

# DREF operation final report



International Federation  
of Red Cross and Red Crescent Societies

## Kyrgyzstan: Mudslides

DREF operation n° MDRKG005  
GLIDE n°MS-2010-000109-KGZ  
07 February 2011

The International Federation's Disaster Relief Emergency Fund (DREF) is a source of un-earmarked money created by the Federation in 1985 to ensure that immediate financial support is available for Red Cross Red Crescent response to emergencies. The DREF is a vital part of the International Federation's disaster response system and increases the ability of National Societies to respond to disasters.

**Summary:** CHF 100,044 was allocated from the Federation's Disaster Relief Emergency Fund (DREF) on 9 June, 2010 to support the national society in delivering assistance to some 2,835 beneficiaries and to replenish disaster preparedness stocks.

This allocation supported the Kyrgyzstan Red Crescent's operation to provide relief and early recovery to the affected population in the south of the country, whose houses and possessions were destroyed as a result of mudslides on 3 June 2010.

Because of the outbreak of violence in the southern regions of the country on 10 June, followed by a

massive population movement, the mudslides response operation was suspended and re-started after 15 July 2010 when the situation had stabilized.

More than 3,600 affected people (567 families) received relief items (blankets and hygiene parcels) and shelter tool kits to improve their living conditions and help them repair the damage done to their properties. Besides, the Red Crescent volunteers and staff conducted the hygiene promotion and disaster awareness raising campaigns among affected population and assessed the operation through the beneficiary satisfaction survey in the end of September 2010. The results of the survey showed that beneficiaries were in general satisfied with the quality and the quantity of the assistance received, although some respondents were not satisfied with the quantity of the humanitarian aid.

This operation was implemented over four months and completed by 7 October 2010. The remaining balance of CHF 9,232 will be returned to DREF.

ECHO contributed with CHF 65,029 and the Netherlands Red Cross with CHF 33,967 to this operation. The major donors to the DREF are the Irish, Italian, Netherlands and Norwegian governments and ECHO. Details of all donors can be found on:

<http://www.ifrc.org/what/disasters/responding/drs/tools/dref/donors.asp>



More than 3,600 people received relief items from the Red Crescent to improve their living conditions and help them repair their homes. Photo: Kyrgyzstan RC

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## The situation

On 3 June 2010 heavy rainfall caused serious mudslides in the southern part of Kyrgyzstan. As a result 8,350 people (1,670 households) in 37 villages of 7 districts (Suzak, Bazarkorgon, Kyzyl-Too, Karasuu, Karakuldzha, Uzgen and Aravan) of Jalalabat and Osh regions have been affected. Houses, roads, cultivated lands, and dams have been destroyed or damaged. The most seriously affected villages were in Suzak district of Jalalabat region where houses of 1,205 families were damaged or destroyed. No casualties have been reported but four people were hospitalized after overcooling.

Following government assessments the Ministry of Emergencies (MoES) mobilized staff and technical capacity to clean the affected areas. The UNDP hired groups of volunteers who assisted the affected population with cleaning their households from mud. The government of Kyrgyzstan further distributed interest free loans or paid immediate financial assistance to the affected population for reconstruction activities.

Although the local authorities, the National Society and other stakeholders had started providing support to the affected population immediately after the disaster, the outbreak of violence in Osh and Jalalabat regions on 10 June slowed down the operation and further activities had to be postponed for three weeks. Civil unrest in the south of the country led to a massive population movement towards and across the Uzbek/Kyrgyz border that diverted the attention of the authorities from the mudslide response to the critical needs related to this new emergency. The National Society was engaged in the response operation and worked in close coordination with the ICRC and the IFRC, and formal Movement coordination mechanisms were established. The interim Kyrgyz government later requested international support to deal with the humanitarian consequences of the violence and established coordination centers for humanitarian assistance in the cities of Osh and Bishkek. The mudslide response operation re-started after 15 July when the situation had stabilized.

In order to ensure joint planning and coordination during the mudslide response, the Kyrgyzstan Red Crescent participated in coordination meetings with the local authorities, the Ministry of Emergency Situations, the Agency for Technical Cooperation and Development (ACTED), UNDP and other actors. Regular exchange of information was established among local authorities and Red Crescent branches to update stakeholders on latest developments regarding the operation and on future steps.

