

## ***FEDERAL REPUBLIC OF YUGOSLAVIA: HUMANITARIAN ASSISTANCE***

*20 October, 2000*

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situation report no. 4  
period covered: 1 July - 20 October, 2000*

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*Responding to recent events in the Federal Republic of Yugoslavia (FR Yugoslavia), the Yugoslav Red Cross, with support from the Federation, has embarked on the process of developing a broader assistance strategy. This is part of a longer-term durable strategy the full extent of which will be reflected in the Federation's upcoming 2001 appeal.*

*This appeal has been revised to CHF 53,005,135. With contributions received of CHF 33,052,382, an additional total of CHF 19,952,753 is required.*

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### ***The context***

During the past decade people have suffered multiple set-backs in the FR Yugoslavia, including a number of conflicts not least of which was the recent Kosovo Crisis and the disintegration of what was the former Yugoslavia. The result was international sanctions and isolation, and mass population movements. The country now hosts the highest number of refugees and internally displaced in Europe. The economy is acutely depressed: state welfare provisions are lacking; health institutions are run-down, unemployment is high and pensions are low. Vulnerability levels are alarming, not only for the displaced, but also the average citizen, with children and the elderly disproportionately bearing the brunt. A recent vulnerability assessment concluded that over a million people live below the poverty line, representing one tenth of the total population.

The International Federation, having first established its delegation in 1992, has consistently supported the Yugoslav Red Cross (YRC) with its relief and non-relief programmes. To respond to the humanitarian needs, the Federation's and YRC's 2000-2001 strategy for FR Yugoslavia set out to address two goals: first, to assist, in cooperation and coordination with the YRC and the ICRC, the most vulnerable refugees, IDPs and Social Cases, with the Federation primarily focussing on the

refugee category of beneficiaries in Serbia proper and Montenegro, providing extensive food and non-food items; and second to support longer-term capacity building programmes in the whole of the FR Yugoslavia. The latter includes the following:

- Institutional development (including Kosovo);
- Disaster Preparedness;
- Social Welfare & Kosovo Psycho-Social Support;
- Preventative/educational health and voluntary blood donation;
- Repatriation/Reintegration;
- Youth.

## *Latest events*

Over the summer/autumn period, events have largely focussed on the elections announced in July. Eighteen opposition parties formed the Democratic Opposition of Serbia (DOS), nominating one leader, Vojislav Kostunica, to face the ruling coalition in the elections on 24 September, 2000. Manipulation of the votes resulted in significant controversy, and led the DOS to organise a civil disobedience campaign, including rallies, strikes and road blockades across Serbia. On 5 October the DOS called a mass protest in Belgrade, which attracted around half a million people. In the process, protesters took control of the Federal Parliament and State television buildings, setting fire to both, against little opposition from the police. However, two accidental deaths occurred and over a hundred injuries were reported.

Slobodan Milosevic stepped down as president on 6 October, with Kostunica being officially inaugurated as the FR Yugoslavia's President the following day. The DOS then gradually started to take control over key institutions, while planning to establish an interim government.

With the recent political developments, the FR Yugoslavia remains in a state of internal flux, and there are a number of immediate issues to resolve, including long-term solutions for Kosovo and continuing rhetoric between Serbia and Montenegro.

International opinion regarding the once largely shunned Serbia has changed dramatically. The EU lifted several sanctions on 10 October, including the oil embargo and flight ban. Leaders around the world pledged their support for the new regime, promising generous packages of reconstruction aid. However, the economy remains weak and the humanitarian needs high, with the situation of the most vulnerable anticipated to take months, if not years, to improve. In September, an estimated 496,400 refugees and 220,990 IDPs were hosted in the FR Yugoslavia.

## *Red Cross/Red Crescent action*

Over the 5-6 October demonstration period, the YRC Disaster Preparedness teams were fully mobilised in Belgrade. The National Society had been monitoring events over the previous two weeks. The size and duration of the demonstration on 5 October clearly indicated that there was a need to assist the injured and provide emergency rations in a neutral and impartial manner.

Six Disaster Preparedness teams, each equipped with DP kits and official uniforms, provided round-the-clock first aid assistance, performing some 100 First Aid interventions to those injured. They also provided blankets, bandages and medicines to the Belgrade Emergency Hospital where the seriously injured were transported by the YRC teams. The teams distributed food to those who remained on the streets of Belgrade, including ready to eat meals; food parcels and bread rolls.

### **Post-election YRC and Federation Health and Care proposals**

Since 5 October, key members of the YRC and the Federation have been holding urgent discussions regarding the newly emerging environment in the FR Yugoslavia, and how this environment could

impact on the humanitarian situation in the country. It is expected that international funding will be forthcoming, to support and develop the country's crumbling structures, but it is also envisaged that it could take several years before real improvements impact on the living condition of the most vulnerable. This view was reiterated by the Special Envoy of the UN Secretary-General, Mr Carl Bildt, who visited Belgrade for three days from 12 October, where upon he highlighted the plight of the most vulnerable, particularly over the next year, with special emphasis placed on the forthcoming winter period.

