visibility for the National Societies' activities.	<ul style="list-style-type: none"> • Design, production and distribution of visibility material (stickers, t-shirts, caps, etc.). • Local and international interviews. • Drafting and distribution of press releases.

Panama

The Red Cross Society of Panama published two pages in the local newspaper, giving thanks for the generous support received and informing of the various activities performed in the affected areas. The president of the RCSP, the relief director and an International Federation representative gave two interviews to the media. In addition, the RCSP issued weekly press releases.

Costa Rica

The Costa Rican Red Cross has published three articles on its national website (<http://www.cruzroja.or.cr>) and three articles in the regional Red Cross website (www.cruzroja.org) to provide information on the status of the situation. Furthermore, a considerable quantity of photographs and micro-videos of the activities so far completed have been taken.

Logistics

Objective: Operational support is provided to the National Societies to effectively dispatch relief items upon arrival, including clearance, storage and forwarding to distribution.	
Expected results	Activities planned
The Red Cross Societies of Panama and Costa Rica receive operational support.	<ul style="list-style-type: none"> • Leasing of 4 x 4 vehicles • Leasing of trucks for distribution • Mobilisation of volunteers and Red Cross personnel

Panama

A considerable amount of funds were allocated to cover the initial operational and transportation costs of relief items included in this appeal, donated items, as well as mobilization of volunteers. Transportations costs include four 4 x 4 vehicles and the leasing of two trucks. Thanks to the contribution which the United Nations Emergency Team (UNETE) provided, covering the leasing costs of the trucks, the RCSP will be able to lease additional 4 x 4 vehicles and ensure coverage of additional operational costs.

Costa Rica

The CRRC has designated an operations coordinator. The International Federation, through PADRU, has delivered mosquito nets, jerry cans, hygiene kits and two water treatment pumps. The CRRC is in a position to lease two 4 x 4 vehicles and cover additional operational costs.

IT & Telecom

Objective: A well functioning and reliable communications system to ensure effective communication and security for all Movement partners for the immediate response to the disaster has been established.	
Expected results	Activities planned
Data communication and office facilities are available for the operation.	<ul style="list-style-type: none"> • Conduct assessments • Procure and install communication equipment • Re-establish family links in Changuinola and Almirante

Panama

An International Federation IT & Telecom specialist was deployed to the field in order to evaluate the communications needs and to install a VHF repeater antenna to support the operation. Additionally, the

International Federation has provided internet connection for five laptops belonging to the National Society to use during the emergency, along with two radios and an IT/telecommunications kit.

The RCSP handled 48 requests to re-establish family links in Changuinola and Almirante.

Communications – Advocacy and Public Information

Maintaining a steady flow of timely and accurate information between the field and other major stakeholders is vital for advocacy, maintaining the profile of the emergency operation and for fundraising. During an operation, communications between affected populations and the Red Cross and Red Crescent, as well as with the media and donors, is an essential mechanism for effective disaster response and the cornerstone to promoting greater quality, accountability, and transparency. The communications activities covered by this appeal are aimed at supporting the National Societies to improve their communications capacities and develop appropriate communications tools and products to support effective operations. These activities will include training, capacity building, as well as material support and are closely coordinated with the Communications Department of the International Federation's Secretariat in Geneva. **The Red Cross Society of Panama** has issued six press releases and given one press conference. The **Costa Rican Red Cross** has published three articles on its national website (<http://www.cruzroja.or.cr>) and three articles in the regional Red Cross website (www.cruzroja.org) to inform on the status of the situation. In virtue of a partnership with Albatros Media, the International Federation has deployed to the field in Panama a photography and video team made up of a RIT specialized in information and Albatros Media staff with the aim of producing video material for the press.

How we work

All International Federation assistance seeks to adhere to the Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and is committed to the Humanitarian Charter and Minimum Standards in Disaster Response (Sphere) in delivering assistance to the most vulnerable.

The International Federation's activities are aligned with its Global Agenda, which sets out four broad goals to meet the Federation's mission to "improve the lives of vulnerable people by mobilizing the power of humanity".