## Red Cross and Red Crescent action

The Kyrgyzstan Red Crescent, namely its Jalalabat regional branch, was the first organization responding to the mudslides. Within the first week after the disaster, using pre-positioned emergency stocks of the south regional representation in Osh and Jalalabat cities. The National Society provided immediate assistance to 222 most affected families in 11 villages of Suzak district of Jalalabat region that was most seriously affected. The National Society targeted Suzak district on agreement with all stakeholders involved in the disaster response, while the partners (ACTED, UNDP) rendered assistance to other affected districts. The distribution lists were prepared by the National Society in cooperation with the local authorities based on information gathered through detailed situation and needs assessment by Red Crescent volunteers and disaster response team members. The following humanitarian aid items were distributed: 11 tents, 1,000 blankets, and 178 sets of hygiene items – toilet soap, toothpaste, shampoo and wash power (not all families received all of the listed items).

After 10 June the Kyrgyzstan Red Crescent had to suspend the emergency response operation because of security concerns and mass population movements in Osh and Jalalabat regions. As soon as the security situation allowed the south regional representation of the National Society re-assessed needs in Bazar-Korgon and Suzak districts of Jalalabat region jointly with representatives of local authorities in order to update the information on the situation and people affected by the mudslide. The results showed that affected people were still living with their relatives and host families and thus the response operation maintained its urgency and relevance. In spite of the delay in implementing the planned activities, the timeframe of the operation remained unchanged.

The National Society decided to concentrate its efforts on providing assistance to the most vulnerable groups affected by the mudslides: families with more than five children; older people; families with disabled persons; families without a breadwinner and families with low income. Also, based on the results of the reassessment it was decided to provide assistance to as many families as possible and not to replenish the emergency

stock<sup>1</sup> in Osh: the number of beneficiaries to receive hygiene kits and blankets consequently increased from 345 families to 567 families. Another factor that influenced the decision not to replenish the emergency stock within the framework of the DREF operation was that the regional representation in Osh received humanitarian goods for emergency operation related to the violence and population movement in the south of the country.

All mentioned decisions were done with involvement of affected people (representatives of the residents' quarter committees) and in close cooperation with local governments.

## Achievements against outcomes

<b>Relief distributions (food and basic non-food items)</b>
<b>Outcome:</b> Totally 567 most affected families (2,835 beneficiaries) are provided with basic non-food items to help them cope with the consequences of the mudslides.
<b>Activities planned:</b> <ul style="list-style-type: none"> <li>• Conduct monitoring of beneficiary lists.</li> <li>• Procure selected items and store in the warehouse.</li> <li>• Support the National Society technically and financially in logistics, warehousing, distribution and</li> <li>• Control supply movements from point of dispatch to end user.</li> <li>• Monitor the relief activities and provide reporting on relief distributions.</li> <li>• As part of the monitoring and evaluation activities, conduct a survey among the people reached to find out what they felt about the goods and services they received.</li> </ul>

The allocated DREF funds were used for procurement, transportation and distribution of disaster response items to the affected population in Jalalabat region. The non-food relief items such as 2,835 blankets, 567 family hygiene kits (for one month) and 567 shelter toolkits had been purchased by 15 July in the capital city if Bishkek in accordance with the National Society and the International Federation's standard tendering procedures. The relief items for 567 families were delivered to the Jalalabat oblast by 23 July.

**Table 1 Content of hygiene parcel**

The content of hygiene kits has been slightly changed against the recommended content of a monthly hygiene parcel stated in the emergency items catalogue (IFRC and ICRC), in order to standardize the distributed kits with those supplied by local donors, the German Red Cross and the ICRC in other affected areas.

Hygiene items by parcel	Amount
Laundry soap	5 pc (150 g)
Toilet soap	5 pc (100 g)
Washing powder	2.4 kg
Tooth paste	3 tubes
Toothbrush	5 pcs
Shampoo	1 bottle (0.4 l)
Towels	5 pcs

Besides, the content of shelter toolkits has been slightly changed against the recommended by the emergency items catalogue shelter tool kit in accordance with local tradition and context. Each shelter tool kit was composed of the following items: handsaw, shovel, hoe, axe, claw hammer, bucket, trowel, nail drawer, tape-measure, screwdriver, carrier bag, combination pliers, scoop and level measurer.