According to many recent studies, the health and social welfare system in the FR Yugoslavia, is at best under tremendous strain and at worst, near total bankruptcy and collapse. This situation potentially endangers the health of the population and therefore the social stability of the FR Yugoslavia. Anecdotal evidence suggests that patients in need of surgery are requested to purchase the necessary surgical consumables and drugs (including anesthetics) from the private sector, prior to surgery. However, the most vulnerable can barely afford to feed themselves properly, let alone fund their own health care. Therefore it is not surprising that sobering statistics are emerging from the FR Yugoslavia, with UNICEF's May 2000 Mobile Team Assessment stating that in some areas of Serbia, the number of deaths in the first quarter of 2000 increased by 30-50% compared to the same period in 1999.

While the YRC and Federation has been aware of the depreciating situation for many months, it is only now in a position to be able to offer humanitarian assistance. A two-prong response strategy has been developed to address both the immediate and the longer-term needs, aimed at supporting the health and care sector. First, social institutions, hospitals and homes for the elderly will receive urgent assistance, with preliminary health-related relief items identified for YRC and Federation support, as follows:

**Phase I: One emergency distribution of the following items aimed at social institutions, hospitals and homes for the elderly:**

- 100,000 pieces of bed linen.
- 350 metric tonnes of washing powder.
- 500 metric tonnes of liquid disinfectant.
- 1,000 kits of standard dressing materials.
- 900,000 pieces of diapers, designed for the elderly.

The Federation and YRC, in conjunction with other relevant bodies, is currently carrying-out a more in-depth field needs assessment to confirm the initial findings above. In order to implement this action requires an increase in the revised relief appeal budget of approximately CHF 8.5 million.

The Norwegian Red Cross has already responded to this request for assistance by providing 106,000 diapers and other emergency supplies which arrived on 18 October, 2000. Twelve percent of the diaper needs have therefore already been met. The Federation would also like to appeal to other National Societies and donors to contribute to the emergency distributions.

**Phase II: Longer-term YRC and Federation 2001 Health and Care Strategy**

The second phase of support to the Health and Care sector involves a longer-term approach, with the possibility of PNS involvement. Indeed, the YRC and Federation have been holding discussions to incorporate new elements into their already existing Social Welfare Programme (SWP) and the recently revitalised Home Care programme, with the overall proposals also reflected as one of the core areas of Strategy 2010 (Health and Care in the Community).

It is envisaged that both the YRC and the Federation's SWP and Home Care 2001 programmes will not only offer psycho-social and other support (include the distribution of relief items, for the vulnerable both within the branches and through the respective Mobile Teams) but will also include up-grading governmental elderly care institutions. This should be achieved by supporting facilities in the already existing state health and social institutions as well as through the construction of annexes to a selected number of elderly care institutions.

Accordingly, the YRC and Federation assessment is being initiated to address the needs of the elderly, with a draft project proposal adopting the delegated project concept being circulated to National Societies at the forthcoming PNS meeting to be held in Budapest, on 2-3 November.

The elderly are a particularly impoverished sector of society, with their coping mechanisms having been eroded over the past decade. They often live in appalling conditions. While the 1.5 million pensioners of Serbia and Montenegro receive an average DEM 37 a month, payments remain irregular with the elderly refugee and IDP populations more often than not, receiving nothing at all. The plight of the elderly, combined with the lack of facilitates or programmes to assist them, will become more alarming as their numbers increase.

### **Federation 2000 Appeal**

In its 2000 programme, the Federation has endeavoured to alleviate the suffering of the most vulnerable and further support and strengthen the National Society. Programmes are closely planned with the YRC and ICRC to ensure that all needs are covered and actions are co-ordinated, resulting in a consolidated RCM approach. Furthermore, regular meetings are held with the Joint Red Cross Task Force (YRC Humanitarian Bureau, ICRC and Federation), with the Federation primarily focussing its relief effort on the refugee beneficiaries in Serbia proper and Montenegro, while also supporting the YRC's longer-term capacity building programmes in the whole of the FR Yugoslavia. While the response to and coverage of the current Federation Appeal is good, further funding support is required in order to ensure that all the 2000 activities can be implemented as planned. The delegation particularly highlights the acute funding shortages associated with the repatriation and reintegration and the Home Care Programmes. Due to changing needs, both of these programmes were revitalised in the 2000 mid-year planning process.

### **Relief Programmes •**

The Federation's relief programmes remain focussed on refugee beneficiaries, while also supporting and strengthening the YRC's extensive delivery and distribution system. Between January and August 2000, the YRC distributed 116,677 metric tonnes of items to just under one million beneficiaries through its branch network. The ECHO/Federation/YRC Audit report was also completed over the reporting period, with its generally positive findings shortly to be released. Based on the preliminary findings and associated recommendations, the YRC and the Federation have already started preparing a Plan of Action to further strengthen Red Cross operations.

### ***Basic Food Programme***

The ongoing ECHO-funded Basic Food Programme of cooking oil, white beans and sugar is aimed at 125,000 most vulnerable refugees, complementing the WFP items distributed in the overall basic food assistance programme. A total of 1,000 metric tonnes of each of the three commodities was procured. As of 31 August, 92% of oil, 98% of sugar and 94% of the beans were distributed at the beneficiary level through the YRC branches.

