

Operations update



International Federation
of Red Cross and Red Crescent Societies

Pakistan: Humanitarian assistance for internally displaced people

Emergency appeal n° MDRPK003
Operations update n° 5
23 July 2009

Period covered by this Ops Update: 9 to 23 July 2009;

Appeal target (current): CHF 7,974,809 (USD 7,341,928 or EUR 5,251,486); [<click here to view the attached Revised Emergency Appeal Budget>](#)

Appeal coverage: 44%. This percentage includes contributions which are currently in the pipeline. [<click here to go directly to the updated donor response report, or here to link to contact details >](#)

Appeal history:

- This Emergency Appeal was launched on 4 June 2009 for CHF 23.9 million for seven months to assist 140,000 people (20,000 families).
- On 5 June a meeting was held in Geneva, hosted by the International Federation and the International Committee of the Red Cross (ICRC) with the Pakistan Red Crescent Society (PRCS) representatives, to present the Red Cross Red Crescent Movement response for this humanitarian crisis. The importance of a strong Movement coordination framework was agreed. A joint statement was issued at the end of June clarifying roles and responsibilities of Movement partners.
- A Revised Emergency Appeal was launched on 6 July 2009 for CHF 7,974,802 to assist 91,000 displaced people (13,000 families).

Summary: The North-West Frontier Province (NWFP) government has started the repatriation process of internally displaced people (IDP). More than 39,780 families have returned to their homes (mostly from the IDP camps, west of Indus river).



PRCS/International Federation (seconded by Canadian Red Cross) mobile health unit doctor examines a patient in Pandi (Hattar union council in Haripur district). This mobile health unit visits seven locations in one week. Photo: International Federation/Wajih Kamran.

The PRCS/International Federation operation continues to distribute non-food items and provide water and

sanitation, and health care services to displaced people residing outside of the camps, east of Indus river.

Phase I non-food items have been distributed among 4,627 families in Haripur, Mansehra, Abbottabad and Hassan Abdal. Mobile health teams were operational from 9 July in Haripur and have provided health care to more than 1,500 patients. The water supply line at the poultry farm in Mansehra has been rehabilitated; displaced families living in the area now have access to safe drinking water. 14 latrines and six washrooms have also been established in the farm. Water and sanitation activities in Haripur will be starting in a week's time.

The PRCS/International Federation will be doing further assessment and planning before starting the early recovery phase. Discussions are underway with the Zone and other partners to sort out the details for this phase.

The PRCS/ICRC are managing seven IDP camps. In Dir and Timargarah, PRCS has also started distribution of food items for the families living off-camps. So far distribution has been done for 10,115 families.

To date, contributions to this appeal have been received from American Red Cross, British Red Cross, Hong Kong Branch of the Red Cross Society of China, Danish Red Cross/Danish Government, Japanese Red Cross, the Republic of Korean Red Cross, Monaco Red Cross, Netherlands Red Cross/Dutch government, Spanish Red Cross, Swedish Red Cross/Swedish government, the UAE Red Crescent and Irish AID. The Canadian Red Cross has seconded a mobile health unit for the IDP operation in Haripur. The health staff funded by the Canadian Red Cross include one male doctor, one female doctor, one nurse, one lady health visitor, two health motivators, one dispenser and a driver. The Canadian Red Cross will also be providing medicines for the mobile health clinic. Canadian Red Cross will soon be signing a memorandum of understanding with the International Federation.

The PRCS has received bilateral contributions from the following; American Red Cross, Canadian Red Cross, Danish Red Cross, Iranian Red Crescent, Kuwait Red Crescent, United Arab Emirates Red Crescent, Turkish Red Crescent, Telenor Pakistan (Pvt) Ltd and Pakistan Army.

The International Federation, on behalf of the Pakistan Red Crescent Society, would like to thank all partners for their response to this appeal to date.

