

OPERATIONS UPDATE



International Federation of Red Cross and Red Crescent Societies
Fédération Internationale des Sociétés de la Croix-Rouge et du Croissant-Rouge
Federación Internacional de Sociedades de la Cruz Roja y de la Media Luna Roja
الاتحاد الدولي لجمعيات الصليب الأحمر والهلال الأحمر

TAIWAN: EARTHQUAKE

6 May 2005

The Federation's mission is to improve the lives of vulnerable people by mobilizing the power of humanity. It is the world's largest humanitarian organization and its millions of volunteers are active in over 181 countries.

In Brief

Appeal No. 25/99; Operations Update no. 13; Period covered: July to March, 2004; Appeal coverage: 101.76%; ([click here to go directly to the attached Contributions List](#)).

Appeal history:

- Launched on 24 September 1999 for CHF 3,300,000 for four months to assist 100,000 beneficiaries.
- Budget increased to 55,400,000 (USD 43,455,889 or EUR 36,020,433) and rehabilitation programme extended to July 2005; Final Report is therefore due on October 2005.
- Disaster Relief Emergency Funds (DREF) allocated: N/A.

Outstanding needs: None

Related Emergency or Annual Appeals: [Taipei Earthquake 25/99](#)

Operational Summary: The post-emergency rehabilitation programmes have been completed; however, operations have been extended in order to fully complete the disaster preparedness and organisational development components will finish at the end of June 2005. Due to currency exchange rate fluctuations, the programme currently has more funds than originally budgeted.

For further information specifically related to this operation please contact:

- In Geneva: Asia and Pacific department, Hiroto Oyama, regional officer, email: hiroto.oyama@ifrc.org, phone: 41227304273; fax: 41227330395.

All International Federation assistance seeks to adhere to the [Code of Conduct](#) and is committed to the [Humanitarian Charter and Minimum Standards in Disaster Response](#) in delivering assistance to the most vulnerable. For support to or for further information concerning Federation programmes or operations in this or other countries, or for a full description of the national society profile, please access the Federation's website at <http://www.ifrc.org>

Operational developments

The rehabilitation programme and the cash disbursement programme have been fully implemented, while the disaster preparedness and organizational development programme began in June 2002 and is scheduled to be fully implemented by the end of June 2005. The programme is progressing according to plan.

Red Cross and Red Crescent action - objectives, progress, impact

The Rehabilitation Programme

This programme has been fully implemented (please see previous operation updates).

The Cash Disbursement Programme for Low Income Aboriginal People

This programme has been fully implemented (please see previous operation updates).

The Disaster Preparedness and Organizational Development Programme

The Memorandum of Understanding (MOU) for the first phase of this programme was signed in June 2002. The Federation's total commitment for the programme running from June 2002 until June 2005 was planned at TWD 175,290,234; after the MOU revision however, the total commitment is now TWD 181,089,162, an increase due to positive currency exchange rate fluctuations. The budget for phase 4 of the programme in 2005 is TWD 27,559,892, with the Federation basing a programme manager to assist in programme implementation.

The goals of the programme are:

- to provide the Taiwan Red Cross Organization (TRCO) with staff and volunteers trained in disaster preparedness and management on all levels;
- to improve the overall capacity of TRCO in all departments, by infusing Federation standards into the work force and material in the project period;
- to repair and upgrade existing training facilities; and
- to equip the remaining 11 branches with relief supplies, equipment, transportation and communication material.

Although he plans for 2004 that included 36 new activities were very ambitious, TRCO has carried out almost all activities according to plan and within budget.

Objective 1: To repair and upgrade existing training facilities and provide training equipment to headquarters, chapters and branches.

The budget for 2004 increased funds for upgrading chapters and branch offices, training facilities and training equipment. The branches and chapters are now well equipped for administrative and training tasks.

Objective 2: To renovate and provide the remaining 11 disaster preparedness (DP) centres with adequate standardised relief supplies, relief equipment, transportation and communication equipment.

The budget allowed the branch in Taiwan to set up a DP centre and procure necessary equipment.

Objective 3: To assist TRCO to provide DP training, thereby integrating DP as a key development component in all activities of TRCO.

