

# DREF operation final report



International Federation  
of Red Cross and Red Crescent Societies

## Bosnia and Herzegovina: Floods

DREF operation n° MDRBA004  
GLIDE n° FL-2009-000136-BIH  
20 November 2009

The International Federation's Disaster Relief Emergency Fund (DREF) is a source of un-earmarked money created by the Federation in 1985 to ensure that immediate financial support is available for Red Cross Red Crescent response to emergencies. The DREF is a vital part of the International Federation's disaster response system and increases the ability of National Societies to respond to disasters.

**Summary:** CHF 43,929 (EUR 28,967 or USD 40,848) was allocated from the Federation's Disaster Relief Emergency Fund (DREF) on 17 July, 2009, to support the National Society in delivering assistance to some 220 families or approximately 800 people affected by flooding, and to replenish the society's disaster preparedness stocks.

On 5 to 12 July 2009 heavy rainfall caused a sudden rise in the level of the Tešanjka and Trebacka rivers, which spilled over the river banks and flooded large parts of Tešanj municipality in the northern part of Bosnia and Herzegovina. Around 220 households were directly affected. The distribution of food and hygiene parcels, mats and sleeping bags was carried out in Tešanj and surroundings that were mostly hit by the floods. In coordination with the local health authority and medical institutions that performed water disinfection and water safety analysis, the Red Cross also distributed Izosan disinfection liquid. The main target groups reached by the operation was elderly people aged over 60 and living alone, people with disabilities, self-supporting mothers, and socially endangered people with very young children.

The total amount spent was CHF 42,612. The remaining balance of CHF 1,317 will be reimbursed to DREF.

The Netherlands Red Cross contributed 15,190 Swiss francs from the Silent Emergency Fund to the DREF in replenishment of the allocation made for this operation. The major donors to the DREF are the Irish, Italian, Netherlands and Norwegian governments and ECHO. Details of all donors can be found on <http://www.ifrc.org/what/disasters/responding/drs/tools/dref/donors.asp>



**Photo 1:** Delivering food parcels to population affected by the floods. **Red Cross Society of Bosnia and Herzegovina.**

## The situation

On 5 to 12 July, 2009, heavy rainfall caused a sudden rise in the level of the Tešanjka and Trebacka rivers, which spilled over the river banks and flooded large parts of Tešanj municipality in the northern part of Bosnia and Herzegovina. The most affected areas were Kardaglije, Jablanica, Dobro Polje, Mekis, Bukva, Medakovo, Trepča, Novo Selo, Tešanjka and the city of Tešanj. The

floods cut off the regional road between Novo Selo and Prnjavor and the local road connecting Tešanj and Tešanjka.

Around 220 households were directly affected. The families' houses were flooded and their food reserves destroyed. Furniture and household items were also damaged. On 10 July the mayor of Tešanj municipality declared a state of emergency and began the evacuation of the affected population. Some 50 families were temporarily evacuated and returned to their homes after the damages had been partially repaired. The Tešanj Red Cross branch together with the civil protection responded immediately to alleviate the consequences of the disaster.

## Red Cross and Red Crescent action

The emergency operation following the floods was implemented in July and August. Relief items included sleeping bags and mats for sleeping bags, food and hygiene parcels, and disinfection substance. In addition a generator for water pumps was procured.

### Operation at a glance:

The operation was implemented according to the following time schedule:

- *First half of July:* Distribution from the National Society's own stock
- *17 July:* Launch of DREF operation (CHF 43,929)
- *July and August:* Distribution of food and hygiene parcels
- *August 2009:* Distribution of sleeping bags and mats
- *October:* Satisfaction survey among people reached

In implementing the operation the Tešanj Red Cross branch cooperated closely with the headquarters and exchanged information on the situation and ongoing field activities. The National Society managed to respond quickly due to limited amounts of relief items in its emergency stock including food and hygiene parcels, and blankets. In total 80 items of each were distributed from 17 to 19 July.

Local Red Cross first-aid teams actively participated and carried out field visits to all flooded areas with the aim of assisting affected families to evacuate. The teams also contributed in meeting the most urgent needs among the affected people.