The situation

The national database registration authority (NADRA) has verified a total of 323,395 displaced families (more than 2 million people); these families are now eligible for the government's cash grants of PKR 25,000. The government has a three-phase return plan, focusing first on returning displaced people currently staying in camps. The second and third phases will help people staying with host families, renting rooms or staying in schools. Most displaced people started returning home from the west side of the Indus River to the Swat and Buner Districts, from 13 July. Around 40,000 people have already returned to these districts in the past days. The PRCS/International Federation operation continues to distribute non-food items and provide water and sanitation, and health care services to displaced people residing outside the camps. However, at the moment, it is focused on displaced people residing in camps west of the Indus river. This return plan is cross-cutting, covering early relief, reconstruction and rehabilitation.



Muhammad Akbar Ali and his extended family (which also includes 14 children) have recently migrated to Pandi (in Haripur) from Buner and are living in caves in harsh conditions. Photo: International Federation/Wajih Kamran.

To date, approximately 39,780 people have returned to Swat and Buner. With the return of these families, the number of displaced people living in and outside of camps is around 283,600 families. With the support of other humanitarian actors, the government is providing transport and protection to the returning families. Supplementary distribution of food and non-food items is also being carried out for these families.

The return process for displaced people has been divided into three phases, depending on the areas. However, phase I primarily focuses on the return of displaced peoples residing in camps.

Nevertheless, displaced people have not started to return from the east of

Indus (specifically Hazara division), which is the operating area for the Pakistan Red Cross Society (PRCS) and the International Federation's IDP operation. Some new displaced people have also travelled to Haripur, Abbottabad and Mansehra due to the cooler weather in the area.

On the other hand, the monsoon season officially started in the country and will continue till 15 September. At least 22 people died in Pakistan's southern port city of Karachi as it received the first spell of monsoon rains. This year's monsoon season has started with heavy rains in southern province of Sindh. According to the Pakistan meteorological department, these rains are likely to continue till 15 September and will impact both northern and southern parts of the country. A monsoon response plan for the displaced people has been developed by the various clusters. The plan addresses the mitigation of monsoon related hazards.

Coordination and partnerships

Weekly joint coordination meetings with PRCS, ICRC and partner national societies (present in the country) are facilitated by the International Federation's Movement coordinator. Separate meetings with PRCS and ICRC are also held to discuss any important issues.

National Society Capacity Building:

There are four (two in Haripur and two in Mansehra) assessment and relief; and two (one in Haripur and one in Mansehra) water and sanitation teams. Two health teams are providing health and care. A total of 40 volunteers have been mobilized in this operation by PRCS. Several doctors in the health team have been recruited by Canadian Red Cross and seconded to International Federation.

Red Cross and Red Crescent action

Overview

The PRCS/ICRC managed camps (now seven camps) support a total of 5,866 displaced families. These camps have 1,098 latrines, 429 showers, 19 water bladders, 43 tap stands, 14 water pads and 62 water tanks. Health care has been provided to more than 94,000 patients (since August 2008). PRCS has deployed 442 volunteers in these camps. Details of the camps are as follow:

Camp location	Families	Individuals
Rang Mala (A and B), Malakand	1,506	8,950
Patao, Malakand	500	3,508
Shah Mansoor Township, Swabi	1,621	8,462
Shah Mansoor Township 2, Swabi	872	7,301
Government college, Timargarah	552	3,772
Commerce college, Timargarah	426	2,857

Technical college, Timargarah	289	1,996
Benazir Camp, Risalpur	400	2,545
TOTAL	5,866	36,094

PRCS, with ICRC have also carried out distributions of food package for 10,115 off-camp families in Malakand, Dir and Timargarah.