- **Advanced DP training for professional staff.** Three week-long seminars were organised during September with 101 participants, where, according to the schedule, training was focused on training-of-trainers, community awareness, risk reduction, disaster planning and shelter management.
- **Senior first-aid training.** A two-day water safety instructor training was carried out with 10 participants, while a water safety instructor follow-up training was carried out with 58 participants.
- **Video production.** The Chinese version of the "Introduction to TRCO" video was finished, while the text for the "What is Red Cross" video was completed.
- **Primary search and rescue training** The six sessions in basic search and rescue was completed, with each seminar lasting a duration of eight weekends. Seminar trainers were professionals from the Taipei fire department, and 32 volunteers joined the training and went through an examination carried out by the fire department that covered both their knowledge and practical skills. The fire department has expressed their satisfaction with the level the volunteers achieved. All lectures were recorded and are now available on a set of CDs, and all participants received the set to maintain their knowledge and practical skills. Close cooperation with the fire department continues to further training in search and rescue of volunteers. This enhanced the visibility of the TRCO and the enhanced understanding of its potential in disaster preparedness/response. As the only NGO in Taiwan, the TRCO has been admitted as a member of the government's disaster task force.
- **Development of the youth service teams.** The TRCO youth provided this service for 49 days with 1,089 team members involved. A new Youth service team in Nanhwa university and a new service spot in Chien Kuo flower market have been established. The TRCO's Red Cross youth also conducted their summer and autumn seminar, and established eight Red Cross youth service teams in Taitung county.

- **Management workshop for youth leaders.** During summer, TRCO promoted 24 sessions of the youth water-safety camps for 1200 participants, disseminating Red Cross information as well.
- **Youth leadership conference.** There was an RCY team-leader workshop, with 55 participants representing 18 teams.
- **Summer camp for children.** Twenty-four sessions of the youth water-safety camps have been facilitated and 1257 participants joined in the activities. Thirteen safety education sessions have been organized for 138 elementary school students, with 373 Red Cross youths assisting in the activities.

Objective 4: Training manuals/handbooks for DP, OD and other dissemination materials in Chinese language will be created and distributed.

- **Production of a disaster preparedness and response handbook specific for Taiwan.** A total of 1000 copies have been printed and distributed.
- **Production of a guidebook in disaster preparedness, disaster response (DR) and organizational development as well as a trainer's toolbox in DP/DR/OD.** This guidebook and the additional trainer's toolbox have been published at end of August in an edition of 500 copies. The material was reference for the three-week workshops held for all professional staff during September. The *Guidebook in Disaster Preparedness and Organisational Development* and the additional *A Trainers Toolbox* volume, with teaching material, PowerPoint presentation (PPT) and suggestions for workshops, have all been published in August. A CD-ROM of *A Trainers Toolbox* includes all PPT in both Chinese and English. Both volumes are approximately a total of 1,000 pages. The guidebook and trainer's toolbox, as the first material in Chinese of its kind, have been distributed to relevant government institutions and received very positive comments. Both volumes were basic materials for the advanced disaster preparedness and disaster management workshops for all professional staff, which took place during the three week-long workshops in September 2004.
- **Upgrading of TRCO training manuals for first aid, water safety and home care.** Training materials for water safety rescue have been printed in an edition of 1000 copies, and a video and CD-ROM about cardiopulmonary resuscitation (CPR) for first aid training have been produced.
- **Publication of a bi-monthly Red Cross magazine.** The 18th, 19th and 20th issue has been published and distributed. In an effort to advocate for community-awareness programmes and risk reduction, the delegate has written four articles about these topics for the Red Cross bi-monthly magazine. The first article was published in December 2004.
- **Placing of Red Cross posters at advertising spots.** Posters have been placed at airports, train stations and post offices, with electronic posters in four airports, 13 railway stations, five mass rapid transit system (MRT) stations and 12 post offices. At radio stations and five magazines, 1800 free advertising sections have been obtained. Donation boxes have also been placed in international airports and four hotels.
- **Regular meetings with media.** Press conference arranged for typhoon Mindulle for the water safety and search and rescue training.
- **Dissemination via television spots.** A television interview was organized for TRCO's water safety volunteers and the TRCO president was broadcasted twice on 60 radio stations.

