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## DREF operation update

### Chile: severe winter

 International Federation  
of Red Cross and Red Crescent Societies

**DREF operation n° MDRCL007**  
**GLIDE n° [CW-2011-000094-CHL](#)**  
**DREF Update n°2 – 30 November 2011**

The International Federation of Red Cross and Red Crescent (IFRC) Disaster Relief Emergency Fund (DREF) is a source of un-earmarked money created by the Federation in 1985 to ensure that immediate financial support is available for Red Cross and Red Crescent emergency response. The DREF is a vital part of the International Federation's disaster response system and increases the ability of National Societies to respond to disasters.

**Period covered by this update:** 24 August to 15 November 2011.

**Summary:** 120,035 Swiss francs were allocated from the IFRC's Disaster Relief Emergency Fund (DREF) on 25 July 2011 to support the Chilean Red Cross (ChRC) in delivering assistance to 5,000 persons. On 15 November, and extension of 26,855 Swiss francs and one-month timeframe extension was approved to allow for replenishment of disaster preparedness stocks.

During the period covered by this update, the ChRC concluded the second stage of distributions. The National

Society provided tools and protective equipment to families affected by the severe winter. In addition, with the support of the DREF extension, the ChRC will be able to replenish hygiene kits distributed on the first days of the emergency. This operation is expected to be completed on 30 November 2011. In line with the International Federation reporting standards, a final report (narrative and financial) is due 90 days after the end of the operation (by 28 February 2012).



**The Chilean Red Cross (ChRC) have been supporting vulnerable families affected by the severe winter experienced in Chile. Source: ChRC**

The major donors and partners of DREF include the Australian, American and Belgian governments, the Austrian Red Cross, the Canadian Red Cross and government, Danish Red Cross and government, the European Commission Humanitarian Aid and Civil Protection (ECHO), the Irish and the Italian governments, the Japanese Red Cross Society, the Luxembourg government, the Monaco Red Cross and government, the Netherlands Red Cross and government, the Norwegian Red Cross and government, the Spanish Government, the Swedish Red Cross and government, the United Kingdom Department for International Development (DFID), the Medtronic and Z Zurich Foundations, and other corporate and private donors.

The IFRC, on behalf of the Chilean Red Cross, would like to extend their gratitude to the Canadian Red

Cross, the Netherlands Red Cross and government and DG ECHO for their generous contributions to the allocation made to this operation. <http://www.ifrc.org/what/disasters/responding/drs/tools/dref/donors.asp>

[<Click here to view the revised budget and here to view contact details>](#)

## The situation

On mid July 2011, the Bio-bío and Araucanía regions<sup>1</sup> in Chile were affected by a cold front that brought intense snowstorms that left behind up to two metres of snow. As consequence, roads and mountain passes were blocked, the electricity was interrupted and some houses suffered structural damage. In addition, with temperatures as low as -22 °C, water pipes froze, interrupting the water supply in many areas.

The Emergency National Office (Oficina Nacional de Emergencia – ONEMI) declared these areas as catastrophe zones on 20 July to hasten and facilitate relief efforts to the approximately 25,000 persons affected. The following day, government authorities extended the declaration to include some territories in Alto Bio-bío which is inhabited by the Pehuenche indigenous group. Since then, the region has been affected by other snowstorms that, although not as severe, have maintained the need of assistance. As of 2 November, the declaration of catastrophe zones was still uphold for the communes<sup>2</sup> of Lonquimay, Curarrehue, Melipeuco, Curacautín, Pucón, Cunco, Vilcún and Villarrica in the Araucanía region. The Ministry of Agriculture also maintain its alert in the region.

## Coordination and partnerships

The National Society has worked in close partnership with the Chilean authorities since the start of the emergency, supporting each other in the gathering and analysis of information. This close partnership ensured that efforts were not duplicated, while the government assisted with the distribution of food parcels and feed for livestock, the ChRC is supporting with non-food relief items. In addition, the ChRC reached an agreement to integrate their relief activities with those being carried out by the different ministries and Armed Forces, and was able to use the transportation provided by the government, significantly decreasing the costs of distribution.

## Red Cross and Red Crescent action

### Progress towards outcomes

#### Relief distributions (food and basic non-food items)

**Outcome: Affected households have received basic non-food items to meet their immediate needs and enable them to return to everyday life as quickly as possible.**

**Output:**

1,000 affected households are supported with basic non-food relief items (5 blankets, 2 jerry cans, and snow shovels and gloves per household).

**Activities planned:**

- Coordinate with regional and local authorities to select the most vulnerable people as beneficiaries.
- Rent a warehouse in the region of Araucanía to facilitate distribution.
- Distribution of blankets, jerry cans and tools.
- Replenishment of utilized stocks.

<sup>1</sup> Regions are the largest administrative divisions in Chile. The country is divided in 15 regions.

