

# DREF operation final report



International Federation  
of Red Cross and Red Crescent Societies

## Moldova: Floods

DREF operation n° MDRMD003  
GLIDE n° FL-2010-000130-MDA  
15 January 2010

The International Federation's Disaster Relief Emergency Fund (DREF) is a source of un-earmarked money created by the Federation in 1985 to ensure that immediate financial support is available for Red Cross Red Crescent response to emergencies. The DREF is a vital part of the International Federation's disaster response system and increases the ability of National Societies to respond to disasters.

**Summary:** CHF 188,100 was allocated from the International Federation's Disaster Relief Emergency Fund (DREF) to support the National Society in delivering immediate assistance to some 8,000 beneficiaries from approximately 2,000 families.

Heavy rains and flooding in July 2010 have directly affected 12,000 people in Moldova. A total of 3,183 houses in 16 districts: Briceni, Edinet, Criuleni, Hincesti, Ungheni, Soroca, Rezina, Soldanesti, Bender, Cahul, Cantemir, Glodeni, Riscani, Ocnita, Dubasari, Leova (85 settlements) had been flooded, out of which most are destroyed. The most affected district is Hincesti where 700 houses have been destroyed.

Through this operation, Moldova Red Cross distributed humanitarian aid to 1,600 families amounting to 6,400 people in six branches affected by the floods. Assistance included three distribution rounds of food parcels and two of hygiene kits. Moreover, adequate sanitation, as well as hygiene promotion targeted the 1,000 most affected families in six branches (most of them from the village Cotul Morii, Hincesti district, which was completely destroyed by the floods, Nemteni, Sarateni, Obileni – Hincesti district, Tiganca and Cheltosu - Cantemir district) in order to provide information and prevent population how to avoid the spread of water borne diseases and ensure a safer life style.

Being interested in the region, the Norwegian Red Cross decided on the 23<sup>rd</sup> of August to contribute with approximately CHF 78,553 to the operation. This additional action will concentrate to enhance support to the families who lost all their belongings as a result of the flood.

The operation was implemented over 3 months, and completed by 15 October 2010.

The European Commission's Humanitarian Office (ECHO) contributed CHF 133,670 in replenishment of the allocation and also made for this operation. The IFRC New York Office has sent some pledges in amount of CHF 6,188 for the DREF in replenishment of the allocations received from Hewlett Packard Company Foundation. There is a remaining balance of CHF 4,608 that will be reimbursed to DREF.

Details of all donors can be found on <http://www.ifrc.org/what/disasters/responding/drs/tools/dref/donors.asp>

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In Hincesti district 700 houses were totally destroyed due to damages caused by the floods.

**Photo: Moldova Red Cross**

## The situation

Heavy and continuous rain in Moldova in July 2010, lasting for several days, led to a dramatic increase in the level of water in the Nistru and Prut rivers. Subsequent flooding has caused severe problems in 16 districts (Briceni, Edinet, Criuleni, Hincesti, Ungheni, Soroaca, Rezina, Soldanesti, Bender, Cahul, Cantemir, Glodeni, Riscani, Ocnita, Dubasari, Leova) in the country affecting a total number of 12,000 people. As a consequence of the heavy rains and the ensuing floods, a total of 3,183 houses in several districts have been flooded, out of which 700 are destroyed.

According to the data received from the Service of Emergency Situations, the worst hit district was Hincesti, in the central region of the country, where 700 houses were destroyed by the floods. Furthermore, the village Cotul Morii, completely surrounded by water, had its population's livelihoods and other properties inundated. The national authorities allocated new land for the reconstruction of the destroyed houses in order to avoid further damages.

After the floods a national emergency has been declared by the prime minister who appealed to international organizations. The floods also damaged schools, roads, protection dams, approximately 8000 people have been evacuated from risk area. Flooding of the wells and water tanks represented an increased epidemiological risk. The damages produced by the floods have been estimated at 961 million MDL (approx. 62 million EUR), which represents 5% of the total budget of the state.

Three months after the floods, the majority of the affected population returned to their homes to get back to normal life, but are still in need for food items, some of them need temporary shelter to face the cold winter, food reserves for their animals. With the support of the authorities, some families have reconstructed their damaged houses, while some 500 families moved to the newly constructed houses until mid-October. On the other hand, due to winter weather, the other 200 families are still waiting for the authorities to continue the construction of houses from spring. Due to the lack of infrastructure in the region, people continue to stay with their relatives or friends. Authorities will finish the reconstruction of the houses and will build needed infrastructure in spring.

