

# ANNUAL REPORT



International Federation of Red Cross and Red Crescent Societies  
Fédération internationale des Sociétés de la Croix-Rouge et du Croissant-Rouge  
Federación Internacional de Sociedades de la Cruz Roja y de la Media Luna Roja  
الاتحاد الدولي لجمعيات الصليب الأحمر والهلال الأحمر

## ***PALESTINE RED CRESCENT SOCIETY*** ***(Branches in Lebanon and Syria)***

*June, 2001*

*This Annual Report is intended for reporting on the Federation's Annual Appeals only.*

*Appeal No. 01.42/2000*

*Appeal Target: CHF 3,438,000*

### ***The Context***

The situation in Lebanon is relatively calm and stable, however still fragile both in a national and regional context. The newly elected parliament and government is devoting itself to reconciliation and economic growth, both required components for future stability.

The government is maintaining a firm stand on the right of return for the Palestinian refugees in Lebanon and thus playing a part within the peace process on the subject of the refugees.

It is however a difficult situation being a Palestinian refugee in Lebanon, with no right of integration into Lebanese society and limited rights for work and higher education, the latter only if fully paid for. The economic situation is one of hardship, with the majority having income close to or at the poverty level, only receiving support through the United Nations Relief and Works Agency for Palestine Refugees in the Near East (UNRWA), the Palestine Red Crescent Society (PRCS) and other charitable and humanitarian organizations.

The Palestinian refugees in Syria basically have the same rights as Syrian citizens, however with all economic and social constraints found in the vast refugee community of nearly 400,000 people.

The two branches of PRCS will continue to face challenges in all areas and especially in a situation with increased level of activity and the request for an increased quality and quantity of health services. The PRCS branches established a long-term strategic plan in order face these realities.

During the past four years, the plan for the reconstruction of PRCS health centres and hospitals was almost completed and successfully implemented. To ensure that this investment is efficient, it will be a

priority to focus on the quality of services provided as well as to provide the necessary funding for the maintenance of the facilities that were already renovated by donor funds during the past seven years.

UNRWA contracted 82 beds in four of the five PRCS hospitals, and from 1999, the total number of admissions and other medical activities more than doubled. The PRCS hospitals and health centres are still facing financial problems, with an increasing demand for services and quality from the Palestinian communities and UNRWA. Added to the financial challenges are the reduced support through the headquarters in the West Bank, caused by the critical situation there and in Gaza, with less available resource for the branches in the diaspora.

The main objectives of the PRCS branches in Lebanon and Syria (PRCS/L/S) were:

- to ensure the continuation of health services to Palestinian refugees in Lebanon and Syria;
- w** to upgrade the level and quality of the management of medical services;
- w** to increase the activities supporting the most vulnerable among the Palestinian population; and,
- w** to establish a health information management system aimed at improving hospital management, quality of care and accountability.

The role of the International Federation's delegation was to cooperate with and assist PRCS/L/S in optimizing activities and results, especially after the large investments into the new health structure provided by participating national societies through the Federation, the European Community Humanitarian Office (ECHO) and other non-governmental organizations (NGOs) and supporters. This also included relief support (medical supplies) and human resource development programmes.

Another essential role of the Federation is to maintain and coordinate international support to PRCS Lebanon and Syria, channelled through various NGOs, until a permanent solution is found to the refugee problem. An important task for the delegation was to undertake initiatives in order to create closer relations and cooperation between different NGOs working with refugees in Lebanon and to participate in already existing inter-donor cooperation meetings.

In order to reach its objectives, the Federation worked within two main programme areas: the medical supply support programme for hospitals and health centres and the capacity building programme, which involves human resource development.

## ***Objectives, Achievements and Constraints***

### ***Disaster Response***

**Objectives:** To provide medical support to Palestinian refugees through the distribution of medical supplies and medicines to the five hospitals and nine primary health care centres.

#### **Achievements and Constraints**

The objective was only partly achieved through the ECHO VI support programme.

### ***Health and Care***

**Objective 1:** To complete the final stage of the reconstruction plan for Hamshary hospital and to establish a maintenance programme for the primary health care centres and hospitals for 2001-2002.

### **Achievements**

This objective was 100 per cent achieved, completing the project objectives for the Hamshary hospital in 2000. The health facilities will still need support for maintenance and further upgrading, which is part of the 2001-2002 Appeal.

**Objective 2:** To perform an assessment of future health needs in the Palestinian community.

### **Achievements**

The main aim of the assessment was to enhance the knowledge of the living conditions of the Palestinian refugees and their effect on health and services needs.

A report on the subject was delivered in February 2000, giving a broad insight and evaluation of the future health needs of the Palestinian refugees. The report paid special attention to areas such as chronic diseases, child care, mental health and youth. This document will contribute to an increased base for the evaluation of future performance, priorities, support and investment into the health and care structures of the PRCS in Lebanon. A similar assessment is planned for PRCS Syria.