Objective 5: Up to 12 temporary staff at headquarters level will be employed to assist in the implementation of this major DP programme and work for the overall organisational development of TRCO.

Of the 11 temporary staff members who were originally employed, 10 have so far resigned. Temporary status of the staff and its high turn over have caused difficulty in finding new staff for the remaining project period because there is no lead time for training at this stage.

Objective 6: To provide training for governance and management for the staff at headquarters, chapters and branches.

This is still pending and no training has been organised so far.

Objective 7: To set up Intra net system connecting all TRCO headquarters, chapters and branches.

TRCO carried out computer training for 63 staff members and conducted the integration project for its management systems.

Impact

The extensive training material that has not only been produced in DP and OD, but in dissemination, marketing of identity, first aid, water safety and swift river rescue, as well as the training of professional staff and volunteers in these subjects, has had considerable impact, attracting more volunteers (increased from 7,000 in 2002 to 11,000 today) and establishing a good foundation for TRCO's development. The material and the extensive efforts in training have also caused increased visibility among the public and increased understanding among government institutions about TRCO's potential in disaster response. The TRCO's current membership in the government's disaster task force is the result of this work.

Constraints

There is the need to explore fundraising plans and organizational strategies of the TRCO itself. Particularly, the Federation covers almost 50 percent of the budget and almost 90 percent of the operational and training costs, and the future sustainability of related TRCO programmes needs to be addressed as this financial constraint might affect longer-term disaster preparedness efforts. The TRCO's positive engagement in tsunami relief and rehabilitation might also cause its operational capacity to overstretch, affecting the implementation of this ongoing programme.

While there has been much advancement in achieving the objectives of the appeal, lack of activities in some areas have led to certain objectives not being met. In particular, TRCO's board has yet to undergo training for governance and management due to limited upper management interest, an issue that will be of relevance to the August 2005 review. Training and information sharing is necessary for the national organization's board to increase their understanding on what constitutes a modern Red Cross organization as well as on Federation strategies and policies to change the perception that TRCO is mainly a charity and disaster response organization.

Federation coordination

The Japanese Red Cross Society (JRCS), a major donor to the Taiwan earthquake as a whole and to the ongoing DP/OD programme in particular, visited Taiwan in the beginning of March to monitor what has been achieved through the rehabilitation programme. Its vice president headed the delegation, which included internal audit office staff. From the Federation, regional finance unit staff from Kuala Lumpur also attended the meeting session among the JRCS, TRCO and the Federation. The reaction from the JRCS indicates that achievements through this rehabilitation, especially through the ongoing DP and OD programme, can be positively valued. All concerned parties agreed to make best use of the remaining project period and funds for the sake of local beneficiaries.

Red Cross and Red Crescent Movement -- Principles and initiatives

Lectures on the Movement have been given to TRCO staff, often with the issue of volunteerism as the focus. After the dissemination training workshops in November 2003 and July 2004, TRCO staff members now manage all dissemination activities.

Contacts to government institutions have been established, with the aim to host a partnership conference between government institutions and all non-governmental organizations in Taiwan working with disaster preparedness and disaster response in spring. The TRCO and government have reached an agreement and the conference is scheduled for April 2005.

Outstanding needs.

The operation is fully funded and there are no outstanding needs.

[Contributions list below; click here to return to the title page.](#)

TAIPEI EARTHQUAKE

ANNEX 1

REQUEST No. 25/99

PLEDGES RECEIVED

DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
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CASH