The distribution points had been identified and distributions conducted during one week in the period from 23 to 30 July, 2010. In total, 567 most affected and vulnerable families (3,065 people) were provided with humanitarian aid in 24 settlements of 2 districts (Bazar-Korgon and Suzak) of Jalalabat region.

The following tables (Table 2 and Table 3) detail the number of people reached in each district and breakdown of people reached by vulnerability categories, age and gender.

<sup>1</sup> Initially it was planned to replenish the National Society disaster preparedness stock with items for 222 families reached in the early phase of the response operation.

**Table 2 People reached with humanitarian aid**

District	Targeted settlements	Reached families /people	People aged <18	People aged 18-63	People aged 63<	Woman	Men
Bazar-Korgon	10	282/ 1,713	743	825	145	856	857
Suzak	14	285/ 1,892	767	1,016	109	1,070	822
<b>Total</b>		<b>567/ 3,605</b>	<b>1,510</b>	<b>1,841</b>	<b>254</b>	<b>1,926</b>	<b>1,679</b>

**Table 3 People reached by vulnerability categories**

District	Reached families /people	Vulnerability categories				
		Families with more than 5 children	Older people (single or a couple)	Families without bread-winner	Families with disabled persons	Families with low income
Bazar-Korgon	281/ 1,713	60	11	29	65	116
Suzak	286/ 1,892	56	9	26	69	126
<b>Total</b>	<b>567/ 3,605</b>	<b>116</b>	<b>20</b>	<b>55</b>	<b>134</b>	<b>242</b>

Following the distribution the Red Crescent volunteers and staff also conducted hygiene promotion and awareness raising campaigns. As a result of the campaigns and hygiene parcels distribution beneficiaries improved hygiene conditions in their families and raised their awareness on how to keep personal and general hygiene. The printed materials used for the hygiene promotion campaign (8,000 posters in Kyrgyz and in Russian languages) had been previously produced from the funds of the IFRC-supported National Society disaster management programme. This fact explains certain savings of the operation budget.

By the end of September 2010 a beneficiary satisfaction survey was conducted among 200 families in targeted districts as part of monitoring the operation. Some respondents mentioned that they were not satisfied with the quantity of the humanitarian aid. However, the main results show that beneficiaries are in general satisfied with the quality and quantity of the assistance received, which indicates the success of the operation. The most positive feedback concerned the shelter tool kits, which were found necessary and effective type of humanitarian assistance that marked out the Red Crescent Society among other humanitarian actors.

**Impact:**

The distributed shelter tools kits have made a great contribution to the process of reconstruction in the affected area. According to the results of monitoring, the communities affected by the floods found the tools, provided by the National Society very useful and applied them actively during the reconstruction/repair of their houses.

The Red Crescent staff and volunteers involved in the operation gained practical skills in assessment, organization of distribution, transportation and monitoring. In total, about 40 volunteers were involved in the operation at different stages (assessment, distribution and monitoring).

As a result of the operation the Kyrgyzstan Red Crescent has strengthened its disaster response capacity. Coordination with main partners (government agencies, NGOs) improved through joint assessments. Moreover, the success of the operation has positively influenced the National Society image as a humanitarian organization.

The operation has proved the necessity of the disaster preparedness stocks in branches in order to be able to render immediate and timely assistance to the affected population.

The proper and effective internal and external coordination mechanisms are of vital importance in delivering timely, appropriate and needed assistance.

## How we work

All International Federation assistance seeks to adhere to the [Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations \(NGO's\) in Disaster Relief](#) and the [Humanitarian Charter and Minimum Standards in Disaster Response \(Sphere\)](#) in delivering assistance to the most vulnerable.

The International Federation's vision is to inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The International Federation's work is guided by [Strategy 2020](#) which puts forward three strategic aims:

1. Save lives, protect livelihoods, and strengthen recovery from disaster and crises.
2. Enable healthy and safe living.
3. Promote social inclusion and a culture of non-violence and peace.