Preparations were underway for the procurement of further basic food items for fourth quarter distributions now aimed at 329,115 refugee beneficiaries. Items will contribute towards the WFP overall Food Basket, and will include wheat flour. Unfortunately some delays were encountered with the ECHO funding contract and tendering procedures, but these problems were overcome at the end of September with the procurement of 4,500 metric tonnes of wheat flour, 406 metric tonnes of white beans, 116 metric litres of cooking oil and 30 metric tonnes of sugar. It is planned that most items will be in-country by the end of October.

### ***Supplementary Food Programme***

The jointly funded and ongoing ECHO and Swedish Red Cross Supplementary Food Programme of canned meat, dried yeast and milk powder is aimed at 350,000 vulnerable refugees. Between 1 January

and 31 August 2000, 91% of the canned meat, 88% of the milk powder and 71% of the yeast was distributed directly to beneficiaries.

***Essential Hygiene Parcels***

Under this ongoing and jointly funded ECHO, Swedish and German Red Cross programme, beneficiaries are entitled to one hygiene parcel every three months. Some 89% of the current 2000 Hygiene Programme contracts were completed at the beneficiary level by the end of August. In accordance with the findings of the YRC's branch questionnaire, 17,100 new beneficiaries for hygiene parcel were identified during the reporting period, as such the total number of refugees fitting the criteria will increase to 242,600 for fourth quarter distributions. The delegation is expecting 265,000 additional hygiene parcels funded by ECHO and the Swedish Red Cross to arrive in Belgrade during October for final 2000 distributions.

***Baby Parcels and Baths Programme***

The German Red Cross funded 2000 Baby Parcel Programme, aimed at 8,100 vulnerable refugee mothers with babies aged one years old or under are now being distributed at the branch beneficiary level with distribution standing at 39% of the total 2000 consignment by the end of August.

***Elderly refugee Underclothes Programme***

The jointly funded ECHO, Norwegian and German Red Cross Underclothes Programme is designed to provide thermal underwear for refugees 65 years or older living in private accommodation with no means of support. In total, 61,173 sets arrived in FR Yugoslavia. As of the end of August 2000, 92% of the items had been directly distributed to elderly refugee beneficiaries. The delegation was in the process of submitting a funding application to ECHO for the next Underclothes Programme which will be aimed at 87,100 vulnerable refugees 61 years or older.

***Refugee Childrens Jackets and Shoes Programme***

Distributions of the British Red Cross funded winter jackets and shoes programme aimed at child refugees up to 14 years old are proceeding slowly but well. The Federation Field Offices and YRC Branches have been ensuring that the jackets and shoes are distributed to the most vulnerable children who will be in great need of these good quality items during the forthcoming harsh Balkan winter. Indeed, as of 31 August, 89% of shoes and 87% of jackets had been directly distributed to refugee children in Serbia and Montenegro.

***Montenegro Joint Monitoring System***

The Joint Monitoring System whereby the Federation's Montenegro Sub-delegation, ICRC, UNHCR, WFP, Catholic Relief Service and Mercy Corps International jointly monitor bulk food distributions in the Montenegrin Red Cross branches and distribution points, progressed well. The Sub-delegation successfully co-ordinated a monitoring training workshop on 24 and 25 August for participants from all parties involved in the bulk food distributions. Data collected from the Beneficiary End User Monitoring Questionnaire, used by the monitoring teams, was also collated and analysed, resulting in a second report being produced and distributed during September.

**Federation\YRC beneficiary relief distributions: 1 January to 31 August, 2000**

<b>Items &amp; Monthly Ration</b>	<b>No. of Beneficiaries</b>	<b>Belgrade</b>	<b>Kragujevac</b>	<b>Kraljevo</b>	<b>Nis</b>	<b>Novi Sad</b>	<b>Podgorica</b>	<b>Total distribution</b>
Oil 1l/mth	125,000	379,233	100,762	103,379	82,991	429,486	12,150	<b>1,108,001</b>
Sugar 1kg/mth	125,000	291,247	88,507	109,172	83,350	347,323	60,480	<b>980,079</b>
Beans 1 kg/mth	125,000	351,806	95,803	94,364	77,077	438,588	11,256	<b>1,068,894</b>

Milk 500gr/mth	350,000	745,444	122,967	106,445	71,310	765,811	72,588	<b>1,884,565</b>
Meat 550gr/mth	350,000	787,568	118,709	112,491	82,842	806,303	72,336	<b>1,980,249</b>
Hygiene Parcel 1/3mth	225,500	194,756	53,008	55,829	36,910	265,888	32,438	<b>638,829</b>
Underwear	55,369	22,840	3,453	2,289	727	25,106	1,975	<b>56,390</b>
Jackets 1/winter	82,000	21,329	3,929	3,369	1,513	37,464	3,218	<b>70,882</b>
Shoes 1/winter	82,000	22,212	4,339	3,465	1,516	37,451	3,218	<b>72,201</b>

### **Non-relief Programmes •**

#### ***Disaster Preparedness Programme (DPP)***

The FR Yugoslavia is prone to natural and man-made disasters. At the end of June, the majority of Swedish Red Cross-funded equipment for 84 community based Polyvalent Disaster Response Field Teams (with a total of 504 members) of a planned 578 Field Teams and standardised collective equipment for 25 municipal branches arrived in the FR Yugoslavia. As planned, the Federation terminated its short-term rental contract for the DPP warehouse, with stock being transferred to the YRC's own DPP warehouse in Mladenovac during July. Over the same period, further preparations were made for the procurement of additional items and the training of DP volunteers and staff. With this programme progressing extremely well, it has now become one of the YRC's core activities.