## Red Cross and Red Crescent action

During the following days after the disaster, Moldova Red Cross mobilized its resources and conducted an immediate needs assessment with the involvement of the local branch directors and volunteers in cooperation with local authorities. The National Society has defined the most vulnerable groups: women, lonely elderly people, people with disabilities and multi-children families out of which most had been evacuated.

A Regional Disaster Response Team (RDRT) was deployed from 16 to 30 of July to assess the situation. The assessment identified the needs of the affected population, such as food parcels, hygiene items, water, clothes, bed linen, and blankets. Due to the flooding of the wells and water tanks, the risk of water borne diseases increased and the affected population was in need of information on best hygiene practices.

Also, the RDRT organised a meeting with Red Cross branch directors from affected area in Chisinau. During the meeting, topics as: needs assessment, distribution of relief items, cooperation and disaster response have been discussed and clarified together with the Moldova Red Cross headquarters.

Moldova Red Cross initiated a national campaign for collecting food and hygiene items to support the most affected population by involving ten big chain supermarkets.

The National Society distributed relief items in the villages of Criva and Drepcauti in Briceni district and Nemteni village in Hincesti district. More than 200 families, mainly poor people and elderly people, received clothes and hygiene kits recently donated by the Swiss Red Cross. Moldova Red Cross branch directors in each affected district monitored the situation and reported to the National Society headquarters.

They also distributed toys and chocolates to 80 children in a summer camp on the 1<sup>st</sup> of August and blankets, bed linen and food to 90 families on the 4<sup>th</sup> of August in Sarateni.

## Achievements against objectives

### Relief distributions (food and basic non-food items)

**Outcome: Distribution of humanitarian aid to 1,600 families in six branches during three months, consisting of food parcels and hygiene kits.**

**Outputs (expected results) and activities planned:**

The NS will work with two RDRT members in order to:

- Conduct detailed emergency needs and capacity assessments.
- Develop beneficiary targeting strategy and registration system to deliver intended assistance.
- Procure relief supplies.
- Distribute relief supplies and control supply movements from point of dispatch to end user.
- Monitor and evaluate the relief activities and provide reporting on relief distributions.
- Organise coordination meetings to monitor the activities

### Impact:

Moldova Red Cross organized 3 rounds of distribution of food parcels and hygienic kits to the most flood affected families. Distributions took place between September and October 2010. The beneficiaries have been prior informed by the mayors or social workers about the place and time of distribution. During the distribution rounds Red Cross staff and volunteers assisted to local population (Cotul Morii – 15 volunteers, smaller villages -5-6 volunteers) in collecting the relief items.

The procurement of goods was performed through tenders. The National Society signed contracts directly with the supplier, not through an intermediary wholesaler, which made it possible to get convenient prices.



Beneficiaries waiting for Moldova Red Cross relief items at distribution points.  
Photo: Moldova Red Cross

Nr.	Districts	Food parcels	Hygienic kits	Blankets	Pillows	Bed linen	Drinking water
1.	Briceni branch	100	50				
2.	Criuleni branch	1125	636				
3.	Hincesti branch	2655	1695	100	84	450	1100 l
4.	Ungheni branch	386	192				
5.	Cantemir branch	236	236				
6.	Bender branch	100					

The beneficiaries were satisfied with the beneficiary selection criteria, selection of distribution points, as well as with the goods received from the National Society.

The emergency stocks of the National Society were replenished through the procurement of non-food items. The replenishment was possible due to the good price negotiation with the supplier companies.

## Water, sanitation and hygiene promotion, Emergency health

**Outcome: The risk of waterborne and water related diseases has been reduced through the provision of safe water, water filters, adequate sanitation as well as hygiene promotion to the most affected families in 4 branches for 3 months.**

**Outputs (expected results) and activities planned:**

- Assess the existing water coverage with a view of ensuring availability of adequate water supply
- Promote hygiene education to 500 the most vulnerable families in Nemteni, Obileni and Cotul-Morii.

### Impact:

The authorities assured the provision of clean water to the affected population. Cleaning of wells was organised as health teams were placed at local levels. One hundred hygiene kits were used to replenish the Moldova Red Cross emergency stocks. Volunteers (5-6 persons) promoted hygiene education in the selected villages (Sarateni, Obileni, Nemteni and Cotul Morii). Meetings on best hygiene practices conducted by Red Cross volunteers, social workers and representatives from district centres of public health were organized twice per month. During these meetings volunteers distributed leaflets and other informative materials for the most affected families.