<sup>2</sup> *Communes* (comuna in Spanish) in Chile correspond to the third-level administrative division of the country, similar to municipalities. The country is divided into 15 regions, 54 provinces and 346 *comunas*.

## Progress:

During the period covered by this operations update, the ChRC distributed the rest of the relief items: buckets with lids (in replacement of jerry cans), gloves, shovels and waterproof protective gear. The distribution, carried out from 17 to 24 October, reached 1,000 families from Villarrica, Pucón, Curarrehue, and Lonquimay as stated in the table below.

Communes	Communities	No. of tool kits	Date of distribution
Villarrica	Chaura Alto	24	17 October
Pucón	Rio Blanco Coilaco Alto Los Nevados Llancañil	63	18 and 19 October
Curarrehue	Frontera Flor del Valle Chocol	170	20 October
Villarrica	N/D	50	20 October
Lonquimay	Pehuenco Bajo Piedra Blanca Marimenuco Cruzaco Mitrauquen Bajo Mitrauquen Alto Tralilhue Troyo Pino Solo Pehuenco Norte Huallenmapu Pichipehuenco Mallin del Treile	693	24 October
TOTAL		1,000 toolkits	

The local procurement process of these non-food items had the approval of the Governing Board of the ChRC and followed the standards established by the IFRC.

Following a request from the National Society, a DREF extension was approved in order to replenish 1,000 hygiene kits that had been distributed to affected families. This distribution occurred during the very first days of the operation to seize on the opportunity of using ONEMI transportation to reach isolated communities.

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## Contact information

**For further information specifically related to this operation, please contact:**

- **In Chile:** Yolanda Muñoz Conte, director general of the Chilean Red Cross; phone: +562 777 1448; and email: [yolanda.munoz@cuzroja.cl](mailto:yolanda.munoz@cuzroja.cl).
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**For Performance and Accountability  
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## DREF history:

- This DREF was initially allocated on 25 July 2011 for 120,035 Swiss francs for three months to assist some 5,000 beneficiaries.
- One DREF operation update issued on 9 November.
- On 15 November, a DREF extension for 26,855 Swiss francs was allocated to replenish hygiene kits. The operation timeframe was extended for an additional month.



**Click here**

1. Revised budget **below**
2. Click **here** to return to the title page

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## How we work

All IFRC assistance seeks to adhere to the [Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations \(NGOs\) in Disaster Relief](#) and the [Humanitarian Charter and Minimum Standards in Disaster Response](#) in delivering assistance to the most vulnerable.

The IFRC's vision is to inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

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The IFRC's work is guided by *Strategy 2020* which puts forward three strategic aims:

1. Save lives, protect livelihoods, and strengthen recovery from disaster and crises.
  2. Enable healthy and safe living.
  3. Promote social inclusion and a culture of non-violence and peace.
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# DREF OPERATION

30/11/2011

MDRCL007 Chile Severe Winter

Budget Group	DREF Grant Budget CHF
Shelter - Relief	0
Shelter - Transitional	
Construction - Housing	
Construction - Facilities	
Construction - Materials	
Clothing & Textiles	28,700
Food	
Seeds & Plants	
Water, Sanitation & Hygiene	36,696
Medical & First Aid	
Teaching Materials	
Ustensils & Tools	53,300
Other Supplies & Services	
Emergency Response Units	
Cash Disbursements	
<b>Total RELIEF ITEMS, CONSTRUCTION AND SUPPLIES</b>	<b>118,696</b>
Land & Buildings	
Vehicles Purchase	
Computer & Telecom Equipment	
Office/Household Furniture & Equipment	
Medical Equipment	
Other Machinery & Equipment	
<b>Total LAND, VEHICLES AND EQUIPMENT</b>	<b>0</b>
Storage, Warehousing	4,100
Distribution & Monitoring	2,460
Transport & Vehicle Costs	3,280
Logistics Services	
<b>Total LOGISTICS, TRANSPORT AND STORAGE</b>	<b>9,840</b>
International Staff	0
National Staff	
National Society Staff	2,460
Volunteers	2,870
<b>Total PERSONNEL</b>	<b>5,330</b>
Consultants	
Professional Fees	
<b>Total CONSULTANTS &amp; PROFESSIONAL FEES</b>	<b>0</b>
Workshops & Training	
<b>Total WORKSHOP &amp; TRAINING</b>	<b>0</b>
Travel	2,460
Information & Public Relations	0
Office Costs	164
Communications	410
Financial Charges	205
Other General Expenses	820
Shared Support Services	
<b>Total GENERAL EXPENDITURES</b>	<b>4,059</b>
Programme and Supplementary Services Recovery	8,965
<b>Total INDIRECT COSTS</b>	<b>8,965</b>
<b>TOTAL BUDGET</b>	<b>146,890</b>