The PRCS/International Federation operation continues to distribute non-food items and provide water and sanitation, and health care services to the displaced peoples residing outside of the camps East of the Indus river:

- Non-food items have been distributed among 4,627 families in Haripur, Mansehra, Abbottabad and Hassan Abdal.
- Mobile health teams were operational from 9 July in Haripur and have provided health care to more than 1,500 patients.
- The water supply line at the poultry farm in Mansehra has been rehabilitated; 14 latrines and six washrooms have also been established in the farm.
- Non-food items from Mansehra and Haripur warehouses have been transported to the Haripur warehouse ready for distribution. Suppliers will start delivering the locally procured non-food items from 20 July onwards. An international shipment of 10,000 blankets from the Regional Logistics Unit in Kuala Lumpur is expected to arrive in Pakistan on 23 July.

The PRCS/International Federation will be doing further assessment and planning before starting the early recovery phase. Discussions are underway with the Zone and other partners to sort out the details for this phase.

Progress towards objectives

The non-food item distribution has started in four areas. Assessment and verification has been carried out for more than 5,300 families. Health and watsan activities commenced during the reporting period. As per the identification criterion, the PRCS/International Federation relief teams have targeted minority groups.

Local community has been providing food to the displaced families living in the poultry farm in Mansehra (where the PRCS/International Federation water and sanitation activities are taking place). However, the community cannot support these families anymore. The International Federation has requested PRCS to provide 500 food packages, which are sufficient for 15 days.

Emergency phase: Support to 56,000 displaced people (8,000 families)

Overall objective: The urgent needs of 56,000 people (8,000 families), displaced in the non-conflict areas of the Hazara division (Haripur, Abbottabad and Mansehra) and Hassan Abdal, Attock and Batagram are met; and the outbreak of diseases is prevented.

Relief distribution (basic non-food items)

Objective: The household needs of 8,000 displaced families are met over the next three months.	
Expected results	Activities planned
The immediate needs of 8,000 displaced families living outside of the IDP camps in non-conflict areas are met through relief distributions.	Coordinate with concerned authorities (NADRA) for IDP registration database. <ul style="list-style-type: none"> • Identify 8,000 most vulnerable displaced families (2,000 families in Haripur, 1,000 families in Abbottabad, 2,000 families in Mansehra and 3,000 in Hassan Abdal, Attock and Batagram). • Conduct field assessments, selection and social mobilization for the verification of 8,000 families. • Engage community's participation in planning and distribution of relief items. • Mobilize and train approximately 50 community volunteers in assessment, distribution, and monitoring and evaluation in each district. • Transport relief items from the PRCS/International Federation existing stocks at Mansehra hub warehouse and other PRCS

	<p>warehouses at strategic locations to the distribution points.</p> <ul style="list-style-type: none"> • Distribute non-food items to selected families. • Procure items not available in the disaster preparedness warehouse. • Develop a monitoring and evaluation system for the continuous improvement of delivery systems. • Replenish stocks utilized from PRCS warehouse. • Develop an exit strategy (laying the basis for the early recovery phase).
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Progress:

Phase I distribution of non-food items has been carried out for 4,627 families in Haripur, Mansehra, Abbottabad and Attock districts.

In the first round of distributions, each family received the following items: one kitchen set; two jerry cans, two buckets, two mosquito nets; and one kerosene stove. Assessment/verification of displaced families have commenced in Hassan Abdal (on 14 July) and Abbottabad (on 15 July).

In Hassan Abdal, the distribution was conducted in Punja Saab (which is a Sikh shrine) for Sikh and Hindu families who have moved from Swat and Buner.

Details of the assessed families are as follow:

District	No. of families assessed
Mansehra	2,253
Haripur	2,065
Abbottabad	539
Hassan Abdal	510
Total	5,367

Details of the distributions are as follow:



Child from the Sikh minority carrying kerosene stove distributed at Punja Saab (in Attock district). (Photo: Mubashir Fida / International Federation)

District	Union Council	Number of families distributed non-food items
Haripur district (Total number of families= 1,915)	Hattar	199
	Sakandar Pur	72
	Dingi	46
	Panina	495
	Derwaish	139
	Ghazi	133
	K. Township	105
	Central Haripur	79
	South Haripur	27
	Shumali Haripur	52
	Mankara	42
	Sirya	70
	Terbella	69
	Kundi	17
	Tofkian	57
	QaziPur	24
Khail Bara	19	
Kaag	33	
Janobi Darwaish	25	