#### ***Social Welfare Programme (SWP)***

This well established programme, currently funded by the Swedish and Norwegian National Societies, continues to expand in order to meet the needs of vulnerable people and strengthen the YRC capacity to cope with disasters by organising a large network of trained professionals, volunteers and co-workers. It also strengthens vulnerable persons' own coping mechanism and preserves their mental health through Help Lines, community-based Youth, Elderly and Family Clubs, SWP Mobile Teams, Libraries and Cinemas. Psychological support is also given to Red Cross staff and volunteers in order to reinforce their own coping mechanisms.

Very good progress was made with the SWP during July, August and September. Over the three month period alone, 261,191 SWP beneficiary contacts were made, bringing the 2000 total to 738,908 which already far exceeds the annual objective of making half a million contacts. Three new SWP Clubs were opened in Montenegro, bringing the total number of operating SWP Clubs in the FR Yugoslavia to 85. Fifteen SWP Mobile Teams and nine Mobile Cinemas also began operating during this reporting period. In addition, two SWP Education Seminars were held in September for Red Cross Branch Secretaries and their respective SWP Branch Co-Workers from two regions in Serbia, with just under 200 Red Cross participants attending.

#### ***CABAC Danish Red Cross Programme***

During the period under review, preparations for the first phase of the Children Affected by Armed Conflict (CABAC) delegated project was underway in the Kraljevo region. To date the office has been established, 800 children have been identified as beneficiaries in eight rural schools and the procurement and organisation of the food component and hygiene articles have been completed. Indeed, this programme will not only offer group based psycho-social and creative activities for the child beneficiaries, but also a meal (including a sandwich, milk and fresh fruit), plus a hygiene set and related hygiene training. The first three-day teacher training seminar was successfully held at the end of September, attended by 48 teachers, with the psycho-social workshops for the children expected to commence in early October. Two Danish Red Cross delegates are now based in Serbia, sharing the Federation Field offices in Kraljevo and Belgrade, with the latter delegate taking on the co-ordination of Danish Red Cross CABAC projects in the Balkans.

#### ***Kosovo Psycho-Social Programme***

The Kosovo Psycho-Social Programme (PSP) aims at strengthening individual, family and community development by reducing the likelihood of psychological disorders through the provision of traumatic stress interventions, psychological support and therapeutic social activities. It also aims at being used for a vehicle to develop the Local Red Cross (LRC), with all five PSP Centres and Mobile Outreach Teams (MOT) integrated into the branch structures. The PSP is currently well supported by the American, Swedish, Belgian, Swiss and Japanese Red Cross Societies. This one year old dynamic programme continues as planned, with the PSP nearly doubling its sessions and beneficiary numbers in the July to September period (when compared to the first six months of 2000). During July, assessments were conducted in three sites (Stimlje/Shtime, Kacanik and Istog/Istok) as part of the process to identify future PSP programmes. Indeed, the PSP continues to evolve, shifting from an emergency relief model to one that is sustainable, with the Red Cross programme modifications being considered. Further emphasis will also be placed on the training component of the newly established RCK volunteer network, which consists of 500 Volunteers active in relief activities.

Special sessions in each of the five PSP Centres were run in accordance with the local needs, with the issue of missing persons causing much anxiety and sadness for family members. Because of their popularity, sewing classes in Podujeve/Poduevo Centre, as in Glllogvc/Glogovac, were expanded. The Peja/Pec MOT also travelled more often to remote villages along the Montenegrin border, providing psychological support to isolated people while the Pristina MOT worked closely with the Lipjan Branch including regular contacts with different ethnic groups living in the region.

**Five PSP Centres and MOT in Kosovo: January to September 2000 Beneficiary Data**

PSP	Glogovac/ Glllogvc	Gjakove/ Dakovica	Peja/Pec	Podujeve/ Podujevo	Prishtine/ Pristina	Other regions	TOTAL
Sessions	5,668	4,342	5,680	5,950	3,867	296	<b>25,803</b>
Beneficiaries	2,410	2,613	1,821	2,249	1,424	293	<b>10,810</b>

***Health Education and Preventative Health Programme***

This programme, slightly readjusted in the mid-year review, will now focus on supporting the overall YRC Health Education and Preventative Health Programme by training Red Cross Volunteers, professionals, branch secretaries and other staff involved in running Red Cross health activities. Several regional and local health initiatives aimed at local communities will also be supported as well as an Aids Campaign and National Life Saving programmes, again through training seminars and promotional material. However, in order to implement all the planned 2000 programmes in both Serbia and Montenegro and with Norwegian and Swedish Red Cross donations being the only concrete support received for the programme, further funding support is required.

As planned, six YRC Life Saving seminars were held over the reporting period, attended by 213 young Red Cross Volunteers from 27 Branches in Serbia and Montenegro. Life Saving educational and promotional literature, as well as T-shirts and hats were also produced. Within the Regional and local initiatives, three educational seminars, entitled *Dirty Hands* hygiene, were successfully run for 450 participants selected from YRC Branches in the Vojvodina region. Participants included health workers, kindergarden teachers and Red Cross health professionals, with very good feed-back received by all attendees. A further 67 Red Cross Volunteers aged between 14-21 attended the ten day Red Cross Sombor Health School seminar in August. They were trained in general Red Cross activities, health prevention and ecology, and the young volunteers are now able to engage in Red Cross branch and field unit activities.