REQUESTED IN APPEAL----->		57,473,100	01/01/1999	101.76%
AUSTRALIAN - RC	20,000	AUD	19,408	28/09/1999
AUSTRALIAN - PRIVATE	100,000	AUD	105,020	16/12/1999
AUSTRALIAN - PRIVATE/RC	101,015	AUD	100,853	22.09.00
BELGIUM - RC	35,000	BEF	1,398	22/03/2000
BRITISH - RC	2,460	GBP	6,150	12/11/1999
BRITISH - RC	24,737	GBP	65,243	14/03/2000
CANADA - RC	100,000	CAD	100,924	28/09/1999
CANADA - GOVT	300,000	CAD	294,000	12/10/1999
CANADA - PRIVATE			50	10/11/1999
CYPRUS - RC			832	16/02/00
DENMARK - RC			21,394	08/10/1999
GERMANY - RC/GOVT	100,000	USD	155,550	19/11/1999
GERMANY - PRIVATE	100,000	USD	156,750	10/12/1999
ITALIAN - GOVT	200,000	USD	314,000	27/09/1999
ICELAND - RC	200,000	ISK	4,155	05/10/1999
JAPANESE - RC	30,000,000	JPY	420,900	26/09/1999
JAPANESE - RC	10,000,000	USD	15,534,999	26/10/1999 REHABILITATION PHASE
JAPANESE - RC	5,400,000	USD	8,583,300	16/11/1999
JAPANESE - RC	1,166,000,000	JPY	18,008,870	03/02/2000 Renovation of health facilities, assistance to temporary housing villages, renovation, reconstruction of schools TRCO DP activities.
JAPANESE - RC	114,400,000	JPY	1,821,805	03/07/2000
JAPANESE - RC	50,740,474		789,573	22/05/2000
JAPANESE - RC	34,584,466	JPY	503,896	06/07/2001 MENTAL HEALTH REHABILITATION
KOREAN REP - RC			30,000	24/09/1999 DIRECT TO TRCO
KOREA, REPUBLIC - RC	54,776,488	KRW	83,534	13.06.00 DIRECT TO TRCO
MACAO - RC	83,430	USD	129,359	27/10/1999
MACAO - RC	16,995	USD	27,906	17/03/2000
MACAO - GOVT	1,000,000	USD	1,550,500	27/10/1999
MONACO - RC	40,000	FRF	9,780	13/10/1999
NETHERLANDS - RC/GOVT	250,000	NLG	182,646	30/09/1999
NETHERLANDS PRIVATE	11,949	NLG	8,639	23/11/1999
NEW ZEALAND - GOVT			116,430	15/11/1999
NEW ZEALAND - RC	6,630	NZD	5,132	22.06.00
OCHA - UN	33,980	USD	52,816	22/10/1999
POLAND - RC	2,475	USD	4,064	20/03/2000
PRIVATE			335	23/10/2001
SINGAPORE - RC	50,000	SGD	47,040	28/09/1999 TENTS
SINGAPORE - RC			364,758	06/07/2001
SPANISH - RC	12,020	EUR	19,219	30/09/1999
SWITZERLAND - PRIVATE			15,000	08/11/1999
THAILAND			73,828	14/10/1999

TAIPEI EARTHQUAKE

ANNEX 1

REQUEST No. 25/99

PLEDGES RECEIVED

10/08/2004

DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
AMERICAN - RC		100,000	USD	148,700	23/09/1999	
AMERICAN - RC		250,000	USD	371,750	28/09/1999	
AMERICAN - RC		500,000	USD	772,750	29/10/1999	
AMERICAN - RC		350,000	USD	551,250	04/11/1999	
AMERICAN - RC		1,500,000	USD	2,463,750	28/02/2000	
AMERICAN - RC		2,000,000	USD	3,285,000	28/02/2000	
AMERICAN - PRIVATE				6,398	07/03/2000	
AMERICAN - RC		260,000	USD	428,350	01/04/2000	
UNITED ARAB EMIRATES - RC		5,000	USD	7,594	19/10/1999	
WHO		50,000	USD	72,925	23/09/1999	
SUB/TOTAL RECEIVED IN CASH				57,838,523	CHF	100.64%

KIND AND SERVICES (INCL. PERSONNEL)

DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
JAPANESE - RC				644,600	02/10/1999	Sleeping bags, generators, flashlights
SUB/TOTAL RECEIVED IN KIND/SERVICES				644,600	CHF	1.12%

ADDITIONAL TO APPEAL BUDGET

DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
SUB/TOTAL RECEIVED				0	CHF	