As existing items in the National Society's emergency stock were far from sufficient to cover the most acute needs, the society requested financial support from the International Federation's Disaster Relief Emergency Fund (DREF). Based on the request the International Federation allocated almost CHF 44,000 for the operation. Initially a tender for the procurement of relief items was conducted through the International Federation office in Sarajevo according to Federation procurement standards.<sup>1</sup>

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<sup>1</sup> Doing the tender and subsequent procurement through and according to Federation standards also had the benefit of tax exemption.

## Achievements against objectives

Relief distributions (food and basic non-food items)	
<b>Objective: 220 most affected families are provided with food and hygiene parcels as well as other relief items to support them in tackling the consequences of the floods.</b>	
Expected results	Activities planned
Food and hygiene parcels distributed for more than 200 families. Sleeping bags for 220 people and mats distributed.	<ul style="list-style-type: none"> <li>• Procure relief items</li> <li>• Distribute relief supplies</li> <li>• Monitor and evaluate the relief activities and provide reporting on relief distributions</li> <li>• As part of the monitoring and evaluation activities, conduct a survey among the people reached to find out what they felt about the goods and services they received.</li> </ul>

The distribution of food and hygiene parcels, mats and sleeping bags was carried out in Tešanj and the surroundings that were mostly hit by the floods including Medakovo, Novo Selo, Dobropolje-Mekiš, Karadagilje, Jablanica and Trepče. The main target groups reached by the operation was elderly people aged over 60 and living alone, people with disabilities, self-supporting mothers, and socially endangered people with very young children.

In cooperation with municipal authorities, the Red Cross carried out distributions in municipality buildings near the affected populations. This meant that for many the travel distance was very short, and consequently the people could easily access distribution points and receive the much needed items. For people living far away from distribution points the National Society brought the goods to their houses.

The type of items and quantities for distribution during the operation were:

Type of item	Quantity
Mats for sleeping bags	200
Sleeping bags	200
Food parcels	220
Hygiene parcels	220
Disinfection means (Izosan G), kg	150
Generator for water pumps	1

The National Society managed to procure more mats and sleeping bags than initially planned as the society got the items at a lower price than first envisaged. Thus the society procured 320 mats and sleeping bags instead of planned 200. The additional items were put in the society's stock

The content in the food and hygiene parcels were:

Content of food parcel	Quantity
Wheat flour type 500	3 pieces
Salt	1 piece
Rice	1 piece
Beans	2 pieces
Sugar	2 pieces
Oil	2 pieces
Pasta	2 pieces

Content of hygienic parcel	Quantity
Washing powder	2 kg
Soap bar	1 piece
Tooth paste	1 piece
Toilet paper	1 pack/4pieces
Disinfection substance	1 litter

The distribution of sleeping bags and mats was made by the Tešanj local branch. A team from the National Society including a disaster management coordinator participated in the distribution. Sleeping bags and mats were packed separately in carry bags and fabric nylon packs. The quality of the bags was ensured by the legal government institute which certified the quality and standard before the bags were distributed. The generator for water pumps was stored in the National Society's warehouse after being used in the operation and will be available for future emergencies.



**Photo 2:** Distribution of sleeping bags and mats by Tešanj branch. **Red Cross Society of Bosnia and Herzegovina.**

In addition to the relief items distributed from the National Society's own stock and the items purchased by the DREF allocation, the society distributed clothes and shoes to affected people. The items were delivered to the Tešanj branch from the National Society's emergency stock.

The operation demonstrated the need for an appropriate vehicle for carrying out field visits. In some cases National Society staff was obliged to use their private vehicles to get to the distribution points owing to the society's insufficient car fleet.

