

PROGRAMME UPDATE



International Federation of Red Cross and Red Crescent Societies
Fédération Internationale des Sociétés de la Croix-Rouge et du Croissant-Rouge
Federación Internacional de Sociedades de la Cruz Roja y de la Media Luna Roja
الاتحاد الدولي لجمعيات الصليب الأحمر والهلال الأحمر



31 December 2005

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مشاركة المعرفة العالمية

FEDNET

The Federation's mission is to improve the lives of vulnerable people by mobilizing the power of humanity. It is the world's largest humanitarian organization and its millions of volunteers are active in over 181 countries.
For more information: www.ifrc.org

In Brief

**Appeal No. 05AA094; Appeal target: CHF 484,471 (USD 415,368 or EUR 318,959); Programme Update no. 2, Period covered: July to December, 2005; Appeal coverage: 53%.
([click here to go directly to the attached Contributions List \(also available on the website\).](#))**

Programme summary: FedNet was launched at the International Federation's General Assembly in December 2003 to respond to the demonstrated need for a single Web-based platform for operational and internal communications and coordination. The FedNet Plan of Action 2004-2006 (available on FedNet) sets out a program of consolidation, development, training and promotion; despite some human resource and funding constraints the 2005 objectives have largely been met. FedNet is established as a core platform for information sharing in the Federation.

N.B. Expected results below are for the period 2004-2006 – for more information see the FedNet Plan of Action 2004-2006 (available on FedNet).

FedNet is at <http://fednet.ifrc.org> . Access is open to all Red Cross/Red Crescent staff and volunteers – follow the instructions on the login page to request an account.

For further information specifically related to this operation please contact: in Geneva: Jeremy Mortimer, Senior Officer, FedNet, email: jeremy.mortimer@ifrc.org phone: +41 22 730 4497

This Programme Update reflects activities to be implemented over a one-year period. This forms part of, and is based on, longer-term, multi-year planning (refer below to access the detailed logframe documents). All International Federation assistance seeks to adhere to the [Code of Conduct](#) and is committed to the [Humanitarian Charter and Minimum Standards in Disaster Response](#) in delivering assistance to the most vulnerable. For support to or for further information concerning Federation programmes or operations in this or other countries, or for a full description of the national society profile, please access the Federation's website at <http://www.ifrc.org>

Goal: A universally accessible extranet system supports the information and communication needs of all components of the Red Cross and Red Crescent Movement.

Indicators:

- **Page retrievals exceed 120,000/month at end 2005:** currently 124,000/month (November figures).
- **Users active on FedNet exceed 2,500 at end 2005:** currently 5,400 registered users, although not all are active.
- **Number of pages on FedNet exceeds 4,500 at end 2005:** currently 6,931.

The indicator projections for the end of 2005 have been met, and in some cases exceeded by a wide margin. At the same time, in use the indicators have been shown to be rather crude. Page retrievals remain a good overall indicator of activity on FedNet, but in practice it has been unclear what constitutes an “active” user, and the number of pages on FedNet is inflated by a large number of pages used only for development, which we are currently unable to separate from the total figure.

The FedNet plan for 2006-8 (available on FedNet) calls for development of better indicators to track FedNet’s progress in the future. This will involve a certain amount of technical development, and take some time; to provide continuity the current set of indicators will continue to be used in parallel for a transition period.

Objective 1: Consolidate and extend the capabilities of FedNet.

Expected Result: FedNet is established on a stable and scalable IT platform and routine operations and administration are assured. Information presentation is of a consistently high and improving standard, and additional functionality is made available in response to the needs of users and information managers in National Societies and delegations.

Progress/Achievements (activities implemented within this objective):

- Carried out a major system upgrade.
- Separated Web and SQL servers onto separate computers.
- Implemented new user registration system.
- Designed permission system for secretariat editors (to be implemented in 2006).

Impact: Maintaining a stable and scalable platform continues to be a significant issue; as FedNet grows the performance of the system must be maintained, but also the performance of the team in supporting an ever-increasing number of users. We continue to automate processes to ensure that the increasing load can be managed without requiring correspondingly increased resources.

Objective 2: Train and equip Red Cross and Red Crescent leadership and staff worldwide to share their information on FedNet.

Expected Result: A worldwide network of information providers based in National Societies, Federation secretariat and delegations is in place to feed information into FedNet and provide FedNet access to their own constituencies.

Progress/Achievements (activities implemented within this objective).

- Piloted remote training over the Internet.
- Trained one regional focal point (Kuala Lumpur).
- Trained focal points for various specific groups (Mediterranean Office, Kiev delegation etc.).
- Continued systematic training of departmental FedNet editors in Geneva.