Moldova Red Cross ensured the availability of drinking water supply through the contribution of refreshment drinks companies by providing 400 bottles of 1.5 l of mineral water to 584 beneficiaries from Nemteni and Sarateni villages, Hincesti district, donated by the EUBAM mission.

Apart from this, Moldova Red Cross organized information/education campaigns on the risks of water borne diseases and on promotion of hygiene. In the framework of the campaign, branch directors, volunteers (20) and program coordinator organized meetings in most affected villages and places of accommodation.

## Disaster Management capacity building

**Outcome: Reinforce the capacity of local branches and volunteers in disaster management and first aid including promotion of Red Cross and Red Crescent Fundamental Principles.**

**Outputs (expected results) and activities planned:**

- To organise two training sessions in three affected branches for some 45 volunteers and branch directors covering the fundamental principles, disaster response, code of conduct and first aid.

The program has been finalized and the training included the directors of the branches and volunteers/youth (27 participants in two meetings). As a result, the participants learnt how to be most efficient in case of emergencies. These trainings increased the capacity of branches to prevent and react to natural disasters; the cooperation with local authorities was renewed. There was a great interest to include some areas of psychological support in disasters and reduction of violence, which affects specially children, women and elderly. In this regard, with the support of Norwegian Red Cross, Moldova Red Cross is in the process of updating and printing the manuals: "Psychosocial support in emergencies", "First Aid in emergencies", "Assess vulnerabilities to emergencies" and "Ten steps to creating safe environments", which will be distributed among the branches, will consolidate branch capacity and will be used in emergencies and in working with youth.

### Challenges:

The National Society staff had difficulties in finding the beneficiaries who were accommodated at their relatives (addresses, list of beneficiaries). This contributed to slowing down the process of distribution.

During the distribution rounds in big villages a lot of people who were not included in the beneficiary list were claiming for support. The situation was handled by Red Cross staff and volunteers explaining the selection criteria of the target beneficiaries of the Red Cross operation.

Despite the very good cooperation with the state authorities both at national and local levels, there occurred small difficulties in the process of data collection. It was quite challenging to plan the support without knowing the exact number of affected people or families. But the situation cleared out after the Regional Disaster Response Team made their own assessment and further support actions were in accordance with their findings.

Another challenge faced by the National Society was the distribution of relief items in the districts without Red Cross branch presence. Still, the local authorities found to be very supportive and cooperative.

The National Society enjoys a good cooperation with local authorities and their relationship is even more consolidated during such relief operations, when the National Society spends every effort to support the local leadership in bringing the needs of the population to the attention of everyone capable to help.

## How we work

All International Federation assistance seeks to adhere to the [Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations \(NGO's\) in Disaster Relief](#) and the [Humanitarian Charter and Minimum Standards in Disaster Response \(Sphere\)](#) in delivering assistance to the most vulnerable.

The International Federation's vision is to inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The International Federation's work is guided by [Strategy 2020](#) which puts forward three strategic aims:

1. Save lives, protect livelihoods, and strengthen recovery from disaster and crises.
2. Enable healthy and safe living.
3. Promote social inclusion and a culture of non-violence and peace.

## Contact information

For further information specifically related to this operation please contact:

- **In Moldova Red Cross Society:** Larisa Birca, President, Chisinau, phone/fax: +373 22 72 96 44, +373 22 72 97 00; email: [redcross.md@gmail.com](mailto:redcross.md@gmail.com)
- **In Country Representation for Moldova:** Oscar Zuluaga, Country Representative, email: [oscar.zuluaga@ifrc.org](mailto:oscar.zuluaga@ifrc.org)
- **In the Europe Zone Office:** Slobodanka Curic, Disaster Management Coordinator, Budapest, email: [slobodanka.curic@ifrc.org](mailto:slobodanka.curic@ifrc.org), phone: +36 1 8884 510, fax: +36 1 336 1516
- **In Geneva:** Pablo Medina, Operations Coordinator; phone: +41.22.730.4381; fax: +41 22 733 0395; email: [pablo.medina@ifrc.org](mailto:pablo.medina@ifrc.org)