**Water, sanitation, and hygiene promotion**

<b>Objective: The risk of waterborne and water related diseases has been reduced through the provision of disinfection means as well as a generator for the pumping of water.</b>	
<b>Expected results</b>	<b>Activities planned</b>
Potential (water-borne) infections are prevented.	<ul style="list-style-type: none"> <li>• Procure and distribute 150 kg of disinfection means for 220 families.</li> <li>• Provide a generator to be used for the pumping of water.</li> <li>• Monitor and evaluate the activities and provide reporting.</li> </ul>

In parallel to the distribution of food and hygiene parcels, the National Society distributed a total amount of 150 kilos of Izosan disinfection substance. The distribution of Izosan was conducted by the medical sanitation institution in Tešanj as it is highly dangerous and needs to be handled with care. As a result the risk and actual cases of water-borne and water-related diseases were reduced to a minimum.

**Satisfaction survey among people reached**

A satisfaction survey among people reached by the operation was carried out from 6 to 8 October. The survey was conducted by three teams that visited Tešanj and its surrounding areas. The teams consisted of National Society staff and volunteers, of whom some were also regional disaster response team members, and planning, monitoring, evaluation and reporting staff from the Europe zone office and regional representation in Budapest. During the survey more than 20 per cent of the people reached were visited and interviewed.<sup>2</sup>

<sup>2</sup> One person in each household visited was interviewed. More than 40 interviews were carried out and based on an estimated average of 4 family members per family; the survey covered more than 40 families or 160 persons.



**Photo 3:** Interviewing people reached by the operation.  
**Red Cross Society of Bosnia and Herzegovina.**

On 6 October a preparatory meeting was held at the Doboj Red Cross branch with all team members present. Preparations were followed up by a meeting with the local Red Cross branch in Tešanj which was mainly responsible for implementing the operation. On 7 and 8 October the teams were working in-field interviewing people by asking them about the services and goods they received from the Red Cross during the operation. Interviews took place in Medakovo, Novo Selo, Dobropolje-Mekiš, Karadagilje, Jablanica and Trepče, thus covering most of the areas reached through the operation.

A final meeting took place in the branch of Doboj Red Cross on 8 October in which the findings were shared. A final survey report will be available before the end of 2009.

### Visibility

The floods operation in July and August was the third emergency situation in 2009 to which the National Society responded with DREF support.<sup>3</sup> Once again the operation allowed the society to present itself as a responsible humanitarian actor addressing the needs of affected people in time of an emergency. The National Society paid much attention to ensuring its visibility throughout the operation. Each box containing food and hygiene parcels wore a Federation logo on one side and the logo of the National Society on the other side. A sticker showing the content of each package was also put on the boxes. Furthermore all staff and volunteers were wearing the emblem of the Red Cross. All items distributed were according to Federation standards.

The satisfaction survey also contributed to the visibility of the National Society through the presence of the Red Cross in the affected communities. Furthermore it confirmed the society's commitment to ensuring that the voices of the people reached were heard and that their needs were met, as well as contributing to the credibility of the society in the eyes of vulnerable people as well as its partners, especially local authorities.

In summary, the National Society managed to meet its objectives in addressing the needs among affected people. Furthermore the image of the Red Cross and people's perception of the organization improved. At the same time the government's recognition of the Red Cross as a key humanitarian partner in responding to emergencies was enhanced.

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<sup>3</sup> Responding to the National Society's request for support the International Federation allocated funds from its Disaster Relief Emergency Fund in January and February to support the implementation of a cold wave operation (<http://www.ifrc.org/docs/appeals/09/MDRBA002dfr.pdf>); and a floods operation (<http://www.ifrc.org/docs/appeals/09/MDRBA003dfr.pdf>) (links to final operations reports).

## How we work

*All International Federation assistance seeks to adhere to the [Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations \(NGO's\) in Disaster Relief](#) and is committed to the [Humanitarian Charter and Minimum Standards in Disaster Response \(Sphere\)](#) in delivering assistance to the most vulnerable.*

The International Federation's activities are aligned with its Global Agenda, which sets out four broad goals to meet the Federation's mission to "improve the lives of vulnerable people by mobilizing the power of humanity".

### **Global Agenda Goals:**

- Reduce the numbers of deaths, injuries and impact from disasters.
- Reduce the number of deaths, illnesses and impact from diseases and public health emergencies.
- Increase local community, civil society and Red Cross Red Crescent capacity to address the most urgent situations of vulnerability.
- Reduce intolerance, discrimination and social exclusion and promote respect for diversity and human dignity.