	Janobi Haripur	74
	Saraey Nehmat Khan	5
	Pind Kamal	5
	Mian Dheri	7
	North Haripur	10
	West Haripur	4
	Pandak	4
	Kot Najeebullah	55
	Khan Pur	48
Mansehra district (Total number of families= 2,120)	Mansehra City 1	68
	Mansehra City 2	98
	Mansehra City 3	394
	Mansehra City 4	141
	Mansehra Rural	75
	Attarshisha	25
	Sandasar	10
	Shinkiari	56
	Dhodial	35
	Bhogarmang	9
	Sachan Kalan	6
	Labarkot	178
	Khwajgan	5
	Sherpur	33
	Malikpur	15
	Baffa	59
	Inayat abad	36
	Battal	118
	Chattar Plane	39
	Gandian	10
	Ichrian	110
	Tanda Bajna	7
	Tanda	11
	Data	238
	Bherkund	27
	Balakot	21
	Mahondri	2
	Kawai	2
	Karnol	7
	Garlat	17
	Ghanool	20
	Gari Habibullah	44
Talhatta	10	
Oghi	124	
Shergarh	5	
Belian	30	
Shamdara	29	
Dilbori	3	
Sokar	3	
Attock district (Total number of families= 505)	Hassan Abadl	505
Abbottabad district (Total number of families=87)	Qalandar Abad	87
TOTAL		4,627

Emergency health and care

This programme will cover health and care as well as psychosocial support.

Objective (health and care): Provide primary health care services to 30,000 people (15,000 in Haripur and 15,000 in Mansehra) living outside camps in public buildings and host families in areas of Hazara division.

Expected Results	Activities planned
Reduced morbidity and mortality through improved access to basic healthcare services in the target displaced population, especially among women and children.	<ul style="list-style-type: none"> • Detailed health needs assessment including mapping of existing health facilities, service gaps and areas of concentrated IDPs outside camps in Haripur, Mansehra and Abbotabad. • Establish two mobile health units (MHUs; one each for Haripur and Mansehra) for provision of comprehensive primary health care services. • Identify and train volunteers among the IDPs in community based health and first aid (CBHFA) in Haripur, Mansehra and Abbottabad. • Disseminate information, education and communication (IEC) material for health education and promotion among IDPs in Haripur, Mansehra and Abbotabad.. • Disseminate and distribute clean delivery kits and mosquito nets to displaced people in Haripur and Mansehra.. • Strict surveillance and implementation of disease early warning system (DEWS) in Haripur and Mansehra.. • Establish a referral system to secondary (district hospitals) / tertiary (medical teaching hospitals) health care facilities. • Develop a coordination mechanism with the ministry of health and other partners through health clusters.

Objective (psychosocial support): Provide psychosocial support activities to 5,000 displaced families (living outside of camps in public buildings and host families) in areas of Hazara division for seven months.

Expected Results	Activities planned
Reduced psychological stress and trauma among 5,000 families in Hazara division.	<ul style="list-style-type: none"> • Establish psychosocial support activities for displaced people in Haripur, Abbottabad and Mansehra. • Train PSP volunteers identified from the displaced population. • Supplemental psychosocial support training for CBHFA volunteers. • Supplemental psychosocial support for women and children. • Community mobilization sessions among the displaced people. • Integrate PSP activities with distribution and relief activities. • Coordination with government sectors and other partners responsible for implementation of psychosocial support activities.