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MDRMD003 - Moldova - Floods

Appeal Launch Date: 12 jul 10

Appeal Timeframe: 12 jul 10 to 15 oct 10

Final Financial Report

Selected Parameters	
Reporting Timeframe	2010/01-2010/12
Budget Timeframe	2010/01-2010/12
Appeal	MDRMD003
Budget	APPEAL

All figures are in Swiss Francs (CHF)

## I. Consolidated Funding

	Disaster Management	Health and Social Services	National Society Development	Principles and Values	Coordination	TOTAL
<b>A. Budget</b>	<b>188,100</b>					<b>188,100</b>
<b>B. Opening Balance</b>	<b>0</b>					<b>0</b>
<b>Income</b>						
<b>Other Income</b>						
<i>Voluntary Income</i>	<i>188,100</i>					<i>188,100</i>
<b>C6. Other Income</b>	<b>188,100</b>					<b>188,100</b>
<b>C. Total Income = SUM(C1..C6)</b>	<b>188,100</b>					<b>188,100</b>
<b>D. Total Funding = B + C</b>	<b>188,100</b>					<b>188,100</b>
<b>Appeal Coverage</b>	<b>100%</b>					<b>100%</b>

## II. Movement of Funds

	Disaster Management	Health and Social Services	National Society Development	Principles and Values	Coordination	TOTAL
<b>B. Opening Balance</b>	<b>0</b>					<b>0</b>
<b>C. Income</b>	<b>188,100</b>					<b>188,100</b>
<b>E. Expenditure</b>	<b>-183,492</b>					<b>-183,492</b>
<b>F. Closing Balance = (B + C + E)</b>	<b>4,608</b>					<b>4,608</b>

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### III. Consolidated Expenditure vs. Budget

Account Groups	Budget	Expenditure					TOTAL	Variance
		Disaster Management	Health and Social Services	National Society Development	Principles and Values	Coordination		
A							B	A - B
<b>BUDGET (C)</b>		<b>188,100</b>					<b>188,100</b>	
<b>Supplies</b>								
Shelter - Relief		1,099				1,099	-1,099	
Clothing & textiles	36,000	17,292				17,292	18,708	
Food	60,000	68,797				68,797	-8,797	
Water & Sanitation	12,000						12,000	
Teaching Materials	1,000						1,000	
Other Supplies & Services	30,000	54,887				54,887	-24,887	
<b>Total Supplies</b>	<b>139,000</b>	<b>142,076</b>				<b>142,076</b>	<b>-3,076</b>	
<b>Transport &amp; Storage</b>								
Storage		1,192				1,192	-1,192	
Distribution & Monitoring	7,670						7,670	
Transport & Vehicle Costs		3,910				3,910	-3,910	
<b>Total Transport &amp; Storage</b>	<b>7,670</b>	<b>5,102</b>				<b>5,102</b>	<b>2,568</b>	
<b>Personnel</b>								
Regionally Deployed Staff	15,000	2,520				2,520	12,480	
National Society Staff	2,700	3,210				3,210	-510	
<b>Total Personnel</b>	<b>17,700</b>	<b>5,730</b>				<b>5,730</b>	<b>11,970</b>	
<b>Workshops &amp; Training</b>								
Workshops & Training	6,900	3,832				3,832	3,068	
<b>Total Workshops &amp; Training</b>	<b>6,900</b>	<b>3,832</b>				<b>3,832</b>	<b>3,068</b>	
<b>General Expenditure</b>								
Travel	3,000	7,936				7,936	-4,936	
Information & Public Relation	1,000	1,673				1,673	-673	
Office Costs	600	2,420				2,420	-1,820	
Communications	750	951				951	-201	
Professional Fees		315				315	-315	
Financial Charges		2,153				2,153	-2,153	
Other General Expenses		106				106	-106	
<b>Total General Expenditure</b>	<b>5,350</b>	<b>15,554</b>				<b>15,554</b>	<b>-10,204</b>	
<b>Programme &amp; Service Support</b>								
Programme & Service Support	11,480	11,199				11,199	281	
<b>Total Programme &amp; Service Support</b>	<b>11,480</b>	<b>11,199</b>				<b>11,199</b>	<b>281</b>	
<b>TOTAL EXPENDITURE (D)</b>	<b>188,100</b>	<b>183,492</b>				<b>183,492</b>	<b>4,608</b>	
<b>VARIANCE (C - D)</b>		<b>4,608</b>				<b>4,608</b>		