In Montenegro, during August 300 children attended sessions related to the Campaign on Prevention of Addictive and Contagious diseases, First Aid and Environmental Health, with the printing of promotional materials also commencing to cover the wider campaign. In September the campaign was rolled-out further, with 480 pupils from primary schools benefiting from lectures and discussions in four different regions of Montenegro. The peer education method adopted proving to be a very effective way of communicating to this age group. The Kolasin Summer Camp, focussing on Mountain Rescue,

was also attended by 50 future mountain rescuers. In addition, 50 young Red Cross volunteers attended a ten-day health camp and are now trained to play an active role in all health campaigns run by their respective local Red Cross branches. Finally, in mid-September the First Aid Campaign commenced in many MRC Branches, with 2,000 primary and secondary school children being trained.

### ***Home Care Programme***

This programme will ultimately provide Home Care services to approximately 30,000 vulnerable elderly people, with the YRC and Federation establishing, equipping and training Home Care Mobile Teams. In total, 200 Home Care instructors and 1,200 volunteers will be fully trained in Home Care skills. Once trained, they will provide psycho-social and social welfare assistance and other support services (cleaning, cooking, shopping, basic medical care and hygiene), while distributing supplies, such as food, health and other essential items. The teams will also facilitate communication with health and social service institutions.

The Vojvodina region of Serbia has been initially selected to run the pilot Home Care project, with the objective of assisting a total of 10,000 elderly beneficiaries in this particular area of Serbia. As scheduled, four 5-day seminars were organised for 224 Red Cross Volunteers, with excellent feed-back received from the branches and volunteers involved. Three seminars were orientated towards youth volunteers, while the fourth was orientated towards adults selected from the local community. All participants felt that the method of teaching was both inspiring and dynamic, resulting in the newly trained volunteers and their respective branches being eager to start assisting beneficiaries in the field. Educational and promotional materials were also produced and distributed to the Home Care Volunteers.

However, due to the initial lack of a concrete Federation donor, both the seminars and materials had to be funded by the Red Cross in Vojvodina, with the Federation having problems reimbursing costs for this frozen project. Fortunately, thanks to a much needed Swedish Red Cross donation received in mid-October, this situation was temporarily reversed. Nonetheless, further donations will be needed to enable this valuable programme to expand in 2001, including support for Elderly Care institutions, thus helping what is considered one of the most vulnerable and largely forgotten sectors in Yugoslav society.

### ***Youth Development Programme***

The YRC Youth Development Programme, currently funded by the Swedish, Norwegian and German National Societies, aims at strengthening the Youth Department in order to make it one of the National Society's priority programmes. It envisages the creation of a Youth Strategy, recruitment policy and development of core youth programme activities. The Youth Camp and Summer School Programme continues to play a key role in the YRC's traditional activity of training its Youth Members. Accordingly, between 8 July and 31 August, 600 selected youth volunteers from a variety of different branches participated in the Summer School Programme, carried out in Sutomore and Baosici, on the Adriatic coast. During the same period, the YRC selected 15 proposals from branches to organise Red Cross Youth Camps for a total of 2,035 youth members. The selected youth camps, run in July and August, hosted youngsters from different branches in the region some of whom were from Macedonia and the Republica Srpska. The content of camp activities vary from advanced training for first aid trainers, to mountain and water rescue activities, health prevention and youth leadership training, while also including recreational activities, such as art festivals.

### ***Institutional Development and Implementation of Plan of Action***

This programme aims at supporting the YRC in implementing an Institutional Development Plan of Action (PoA), with the ultimate challenge of adapting the structures of the National Society in order to strengthen its capacity to better respond to beneficiary needs. Support will be provided through training, technical expertise and material inputs, particularly in the areas identified by the ID self-analysis conducted by the YRC in 1997 and 1998. A Revised YRC PoA, focusing on improving governance, fundraising, public relations, management structures, human resources, information/reporting systems

and branch strengthening, was adopted at the June 2000 YRC Executive Board meeting, with the implementation of the related projects being planned for the September period (from British, Norwegian and Swedish Red Cross donations).

As scheduled, a Communication Training Workshop, for 50 Volunteers involved in information and marketing activities, was held in September. All participants, who mainly consisted of Youth Members, were selected from 16 Belgrade Red Cross branches. In addition, 75 Red Cross staff in Serbia and Montenegro commenced with their four month English Language Training course. The recruitment and selection process for the YRC's Reporting Group, consisting of three staff, was also finalised at the end of September.

Similarly, the ID Branch Strengthening project progressed well, with the interest from branches for this type of support being high, as many still lack appropriate office space. All eleven Red Cross branch-beneficiaries of the Swedish Red Cross funded prefabricated offices have been successfully constructed, with the branches now working on installing water, sanitation, and electrical supplies, with much appreciated additional support from the Swedish Red Cross. The German Red Cross has also expressed an interest to provide bilateral funding for six prefabricated offices for Red Cross branches, with the Delegation taking on an advisory/consultancy role.