Progress:

The PRCS/International Federation health team was deployed at Pak-China colony dispensary on 9 July 2009 where it provides health and care to the displaced families residing in the area. A second mobile health team was also deployed in Haripur district on 10 July. This second health team visits seven areas in one week. To date, health care has been provided to 1,559 patients. Details are as follows:

	Mobile health team (Bandi, Hattar, Ghazi, Dingi, Gulshanabad, Dendi)	Pak china fertilizer company (static health team)
Male	154	55
Female	302	334
Children	420	294
Total	876	683

Attendance by disease (Adult):

Disease	MHU	Pak china fertilizer
Acute respiratory infections	53	52
Skin infections and scabies	26	17
Digestive tract diseases	37	65
Diarrhea	15	4
Ear Infection	7	2
Eye Infection	6	4
Dental Diseases	5	6
Hypertension	27	54
Anemia	28	10
Others	76	40
Total	280	254

Attendance of children by diseases:

Disease	MHU	Pak china Fertilizers
Anemia	22	17
Acute respiratory infections	72	60
Malaria		2
Skin infections and scabies	50	36
Digestive tract diseases	13	25
Diarrhea	52	33
Worm infestation	65	16
Ear Infection	13	15
Eye Infection	9	1
Dental Diseases	4	3
Others	67	45
Total	367	253

Antenatal care and child growth monitoring:

MCH activities	MHU	China fertilizer
Antenatal care	26	20
Post-natal women examined	2	1
Children weighed	40	52
Children underweight	-	-
Children referred	-	-
Family planning	2	1

A mobile health team will be operational in Mansehra from the week starting from 20 July. Psychosocial and CBHFA activities will be starting soon.

Water, sanitation, and hygiene promotion

Objective: To improve health and reduce the risk of water and sanitation related diseases for 5,000 displaced families (2,000 in Haripur, 2,000 in Mansehra and 1,000 in Abbottabad) for seven months, through access to safe water supplies, appropriate sanitation facilities and hygiene promotion activities in accordance with SPHERE standards (Humanitarian Charter and Minimum Standards id Disaster Response).

Expected results	Activities planned
Access to safe water and adequate sanitation facilities among the targeted displaced population has been established along with increased awareness about hygiene practices.	<ul style="list-style-type: none"> To conduct a detailed assessment in the affected areas on the water supply, sanitation and hygiene needs of the displaced population. To provide water purification tablets for house hold level water treatment and education on their use to families identified in the assessment. To improve existing latrines and construct emergency latrines, which are needed for families identified in the assessment.

	<ul style="list-style-type: none"> • To provide buckets and jerry cans for storing water to families identified in the assessment. • To distribute hygiene kits (lady hygiene kits and children hygiene items) and washing tubs to address hygiene needs. • Conduct PHAST (public health action support team), sessions for displaced families at household levels, in schools and public spots. • Conduct hygiene promotion sessions with target displaced communities. • To educate displaced communities about safe waste disposal to reduce the risk of increasing disease carrying vectors. • To organize clean up campaigns in the communities.
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Progress: The PRCS water and sanitation team finished the installation and repairing of 6,000 feet long main line at the poultry farm in Mansehra and safe water has been provided to 102 families living in the building. Structures of 14 latrines and six washrooms have been completed. Three tap stands have been constructed (each stand has six taps; they can be used as washing pads). Four septic tanks (gutters) have also been built. Hygiene promotion team (men and women) conducted 20 PHAST sessions among 350 men and women displaced people on the farm.

The PRCS water and sanitation team will be carrying out sanitation and hygiene promotion activities in Dhodial and Dadar union councils (in Mansehra). Water and sanitation work in the Haripur district will be starting in the next ten days.

Early recovery phase: Support to 35,000 displaced people (5,000 families)

Overall objective: The urgent needs of 5,000 recently returned vulnerable IDP families (35,000 people) are met.

Return package	
Objective: To assess the recovery needs of the selected areas and to provide assistance to 2,500 families to face the winter approaching in four months when returning home.	
Expected results	Activities planned
Basic needs of the IDP families upon their return to homes are met.	<ul style="list-style-type: none"> • Detailed recovery needs assessment. • Identify beneficiaries as recipients of the Winterization packages, where each package contains shelter and blankets. • Distribute winter packages to 2,500 families to return home. • Develop additional recovery activities in keeping with the assessment, and emerging needs of the community and appraise the possibility of community based disaster management (CBDM) initiatives in returning communities. • Concentrate focus on the needs of women and children (particularly female headed households), in the planning and design of future activities. • Ensure social inclusion for minority groups (religious, disabled and so on). • Monitor and evaluate the activities and provide reporting on distributions. • Develop an exit strategy based on long-term recovery needs.