## Contact information

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**International Federation of Red Cross and Red Crescent Societies**

MDRBA004 - Bosnia and Herzegovina - Floods

Final Financial Report

Selected Parameters	
Reporting Timeframe	2009/07-2009/10
Budget Timeframe	2009/07-2009/08
Appeal	MDRBA004
Budget	APPEAL

All figures are in Swiss Francs (CHF)

**I. Consolidated Response to Appeal**

	Goal 1: Disaster Management	Goal 2: Health and Care	Goal 3: Capacity Building	Goal 4: Principles and Values	Coordination	TOTAL
<b>A. Budget</b>	43,929					43,929
<b>B. Opening Balance</b>	0					0
<b>Income</b>						
<u>Other Income</u>						
<i>Voluntary Income</i>	43,929					43,929
<b>C5. Other Income</b>	43,929					43,929
<b>C. Total Income = SUM(C1..C5)</b>	43,929					43,929
<b>D. Total Funding = B + C</b>	43,929					43,929
<b>Appeal Coverage</b>	100%					100%

**II. Balance of Funds**

	Goal 1: Disaster Management	Goal 2: Health and Care	Goal 3: Capacity Building	Goal 4: Principles and Values	Coordination	TOTAL
<b>B. Opening Balance</b>	0					0
<b>C. Income</b>	43,929					43,929
<b>E. Expenditure</b>	-42,612					-42,612
<b>F. Closing Balance = (B + C + E)</b>	1,317					1,317

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### III. Budget Analysis / Breakdown of Expenditure

Account Groups	Budget	Expenditure					TOTAL	Variance
		Goal 1: Disaster Management	Goal 2: Health and Care	Goal 3: Capacity Building	Goal 4: Principles and Values	Coordination		
A							B	A - B
<b>BUDGET (C)</b>		<b>43,929</b>					<b>43,929</b>	
<b>Supplies</b>								
Clothing & textiles	10,617	13,341				13,341	-2,724	
Food	5,339	3,796				3,796	1,543	
Water & Sanitation	2,427						2,427	
Teaching Materials		24				24	-24	
Other Supplies & Services	12,908	6,300				6,300	6,608	
<b>Total Supplies</b>	<b>31,291</b>	<b>23,462</b>				<b>23,462</b>	<b>7,829</b>	
<b>Land, vehicles &amp; equipment</b>								
Office/Household Furniture & Equipm.		1,939				1,939	-1,939	
<b>Total Land, vehicles &amp; equipment</b>		<b>1,939</b>				<b>1,939</b>	<b>-1,939</b>	
<b>Transport &amp; Storage</b>								
Distribution & Monitoring	2,199	3,815				3,815	-1,616	
Transport & Vehicle Costs		61				61	-61	
<b>Total Transport &amp; Storage</b>	<b>2,199</b>	<b>3,876</b>				<b>3,876</b>	<b>-1,677</b>	
<b>Personnel</b>								
International Staff		1,540				1,540	-1,540	
<b>Total Personnel</b>		<b>1,540</b>				<b>1,540</b>	<b>-1,540</b>	
<b>General Expenditure</b>								
Travel	4,550	7,308				7,308	-2,758	
Office Costs		798				798	-798	
Communications		651				651	-651	
Financial Charges		268				268	-268	
Other General Expenses	3,034						3,034	
<b>Total General Expenditure</b>	<b>7,584</b>	<b>9,025</b>				<b>9,025</b>	<b>-1,441</b>	
<b>Programme Support</b>								
Program Support	2,855	2,770				2,770	86	
<b>Total Programme Support</b>	<b>2,855</b>	<b>2,770</b>				<b>2,770</b>	<b>86</b>	
<b>TOTAL EXPENDITURE (D)</b>	<b>43,929</b>	<b>42,612</b>				<b>42,612</b>	<b>1,317</b>	
<b>VARIANCE (C - D)</b>		<b>1,317</b>				<b>1,317</b>		