### ***Kosovo Institutional Development Programme***

The long-term aim of this programme is to promote a strong and sustainable Red Cross structure within the political realities of Kosovo, thereby strengthening the Red Cross' operational capacity, enabling the local Red Cross (LRC) to provide humanitarian assistance to the most vulnerable. The LRC currently consists of the officially recognised Kosovo and Metohija Red Cross (KMRC) headquarters/six municipal Red Cross branches and the *Red Cross of Kosova (RCK)* headquarters/26 municipal Red Cross branches. The major thrust of the programme objectives include providing the following for the branches: equipment, financial support and dissemination/specific training courses; promotion of fundraising and traditional Red Cross activities, internal Red Cross/external NGO contacts, including a dialogue between the two Red Cross structures in Kosovo. During the period under review, both Red Cross organisations participated as the Local Distribution Partners of food within the Joint Interim Administration's Social Welfare System. This has been a good capacity building exercise for the LRC, with the Sub-delegation acting as a vehicle for distribution of reimbursement costs from the agencies.

However, the lack of external programme funding during the first six months of 2000 resulted in support activities being kept to a minimum during the June/July period, which was particularly frustrating for the *RCK*. Fortunately this issue was addressed, with hard pledges being received from the Danish, Icelandic, Finnish, Monaco and German Red Cross Societies, thereby enabling activities to again resume in full. Meetings with the *RCK* Strategic Planning Group, resulted in well-defined *RCK* priorities to be included in the drafting of the 2001-2002 Federation's Appeal process, indeed the appeal was largely based on the *RCK's* 2000-2001 Strategic Planning Document, thereby creating further ownership of the planning process.

Further support work will be carried out with the KMRC's headquarters and six Municipal Branches in October. Indeed, a Sub-delegation field delegate, based in Zvecan, started his mission at the end of September for an initial four month period. This position should result in better coordination between the ID support KMRC receives, both through the YRC ID Programme and directly through the Pristina Sub-delegation.

### ***Income Generating Projects***

The Income Generating Projects (IGPs) aim at generating branch funds. Financial support is provided to local Red Cross branches, to enable them to establish small-scale businesses, which will ultimately increase their independence, provide employment opportunities for vulnerable people and fund traditional Red Cross activities. To date, 111 branch IGPs have been implemented with a diversity of income generating activities, including bakeries, yoghurt production, milk collection and

printing/photocopying shops, with some of the funds being provided by the Norwegian and Swedish National Societies. The recently revised IGP Agreement is currently being disseminated to all the YRC branches, through regional meetings, tailored towards branch secretaries. Once this process is finished, branches will be in a position to provide the necessary documentation, as stipulated in the revised agreement, and further funds will be released from the integrated appeal for outstanding IGP applications. The correct implementation of the new IGP application and approval process will take time. No further funds will be required for the 2000 IGP programme.

#### ***Promotion of Humanitarian Values and Public Awareness Programme***

This Swedish Red Cross-funded programme, first established in the mid-nineties, will continue to support the YRC in its efforts of promoting humanitarian values, tolerance, reconciliation, non-violence and Red Cross principles throughout the FR Yugoslavia. Given the newly emerging environment in the country, it is envisaged that the YRC and Federation will be able to work with an increased number of national and international NGOs, thereby creating an even greater impact on society. As such, further financial support for this programme is even more relevant.

Over the past three month period, the Federation has worked with the National Society on planning the YRC Public Image and Donor Perception Survey, which is due to commence in the autumn period. In addition, work was completed on a publication (in Serbian and English) of an ECHO funded leaflet presenting YRC and Federation activities while also highlighting ECHO's significant role in supporting Red Cross operations in the FR Yugoslavia. A set of postcards focussing on the plight of vulnerable people, was also completed with the message "*ECHO: People of Europe helping the people of Yugoslavia*".

#### ***Repatriation/Reintegration Support Programme***

Based on the overall positive political changes in Croatia, resulting in more favourable terms for refugee return from the FR Yugoslavia to Croatia, this programme has been revitalised. The Federation will now not only provide pre-departure information to returning refugees, but also relief supplies, such as pre-departure kits and upon arrive, food and hygiene parcels.

In August the Federation placed a delegate in Zagreb, to support the Croatian Red Cross (CRC). Preliminary discussions to determine the roles and responsibilities between the various Red Cross organisations involved in the sub-regional programme, meetings between relevant external organisations and government bodies, and CRC Branch visits to obtain a greater insight into the repatriation and reintegration situation were all achieved by the Zagreb based delegate. However, some problems were encountered with the re-establishment of a Status Agreement between the Federation and the Croatian Government, with further fine-tuning regarding co-ordination and financial and administrative systems also being required.

Over the same period, the CRC Branches were busy collecting beneficiary details, which, considering the constant movement of people to and from the two countries, is no easy task, with the CRC branches having estimated some 42,000 returnees to date. Indeed, according to UNHCR's Belgrade Repatriation Unit, between December 1998 and 15 September, 2000 they received 24,500 applications for return to Croatia from the FR Yugoslavia, of which 12,650 are estimated to have returned (assisted or spontaneous). As such, the repatriation co-ordinator and CRC, together with external organisations, will endeavour to clarify the number of permanent returnees (assisted and spontaneous) during the coming months.