**Objective 3:** To support the development and upgrading of medical services in the “Palestine” and “Bissan” hospitals run by PRCS Syria.

### **Achievements and Constraints**

This project was attempted to be supported through ECHO with a special application mainly related to hospital equipment. This was not approved by ECHO and no other donor supported the programme. A new attempt will be made through the 2001 - 2002 appeal.

There are no clear reasons why support was not received besides the fact that development of this kind does not easily attract donors.

### ***Institutional and Resource Development***

**Objective 1:** To ensure human resource development through a four-year training plan with 14 planned courses in 2000, covering management and medical services.

### **Achievements and Constraints**

The objective was mostly reached with 11 of the 14 courses taking place; the remaining did not take place due to funding shortages. The gaps will be transferred and prioritized in 2001.

Approximately 250 professional staff from all service areas participated in the training, which is advanced and stretches over a two-three month period depending on the nature of the training. The period includes the training (itself held over three-four days), a follow-up programme and a reporting phase at the end.

**Objective 2:** To establish a health information management system aimed at improving hospital management, quality of care and accountability.

### **Achievements and Constraints**

This project was not carried forward, and is integrated in the capacity building programme within human resource development.

### ***Conclusions***

The financial report which follows shows the challenges involved in supporting programmes for the Palestinian refugees in Syria.

The great need for the medical services related to the Palestinian refugee community in Lebanon is a challenge as well as support was only received through the ECHO programmes. In the absence of ECHO one would see a serious decline in the medical services and that would affect the entire refugee population in Lebanon to a large extent.

As for human resource development and the maintenance programmes, the situation is positive and will probably continue to be so in 2001.

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*All International Federation Operations seek to adhere to the Code of Conduct and are committed to the Humanitarian Charter and Minimum Standards in Disaster Response (SPHERE Project) in delivering assistance to the most vulnerable.*

*For further information concerning Federation operations in this or other countries, please access the Federation website at <http://www.ifrc.org>.*

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## *Annual Financial Reports 2000*

### *- Explanatory Note -*

#### **1. Consolidated Response to the Appeal**

- This report provides a global picture on the funding situation of a specific appeal at a specific time.
- The cash column indicates all cash contributions channelled through the Federation, together with the balance carried forward from the previous year. Financial statements in support of the reported income are available upon request.
- The in-kind contributions (goods and services provided in response to the appeal objectives) are registered in a stand-alone system, based on the information provided by the respective donor. The values of these donations are based on information received from donors, and will be reported as such in the income and expenditure part of the consolidated report.
- Direct cash or in kind contributions made to Operating National Societies or in kind donations made to the Federation Delegations in response to the appeal are recorded as in-kind contributions in the report.

#### **2. Balance of Funds - Cash Only**

This report is a summary cash statement, providing the information on the balance carried forward from the previous year, cash income (including reallocations), cash expenditure (including reallocations - ref. part III of the consolidated report), and the closing balance at the end of the year.

#### **3. Budget Analysis / Breakdown of Expenditures**

This section of the report provides a comparative analysis of the total expenditures (cash and in-kind) versus the last approved budget of the appeal.

- The cash column reports on all expenditures booked against the Federation projects and cost centres . It relates only to the use of cash contributions received by the Secretariat for the specific appeal. Financial statements in support of the reported expenditure are available upon request.
- The in-kind columns (goods/services and personnel) report on the in-kind contributions donated in response to appeals, as per the information received from donors. This information is shown both as contribution and as expenditure against the specific appeal, and is consolidated, together with the cash expenses, against the appeal budget. As financial information is not always available from PNS, and for consistency reasons, a flat rate is applied for the calculation of personnel costs.
- The consumption rate represents the level of total expenditures (cash and in-kind) compared to the total income available (opening balance, cash and in-kind contributions),

#### **4. Pledges vs. Contributions**

Attached to this financial report is the list of pledges against the respective appeal.

- The comparative analysis of the list of pledges and the list of actual contributions provides a clear insight into any outstanding pledges in response to the appeal.
- Any differences in values between the two reports are due to fluctuations in exchange rates at the time of booking and the time of reception of the contribution.