Progress: No update.

Livelihoods	
Objective: To assist IDPs in replacing, repairing, re-establishing, strengthening and sustaining their household income (for 2,500 families).	
Expected results	Activities planned
2,500 families have improved livelihood means.	<ul style="list-style-type: none"> • Conduct household and livelihood needs and capacity assessments. • Develop beneficiary targeting strategy and registration system with

	<p>communities to deliver intended assistance.</p> <ul style="list-style-type: none"> • Scope the capacity of PRCS and International Federation to deliver a voucher/cash programme/cash for work or any other recovery initiative for vulnerable families to reinforce economic and social security. Implement accordingly. • Provide training to communities with enhancement of livelihoods skills. • Distribute resources according to plans emanating from livelihoods assessments which may include seeds, tools and so on. • Monitor and evaluate the activities and provide reporting on distributions. • Provide support to the most vulnerable groups for restoration and alternative livelihood options. • Develop an exit strategy.
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Progress: No update.

Overall operational constraints:

- Since the government's announcement of the return policy, the displaced families are left with uncertain future.
- Hiring of Pashto speaking staff is difficult.

Logistics

Progress:

- Non-food items from Mansehra and Haripur warehouses have been transported to the Haripur warehouse ready for distribution. Suppliers will start delivering the locally procured non-food items from 20 July onwards. An international shipment of 10,000 blankets from the Regional Logistics Unit in Kuala Lumpur is expected to arrive in Pakistan 23 July.
- Currently 14 rented vehicles are being utilized in this operation.
- Most relief items required for this operation continue to be mobilized locally with good support received from a number of national societies with cash donations earmarked towards this local procurement.
- The Federation continues to work on mobilizing specific relief items to respond to needs in the field and donors should coordinate with the Regional Logistics Unit in Kuala Lumpur regarding outstanding needs. Shipping instructions will be provided to donors from the Regional Logistics Unit in Kuala Lumpur, with a consignment tracking number which will be issued before shipping any goods to the operation.

Communications – Advocacy and Public Information

A regular flow of information between the operation and key stakeholders has been maintained, with a focus on presenting the faces and the stories of displaced families and highlighting the important work of the PRCS. During the reporting period, a story titled "[Pakistan: Amidst growing heat, relief emerges](#)" was posted to the International Federation's website with corresponding photos and extended captions, bringing the total number of web stories to three. Additional content is being developed for international distribution. Media tours are being considered in close cooperation with the ICRC, with support to partners with interested media having been provided. Apart from drafting stories, the International Federation's information officer also travels to the field and takes photographs of the conditions of the IDPs. The communication team in the country office revised the emergency appeal. To date, five operations updates (including this one) and one information bulletin have been posted on the website for the IDPs operation.

How we work

All International Federation assistance seeks to adhere to the Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and is committed to the Humanitarian Charter and Minimum Standards in Disaster Response (Sphere) in delivering assistance to the most vulnerable.

The International Federation's activities are aligned with its Global Agenda, which sets out four broad goals to meet the Federation's mission to "improve the lives of vulnerable people by mobilizing the power of humanity".

Global Agenda Goals:

- Reduce the numbers of deaths, injuries and impact from disasters.
- Reduce the number of deaths, illnesses and impact from diseases and public health emergencies.
- Increase local community, civil society and Red Cross Red Crescent capacity to address the most urgent situations of vulnerability.
- Reduce intolerance, discrimination and social exclusion and promote respect for diversity and human dignity.

Contact information

For further information specifically related to this operation please contact:

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[<Updated donor response list; click here to return to the title page>](#)