In the meantime, the Federation and CRC, will be co-ordinating PNS projects related to this programme. Since August the Dutch Red Cross has been running a food/non-food programme, while the German Red Cross is concentrating its efforts on a non-food and house renovation project, with both PNS activities being of a bilateral nature with the CRC. A pledge has been received from the British Red Cross in October, to provide start-up and running costs for the 2000 Federation operation. Furthermore, a funding application is currently being put forward to ECHO Belgrade, for the provision

of relief items to be distributed through the CRC, including pre-departure kits, family food and hygiene parcels for a total number of 65,000 beneficiaries, of whom some 42,000 are returnees and 23,000 are extremely vulnerable individuals.

Finally, regular financial support was given to the *Odgovor*, *Povratak*, *Sunflower* and *Vrela* (Montenegro) publications, which provide refugees with information on return issues. *Povratak* (Return) is also preparing to print a special issue in English which will carry an interview with the Head of Delegation on Federation activities in the FR Yugoslavia, including the revised Repatriation Programme.

## ***Outstanding Needs***

Despite the political changes taking place in the FR Yugoslavia, humanitarian needs remain high. The Federation's Appeal for 2000 is now 62.4% covered. The Federation would like to express its thanks for this coverage to ECHO and donor National Red Cross and Red Crescent Societies, while also stressing that a further CHF 19,952,753 is sought to enable all programmes to be implemented up to the end of the year, particularly the following: Home Care, Repatriation/Reintegration, Health, and Promotion of Humanitarian Values/Public Awareness. In addition, donations are urgently required for the one-off distribution of emergency health-related items.

For more information regarding individual programmes, please request Project Fact Sheets from the Secretariat.

The following six new and replacement delegates are needed: Repatriation Co-ordinator (Zagreb); Disaster Preparedness (Belgrade); Logistics Co-ordinator (Belgrade); Youth (Belgrade); Finance (Belgrade); and Psycho-Social Programme (Kosovo).

## ***External relations - Government/UN/NGOs/Media***

The Federation actively participated in regular interagency, sector, and regional co-ordination meetings. A full range of national and international media contacts were maintained, including press, radio and TV journalists with a continued focus on raising the profile of the YRC and the Movement as a whole, in support of beneficiaries. The Federation also liaised with the YRC and ICRC and Federation Kosovo Sub-delegation in preparing a comprehensive briefing kit and programme for the August visit of the Federation's Secretary General to the FR Yugoslavia.

## ***Contributions***

See Annex 1 for details, as well as the revised budget.

Peter Rees-Gildea  
Head  
Operations Funding and Reporting Department

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**This and other reports on Federation operations are available on the Federation's website: <http://www.ifrc.org>**