Impact: Maintenance of a regular training programme in Geneva continues to contribute to the improving quantity and standard of information on FedNet, while the pace of training for editors outside Geneva gradually increases. The successful use of Internet tools (remote desktop and voice over IP) to carry out a remote interactive training session (with the trainer in Geneva and the trainee in Kuala Lumpur) constitutes a significant achievement, particularly as funding is not available for traditional training workshops.

Constraints: Continuing lack of funding meant that the planned extension of training to National Societies could not be carried out. Alternative training methods (see above) may offer a partial solution in the future, but we are

critically hampered by lack of funding to carry out a systematic program of contact and assistance to national societies.

Objective 3: Extend the scope and depth of content in FedNet.

Expected Result: Information is available on FedNet covering a wide range of Red Cross and Red Crescent activities, in all four official languages. The information content of FedNet develops in line with increasing demands from users, and is structured and presented to maximize ease of use.

Progress/Achievements (activities implemented within this objective)

- Revised site structure following the review in the first half of 2005
- Implemented improved design for top level navigation pages
- Many new or improved content areas (e.g. translators' database, Russian section, etc.)
- External applications integrated: JobNet, Fleetwave, Fedmail

Impact:

Secretariat departments are becoming more autonomous in the maintenance of useful information on FedNet, leading to improved quality and variety, and innovative new content areas such as the two examples above are adding unexpected breadth to the site. At the same time external applications such as those mentioned, which offer little scope for technical integration, are starting to be integrated into the FedNet brand as it develops; part of an emerging wider concept of the significance of FedNet which will be explored in more detail in 2006.

In principle the specific information on FedNet should be considered the responsibility of the information providers, and thus only an indirect indicator (although of fundamental importance) of the progress of the project. In practice the FedNet team anticipates active involvement in developing content in partnership with the content providers for the foreseeable future.

Constraints: Staff and funding constraints continue to limit active promotion of content development, especially in languages other than English and for sources outside the secretariat. Some new approaches to resolving these issues will be sought in 2006.

Objective 4: Promote understanding and use of FedNet in the Red Cross and Red Crescent Movement.

Expected Result: The potential of FedNet is understood at all levels within the Red Cross and Red Crescent Movement; FedNet is used to improve the effectiveness and efficiency of the widest possible range of Red Cross and Red Crescent activities and to strengthen the sense of common identity and cooperation in the organisation.

Progress/Achievements (activities implemented within this objective): Presented and promoted FedNet at key Federation events, including the XVth General Assembly, National Society meetings, information workshops in Geneva, Fundraising Skillshare, etc.

Impact: Among certain groups (e.g. delegations, General Assembly attendees, the international departments of some national societies) awareness of the potential of FedNet is widespread. At the working level in National Societies it is much more patchy; while it is spreading by word of mouth and as a result of promotional activities such as those mentioned (as demonstrated by the steady increase in national society users registered), the rate of growth is slowed by lack of resources for a systematic program of training and promotion.

Objective 5: Manage the development of FedNet.

Expected Result: FedNet develops in a sustainable manner both technically and financially in response to the needs and objectives of national societies and the Federation secretariat and delegations.

Progress/Achievements (activities implemented within this objective)

- Activities continued in line with the Plan of Action 2003-2006.
- A revised Plan of Action 2006-2008 was developed (available on FedNet).

Impact: FedNet continues to develop in line with expectations and the objectives set out in the plan of action, despite some continuing funding and staffing issues. FedNet is well established as a core information and knowledge sharing platform for the Federation.

[Contributions list below; click here to return to the title page and contact information.](#)

APPEAL No. 05AA094

PLEDGES RECEIVED

09/01/2006

DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
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CASH

				VALUE CHF	DATE	TOTAL COVERAGE
REQUESTED IN APPEAL CHF ----->				484,471		53.3%
BRITISH - GOVT/DFID GRANT				100,000	01.01.05	
FINNISH - GOVT		31,962	EUR	49,462	14.12.05	
SWEDISH - GOVT		200,000	SEK	34,200	18.04.05	
SWEDISH - PRIVATE DONOR		9,911	SEK	1,606	02.11.05	
SUB/TOTAL RECEIVED IN CASH				185,268	CHF	38.2%

KIND AND SERVICES (INCLUDING PERSONNEL)

DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
SPAIN	DELEGATE(S)			73,000		
SUB/TOTAL RECEIVED IN KIND/SERVICES				73,000	CHF	15.1%

ADDITIONAL TO APPEAL BUDGET

DONOR	CATEGORY	QUANTITY	UNIT	VALUE CHF	DATE	COMMENT
SUB/TOTAL RECEIVED				0	CHF	