Global Agenda Goals:

- Reduce the numbers of deaths, injuries and impact from disasters.
- Reduce the number of deaths, illnesses and impact from diseases and public health emergencies.
- Increase local community, civil society and Red Cross Red Crescent capacity to address the most urgent situations of vulnerability.
- Reduce intolerance, discrimination and social exclusion and promote respect for diversity and human dignity.

Contact information

For further information specifically related to this operation please contact:

- In Panama: Jose Beliz, General Director, Red Cross Society of Panama: email: cruzroja@pa.gbnet.cc; phone (507) 315-1388; fax: (507) 315-1401
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- In Panama: Ariel Kestens, Head of the Pan American Disaster Response Unit; email: ariel.kestens@ifrc.org; phone: (507) 316-1001; fax: (507) 316-1082.
- In Panama: Michele Detomaso, Programme Coordinator, Pan American Disaster Response Unit; email: michele.detomaso@ifrc.org; phone: (507) 316-1001; fax: (507) 316-1082.
- In Panama: Fabricio Lopez, Regional Representative for Central America and Mexico; email: fabricio.lopez@ifrc.org; phone: (507) 380 0250; fax: (507) 317 1304
- In Panama: Maria Alcázar, Resource Mobilisation Coordinator for the Americas; email: maria.alcazar@ifrc.org; phone: (507) 380 0250; fax: (507) 317 1304
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APPEAL BUDGET SUMMARY

Annex 1

Panama & Costa Rica Floods

MDR43005

	ORIGINAL	REVISED	VARIANCE
<u>RELIEF NEEDS</u>			
Shelter	51,000	13,500	37,500
Construction Materials			0
Clothing & Textiles	71,250	46,500	24,750
Food	45,000	51,000	-6,000
Seeds & Plants		44,558	-44,558
Water & Sanitation	30,000	62,355	-32,355
Medical & First Aid			0
Teaching Materials		20,000	-20,000
Utensils & Tools	139,325	58,997	80,328
Other Supplies & Services	72,000	81,000	-9,000
Total Relief Needs	408,575	377,910	30,665
<u>CAPITAL EQUIPMENT</u>			
Land & Buildings			0
Vehicles Purchase			0
Computers & Telecom Equipment	16,450	16,450	0
Office/Household Furniture & Equip.			0
Medical Equipment			0
Other Machinery & Equipment			0
<u>TRANSPORT, STORAGE & VEHICLES</u>			
Storage - Warehouse			0
Distribution & Monitoring	40,200	43,700	-3,500
Transport & Vehicles Costs	56,000	59,870	-3,870
Service fee & Recovery	15,758	13,500	2,258
<u>PERSONNEL</u>			
International Staff			0
Regionally Deployed Staff	13,700	1,500	12,200
National Staff	6,000	6,000	0
National Society Staff	30,000	60,000	-30,000
Consultants	5,000	2,500	2,500
<u>WORKSHOPS & TRAINING</u>			
Workshops & Training	13,500	18,000	-4,500
<u>GENERAL EXPENSES</u>			
Travel	9,000	5,000	4,000
Information & Public Relations	7,500	10,500	-3,000
Office running costs	9,000	9,000	0
Communication Costs	13,500	10,350	3,150
Professional Fees			0
Financial Charges	4,500	14,404	-9,904
Other General Expenses			0
<u>PROGRAMME SUPPORT</u>			
Programme Support - PSR	45,096	45,096	0
Total Operational Needs	285,204	315,870	-30,666
Appeal Budget (Cash & Kind)	693,779	693,780	-1
Available Ressources			
Net Request	693,779	693,780	

International Federation of Red Cross and Red Crescent Societies

MDR43005 - Costa Rica and Panama - Floods

Interim Financial Report

Selected Parameters	
Reporting Timeframe	2008/09-2009/2
Budget Timeframe	2008/09-2009/06
Appeal	MDR43005
Budget	APPEAL

All figures are in Swiss Francs (CHF)