## Contact information

For further information specifically related to this operation please contact:

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# International Federation of Red Cross and Red Crescent Societies

MDRKG005 - Kyrgyzstan - Mudslides

Final Report

Selected Parameters	
Reporting Timeframe	2010/6-2010/12
Budget Timeframe	2010/6-2010/10
Appeal	Mdrkg005
Budget	APPEAL

All figures are in Swiss Francs (CHF)

## I. Consolidated Response to Appeal

	Disaster Management	Health and Social Services	National Society Development	Principles and Values	Coordination	TOTAL
<b>A. Budget</b>	100,044					100,044
<b>B. Opening Balance</b>	0					0
<b>Income</b>						
<u>Other Income</u>						
<i>Voluntary Income</i>	100,044					100,044
<b>C6. Other Income</b>	100,044					100,044
<b>C. Total Income = SUM(C1..C6)</b>	100,044					100,044
<b>D. Total Funding = B + C</b>	100,044					100,044
<b>Appeal Coverage</b>	100%					100%

## II. Balance of Funds

	Disaster Management	Health and Social Services	National Society Development	Principles and Values	Coordination	TOTAL
<b>B. Opening Balance</b>	0					0
<b>C. Income</b>	100,044					100,044
<b>E. Expenditure</b>	-90,812					-90,812
<b>F. Closing Balance = (B + C + E)</b>	9,232					9,232

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Reporting Timeframe	2010/6-2010/12
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### III. Budget Analysis / Breakdown of Expenditure

Account Groups	Budget	Expenditure					TOTAL	Variance
		Disaster Management	Health and Social Services	National Society Development	Principles and Values	Coordination		
A							B	A - B
<b>BUDGET (C)</b>		<b>100,044</b>					<b>100,044</b>	
<b>Supplies</b>								
Shelter - Relief	34,020	31,318				31,318	2,702	
Clothing & textiles	35,948	33,928				33,928	2,020	
Other Supplies & Services	6,220	12,827				12,827	-6,607	
<b>Total Supplies</b>	<b>76,188</b>	<b>78,073</b>				<b>78,073</b>	<b>-1,885</b>	
<b>Transport &amp; Storage</b>								
Storage	450						450	
Distribution & Monitoring	3,900						3,900	
Transport & Vehicle Costs	4,500	4,525				4,525	-25	
<b>Total Transport &amp; Storage</b>	<b>8,850</b>	<b>4,525</b>				<b>4,525</b>	<b>4,325</b>	
<b>Personnel</b>								
National Society Staff	3,000	1,442				1,442	1,558	
<b>Total Personnel</b>	<b>3,000</b>	<b>1,442</b>				<b>1,442</b>	<b>1,558</b>	
<b>General Expenditure</b>								
Information & Public Relation	3,500						3,500	
Office Costs	1,000						1,000	
Communications	1,400	920				920	480	
Financial Charges		309				309	-309	
<b>Total General Expenditure</b>	<b>5,900</b>	<b>1,229</b>				<b>1,229</b>	<b>4,671</b>	
<b>Programme &amp; Service Support</b>								
Programme & Service Support	6,106	5,542				5,542	563	
<b>Total Programme &amp; Service Support</b>	<b>6,106</b>	<b>5,542</b>				<b>5,542</b>	<b>563</b>	
<b>TOTAL EXPENDITURE (D)</b>	<b>100,044</b>	<b>90,812</b>				<b>90,812</b>	<b>9,232</b>	
<b>VARIANCE (C - D)</b>		<b>9,232</b>				<b>9,232</b>		

**International Federation of Red Cross and Red Crescent Societies**

MDRKG005 - Kyrgyzstan - Mudslides

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**IV. Project Details**

Project	Name	Opening Balance	Income	Expenditure	Closing Balance	Budget	Variance
		A	B	C	A + B + C	D	D - C
<b>Goal 1: Disaster Management</b>							
PKG016	Kyrgyzstan - Mudslides	0	100,044	-90,812	9,232	100,044	9,232
<b>Sub-Total Goal 1: Disaster Management</b>		<b>0</b>	<b>100,044</b>	<b>-90,812</b>	<b>9,232</b>	<b>100,044</b>	<b>9,232</b>
<b>Total</b>	<b>Kyrgyzstan - Mudslides</b>	<b>0</b>	<b>100,044</b>	<b>-90,812</b>	<b>9,232</b>	<b>100,044</b>	<b>9,232</b>