INTERNATIONAL FEDERATION OF RED CROSS AND RED CRESCENT SOCIETIES					
				Interim report	
				Annual report	
				Final report	
Appeal No & title: 01.42/2000 PRCS branches in Lebanon, Syria					
Period: year 2000					
Project(s): LB006, LB401, SY004, SY005					
Currency: CHF					
<b>I - CONSOLIDATED RESPONSE TO APPEAL</b>					
FUNDING	CASH		KIND & SERVICES		TOTAL
	Contributions	Reallocations	Goods/Services	Personnel	INCOME
Appeal budget	3'437'640				
less					
Cash brought forward	-45'836				
TOTAL ASSISTANCE SOUGHT	3'483'477				
Contributions from Donors					
ECHO/Netherlands RC (DH)	46'363				46'363
ECHO/Netherlands RC (DH)	228'375				228'375
Norwegian Govt. via RC (DG)	485'544				485'544
Norwegian RC (DNNO)	121'386				121'386
Netherlands				14'291	14'291
<b>TOTAL</b>	<b>881'668</b>			<b>14'291</b>	<b>895'959</b>
<b>Coverage</b>	<b>25.3%</b>			<b>0.4%</b>	<b>25.7%</b>
<b>II - Balance of funds</b>					
				Opening balance	-45'836
				CASH INCOME Rcv'd	881'668
				CASH EXPENDITURE	-962'411
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				CASH BALANCE	-126'579

<b>Appeal No &amp; title: 01.42/2000 PRCS branches in Lebanon, Syria</b>						
<b>Period: year 2000</b>						
<b>Project(s): LB006, LB401, SY004, SY005</b>						
<b>Currency: CHF</b>						
<b>III - Budget analysis / Breakdown of expenditures</b>						
Description	Appeal Budget	CASH Expenditures	KIND & SERVICES		TOTAL	Variance
			Goods/services	Personnel	Expenditures	
<b>SUPPLIES</b>						
Shelter & Construction	433'200	442'861			442'861	-9'661
Clothing & Textiles						
Food/Seeds						
Water						
Medical & First Aid	1'680'800	339'086			339'086	1'341'714
Teaching materials						
Utensils & Tools						
Other relief supplies						
<b>Sub-Total</b>	<b>2'114'000</b>	<b>781'947</b>			<b>781'947</b>	<b>1'332'053</b>
<b>CAPITAL EXPENSES</b>						
Land & Buildings						
Vehicles						
Computers & Telecom equip.	96'400					96'400
Medical equipment						
Other capital expenditures		10'916			10'916	-10'916
<b>Sub-Total</b>	<b>96'400</b>	<b>10'916</b>			<b>10'916</b>	<b>85'484</b>
<b>TRANSPORT &amp; STORAGE</b>						
	55'176	1'787			1'787	53'389
<b>Sub-Total</b>	<b>55'176</b>	<b>1'787</b>			<b>1'787</b>	<b>53'389</b>
<b>PERSONNEL</b>						
Personnel (delegates)	79'300	18'881		14'291	33'172	46'128
Personnel (local staff)	603'300	107'736			107'736	495'564
Training						
<b>Sub-Total</b>	<b>682'600</b>	<b>126'617</b>		<b>14'291</b>	<b>140'908</b>	<b>541'692</b>
<b>GENERAL &amp; ADMINISTRATION</b>						
Assessment/Monitoring/experts		8'155			8'155	-8'155
Travel & related expenses	14'000					14'000
Information expenses	1'600	3'625			3'625	-2'025
Administrative expenses	95'724	12'201			12'201	83'523
External workshops & Seminars						
<b>Sub-Total</b>	<b>111'324</b>	<b>23'982</b>			<b>23'982</b>	<b>87'342</b>
<b>PROGRAMME SUPPORT</b>	<b>378'140</b>	<b>17'162</b>			<b>17'162</b>	<b>360'979</b>
<b>OPERATIONAL PROVISIONS</b>						
Transfer to National Societies						
<b>TOTAL BUDGET</b>	<b>3'437'640</b>	<b>962'411</b>		<b>14'291</b>	<b>976'702</b>	<b>2'460'938</b>
<b>Consumption rate:</b>						
	Expenditures versus income		109%			
	Expenditures versus budget		28%			

PRCS branches in Lebanon and Syria						ANNEX 1
APPEAL No. 01.42/2000		PLEDGES RECEIVED				12.04.2001
DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
<b>CASH</b>						
REQUESTED IN APPEAL CHF ----->				3'438'000		<b>TOTAL COVERAGE 32.0%</b>
Balance carried forward from 1999				-45'836		
ECHO		345000	EUR	527091	16.10.00	MEDICAL ASSISTANCE
NORWAY - GOVT/RC		2439920	NOK	483043	13.01.2000	REHABILITATION
NORWAY - RC		609980	NOK	120761	13.01.2000	REHABILITATION
SUB/TOTAL RECEIVED IN CASH				1'085'059	CHF	31.6%
<b>KIND AND SERVICES (INCLUDING PERSONNEL)</b>						
DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
Netherlands	Delegate(s)			14'291		
SUB/TOTAL RECEIVED IN KIND/SERVICES				14291	CHF	0.4%
<b>ADDITIONAL TO APPEAL BUDGET</b>						
DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
SUB/TOTAL RECEIVED				0	CHF	
<b>THE FOLLOWING PROJECTS ARE LINKED TO THIS APPEAL:</b>						
PLB006, PSY004, PSY005						