I. Consolidated Response to Appeal

	Goal 1: Disaster Management	Goal 2: Health and Care	Goal 3: Capacity Building	Goal 4: Principles and Values	Coordination	TOTAL
A. Budget	693,779					693,779
B. Opening Balance	0					0
Income						
<u>Cash contributions</u>						
<i>American Red Cross</i>	110,436					110,436
<i>Australian Government</i>	7,538					7,538
<i>Canadian Red Cross (from Canadian Government)</i>	45,033					45,033
<i>Swedish Red Cross (from Swedish Government)</i>	68,101					68,101
C1. Cash contributions	231,108					231,108
<u>Outstanding pledges (Revalued)</u>						
<i>British Red Cross (from Great Britain - Private Donors)</i>	15,492					15,492
C2. Outstanding pledges (Revalued)	15,492					15,492
<u>Other Income</u>						
<i>Voluntary Income</i>	380,500					380,500
C5. Other Income	380,500					380,500
C. Total Income = SUM(C1..C5)	627,101					627,101
D. Total Funding = B + C	627,101					627,101
Appeal Coverage	90%					90%

II. Balance of Funds

	Goal 1: Disaster Management	Goal 2: Health and Care	Goal 3: Capacity Building	Goal 4: Principles and Values	Coordination	TOTAL
B. Opening Balance	0					0
C. Income	627,101					627,101
E. Expenditure	-315,515					-315,515
F. Closing Balance = (B + C + E)	311,586					311,586

International Federation of Red Cross and Red Crescent Societies

MDR43005 - Costa Rica and Panama - Floods

Interim Financial Report

Selected Parameters	
Reporting Timeframe	2008/09-2009/2
Budget Timeframe	2008/09-2009/06
Appeal	MDR43005
Budget	APPEAL

All figures are in Swiss Francs (CHF)

III. Budget Analysis / Breakdown of Expenditure

Account Groups	Budget	Expenditure					TOTAL	Variance
		Goal 1: Disaster Management	Goal 2: Health and Care	Goal 3: Capacity Building	Goal 4: Principles and Values	Coordination		
A							B	A - B
BUDGET (C)		693,779					693,779	
Supplies								
Shelter - Relief	13,500	13,150				13,150	350	
Clothing & textiles	46,500	13,149				13,149	33,351	
Food	51,000	50,432				50,432	568	
Seeds,Plants	44,558						44,558	
Water & Sanitation	62,355						62,355	
Teaching Materials	20,000						20,000	
Utensils & Tools	58,997	29,163				29,163	29,834	
Other Supplies & Services	81,000	41,543				41,543	39,457	
Total Supplies	377,910	147,436				147,436	230,473	
Land, vehicles & equipment								
Computers & Telecom	16,450	5,185				5,185	11,265	
Total Land, vehicles & equipment	16,450	5,185				5,185	11,265	
Transport & Storage								
Storage		600				600	-600	
Distribution & Monitoring	43,700	921				921	42,779	
Transport & Vehicle Costs	59,870	13,418				13,418	46,452	
Total Transport & Storage	103,570	14,939				14,939	88,631	
Personnel								
Regionally Deployed Staff	1,500						1,500	
National Staff	6,000	2,070				2,070	3,930	
National Society Staff	60,000	2,255				2,255	57,745	
Consultants	2,500						2,500	
Total Personnel	70,000	4,325				4,325	65,675	
Workshops & Training								
Workshops & Training	18,000						18,000	
Total Workshops & Training	18,000						18,000	
General Expenditure								
Travel	5,000	1,202				1,202	3,798	
Information & Public Relation	10,500	1,000				1,000	9,500	
Office Costs	9,000	285				285	8,715	
Communications	10,350	494				494	9,856	
Financial Charges	14,404	7,268				7,268	7,135	
Total General Expenditure	49,254	10,249				10,249	39,005	
Programme Support								
Program Support	45,096	20,677				20,677	24,418	
Total Programme Support	45,096	20,677				20,677	24,418	
Services								
Services & Recoveries	13,500	4,732				4,732	8,768	
Total Services	13,500	4,732				4,732	8,768	
Operational Provisions								
Operational Provisions		107,972				107,972	-107,972	
Total Operational Provisions		107,972				107,972	-107,972	
TOTAL EXPENDITURE (D)	693,779	315,515				315,515	378,264	
VARIANCE (C - D)		378,264				378,264		