FR Yugoslavia						ANNEX 1
APPEAL No. 01.36/2000		PLEDGES RECEIVED				10/24/00
DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
<b>CASH</b>						
REQUESTED IN APPEAL CHF ----->				53,005,135		<b>TOTAL COVERAGE 62.4%</b>
Balance carried forward from 1999				1,262,383		
REALLOCATION OF INCOME FROM THE JOINT BALKANS APPEAL				799,188		
OUTSTANDING PAYMENT (ECHO)		1,200,000	EUR	1,910,000		FINAL SETTLEMENT (20% OF CONTRACT)
AMERICAN - RC		962,900	USD	1,625,857	20.12.99	
AMERICAN - PRIVATE		500	USD	796	25.01.00	
AMERICAN - PRIVATE		500	USD	787	11.02.00	
AMERICAN - PRIVATE		500	USD	787	25.01.00	
AUSTRALIA - RC		200,000	AUD	209,520	03/16/00	BRANCH SUPP. PROJ. TRAINING
AUSTRALIA - RC		3,635	AUD	3,557	27.06.00	
AUSTRALIA - RC		1,314	AUD	1,271	23.05.00	
BELGIUM - RC		9,000,000	BEF	359,523	19.01.00	
CYPRUS - RC				55	13.01.00	
DANISH - RC		500,000	DKK	105,600	05/11/00	DPP
DANISH - RC		1,000,000	DKK	210,600	01.09.00	INSTITUTIONAL DEVELOPMENT
ECHO		3,710,000	EUR	5,904,651	07.03.00	DE7131
ECHO		3,500,000	EUR	5,500,600	12.07.00	DE0014
FINNISH - RC		31,283	EUR	48,717	21.09.00	INSTITUTIONAL DEVELOPMENT
GERMAN - RC				90,000	06.06.00	YRC SUMMER SCHOOL PROG.
GERMAN - RC		190,000	DEM	151,278	01.09.00	
GERMAN - RC		200,000	DEM	159,240	19.09.00	INSTITUTIONAL DEVELOPMENT
GERMAN - RC		60,000	DEM	46,866	01.10.00	LOGISTICS CO-ORDINATOR
ICELANDIC - RC		8,000,000	ISK	178,240	28.06.00	
JAPANESE - RC		10,000,000	JPY	155,720	26.06.00	IN-COUNTRY COSTS DEL.
MONACO - RC		192,485	FRF	47,313	17.01.00	
NETHERLANDS - RC				68,300	17.05.00	
NETHERLANDS - RC				12,000	19.10.00	RUNNING COSTS OF nrc TRUCK
NORWEGIAN - GOVTRC		2,085,750	NOK	397,008	10.10.00	DPP
NORWEGIAN - GOVTRC		2,085,750	NOK	397,008	10.10.00	SOCIAL WELFARE PROGRAMME
NORWEGIAN - GOVTRC		2,190,477	NOK	416,942	10.10.00	SOCIAL WELFARE, IFRC
NORWEGIAN - GOVTRC		1,858,332	NOK	363,720	10.10.00	INSTITUTIONAL DEVELOP. IFRC
NORWEGIAN - GOVTRC		936,000	NOK	178,161	10.10.00	INCOME GENERATING PROJECTS
NORWEGIAN - GOVTRC		463,000	NOK	88,129	10.10.00	YOUTH DEVELOPMENT
SWEDEN - GOVTRC		15,000,000	SEK	2,814,000	01/03/00	HYG PARCELS, FOOD AND BRANCH DEV
SWEDEN - GOVTRC		8,810,000	SEK	1,658,923	22.05.00	
UNHCR		3,937,815	USD	6,649,000	26.04.00	IFRC/YRC SECONDARY DISTRIBUTION OF WFP/UNHCR/APPROVED PARTNER COMMODITIES FOR REFUGEES & IDP
<b>SUB/TOTAL RECEIVED IN CASH</b>				31,805,740	CHF	60.0%
<b>KIND AND SERVICES (INCLUDING PERSONNEL)</b>						
DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
Finland	Delegate(s)			70,152		
Australian RC	Delegate(s)			85,000		
Austrian RC	Delegate(s)			50,000		
German RC	Delegate(s)			15,000		
Korea, Republic	Delegate(s)			70,000		
Italian RC	Delegate(s)			15,000		
Japanese RC	Delegate(s)			122,000		
Netherlands RC	Delegate(s)			30,000		
Sweden	Delegate(s)			32,361		
Sweden Govt/RC	Delegate(s)	2,650,000	SEK	498,995	22.05.00	
Great Britain	Delegate(s)			155,000		
American RC	Delegate(s)			150,000		
<b>SUB/TOTAL RECEIVED IN KIND/SERVICES</b>				1,293,508	CHF	2.4%
<b>ADDITIONAL TO APPEAL BUDGET</b>						
DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
<b>SUB/TOTAL RECEIVED</b>				0	CHF	
<b>THE FOLLOWING PROJECTS ARE LINKED TO THIS APPEAL:</b>						
PYU001, PYU002, PYU003, PYU008, PYU160, PYU501, PYU503, PYU508, PYU504, PYU509, PYU510, PYU512, PYU516, PYU9, PYU521, PYU525, PYU529, PYU560, PYU590, PYU591						

		ANNEX 1	
<b><u>BUDGET SUMMARY</u></b>		<b>APPEAL No. 01.36R/2000</b>	
FEDERAL REPUBLIC OF YUGOSLAVIA			
REVISED BUDGET	CHF		
<b>RELIEF NEEDS</b>	<u>Initial Budget</u>	<u>Revision1</u>	<u>Revision2</u>
Shelter & constructions	139,825	413,022	202,640
Clothing & textiles	3,439,790	1,209,836	2,811,094
Food & seeds	20,894,650	14,480,472	13,119,523
Water	1,440	118	1,440
Medical & first aid	189,900	269,041	2,905,032
Teaching materials	582,160	300,172	246,562
Utensils & tools	19,200	212,561	141,672
Other relief supplies	6,382,008	6,305,390	10,301,342
<b>TOTAL RELIEF NEEDS</b>	<b>31,648,973</b>	<b>23,190,612</b>	<b>29,729,305</b>
<b><u>CAPITAL EQUIPMENT</u></b>			
Vehicles		219,878	215,000
Computers & telecom	83,290	369,734	141,596
Office furniture & equipment			
Household furniture & equipment			
Generators & lightning			
Medical equipment			
Other equipment	113,160	87,145	91,480
<b><u>PROGRAMME SUPPORT</u></b>			
Programme management	3,242,529	3,007,664	3,116,454
Technical support (automatic calculation)	970,643	900,337	969,220
Professional services (automatic calculation)	1,076,435	998,466	1,023,550
<b><u>TRANSPORT STORAGE &amp; VEHICLE COSTS</u></b>	<b>3,651,831</b>	<b>8,614,242</b>	<b>10,846,919</b>
<b><u>PERSONNEL</u></b>			
Expatriate staff	2,410,200	1,524,359	1,340,822
National staff	3,022,203	3,366,265	3,521,196
Personnel (support costs)			
<b><u>ADMINISTRATIVE &amp; GENERAL SERVICES</u></b>			
Travel & related expenses	313,305	357,857	307,163
Information expenses	741,490	699,756	686,166
Administrative & general expenses	813,280	1,267,928	1,016,264
External workshops & seminars			
<b>TOTAL OPERATIONAL NEEDS</b>	<b>16,438,366</b>	<b>21,413,631</b>	<b>23,275,830</b>
<b>TOTAL APPEAL CASH, KIND, SERVICES</b>	<b>48,087,339</b>	<b>44,604,243</b>	<b>53,005,135</b>
<b>LESS AVAILABLE RESOURCES (-)</b>			<b>33,099,248</b>
<b>NET REQUEST</b>			<b>19,905,887</b>