



Slovak Red Cross Humanitarian Service Point (HSP) at the border with Ukraine in Ubl'a, where volunteers offer first aid, psychosocial support, warm food, snacks and refreshments. This HSP also provides a place to rest and to change children's diapers. There is a child-friendly area where children can play, as well as free WIFI. Volunteers also provide information on other services such as transportation and healthcare. ©IFRC

MIGRATION AND DISPLACEMENT OPERATIONAL STRATEGY

Ukraine and Impacted Countries Emergency Appeal (28/02/2022 - 31/12/2025)

Since February 2022, approximately one third of Ukrainians have been displaced. Millions of people have fled Ukraine into neighbouring countries and beyond, making it the fastest and largest displacement crisis of the century in Europe. Nine months into the conflict, population movement flows continue to be complex, with 6 million internally displaced people (IDP) in Ukraine¹, and an estimated 7.8 million

displaced people from Ukraine present across Europe alone². Moreover, crossings into Ukraine are increasing, with nearly 5.3 million returnees and pendular crossings³. Movement has been significant in and out of Russia as well: more than 1.3 million Russian citizens have entered the European Union (EU) through its land borders alone since the start of the conflict⁴.

MIGRATION AND DISPLACEMENT IS A STRATEGIC PRIORITY FOR IFRC, and National Red Cross Red Crescent Societies (National Societies) are already active in providing humanitarian services to migrants and displaced people in Europe. It is our humanitarian imperative to ensure that people on the move, regardless of their background or status, should enjoy access to the life-saving assistance and protection they need.

¹ IOM – [Ukraine Internal Displacement Report - General Population Survey, Round 9, 26 September 2022](#)

² UNHCR Operational Data Portal (last accessed 31 October 2022) – [Ukraine Refugee Situation](#)

³ UNHCR Operational Data Portal (last accessed 31 October 2022) – [Ukraine Refugee Situation](#)

⁴ Frontex – [Update: Situation at the EU's land borders with Russia, 05 October 2022](#)



IFRC'S MIGRATION AND DISPLACEMENT STRATEGIC PILLARS AND PRIORITY ACTIONS:

The first months of the response have shown a rapid, efficient, and scaled-up response by National Societies in Ukraine and impacted countries. However, beyond responding to the immediate needs, National Societies need to anticipate the early and long-term recovery of displaced people. Through the ongoing Ukraine and Impacted Countries response, IFRC seeks to anchor long-term Migration and Displacement capacity among National Societies and across IFRC offices and sectoral teams in the Europe region.

STRATEGIC PILLAR 1

Ensure affected people have access to relevant, timely and effective assistance and protection:

- Sectoral programmes are well informed and regularly adapted to migratory flow trends, applicable legal protection frameworks and to the evolving needs of displaced people
- Effective assistance and protection are provided through Humanitarian Services Points to ensure a holistic response

STRATEGIC PILLAR 2

National Society Capacity Strengthening on Migration and Displacement:

- Internal dialogues within National Societies are facilitated to integrate Migration and Displacement into their programming
- Technical support is provided to staff and volunteers to ensure long-term capacity
- Cross-border coordination and exchanges are facilitated



HSP operated by Hungarian Red Cross at the Keleti railway station to welcome people arriving from Ukraine by train. Volunteers have been offering soup and hot drinks, sandwiches and fruit, as well as hygiene items and baby care products for people fleeing the conflict. © IFRC

STRATEGIC PILLAR 3

Influence migration policy and practice through a strategic advocacy approach:

- National Societies' involvement, role, and mandate in responding to Migration and Displacement are understood
- National Societies' capacity to advocate for access to assistance and protection for displaced people is strengthened
- National Societies' activities to support displaced people are accepted and social inclusion is promoted to diminish stigmatization and discrimination



HUMANITARIAN SERVICE POINTS (HSPs) provide an integrated platform from which to deliver services across all the operation's sectors. They can be set up at local National Society branches or at ad-hoc locations, such as border crossings, or at sports stadiums repurposed as temporary collective centers, for example. They are safe, welcoming and strategically located spaces, run by Red Cross and Red Crescent volunteers and staff, where displaced people are able to access a range of services. For example, someone arriving at an HSP could receive first aid, food and water, legal information, use bathing facilities, and be referred for medical and other services.

HSPs have been a key component since the beginning of the ongoing Ukraine and Impacted Countries response, with all impacted National Societies implementing them in one way or another. As part of this Migration and Displacement Strategy, IFRC is providing tailored guidance to National Societies on the implementation of HSPs, as well as promoting the transition from HSPs to long-term and sustainable support for displaced people.

Ukrainian Red Cross HSP in Uzhhorod, where displaced people are provided with medical, pharmaceutical, social assistance and psychological consultations. Staff and volunteers also offer hygiene items, clothes, shoes and children's toys for those who need them. A Red Cross worker plays with kids at a children-friendly area. ©Ukrainian Red Cross



CALL FOR SUPPORT

While the ongoing crisis in Ukraine has drawn extraordinary levels of support from inside and outside the Red Cross Red Crescent Movement, additional capacity and resources are necessary to ensure that the Red Cross Societies and the communities will receive the needed support, from training and guidance to the development and/or adaptation of tools and roll out of activities. The operational budget will facilitate the establishment of the necessary HR structure at national, sub-regional and regional levels to provide the services and support described above.

Contact us

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While this strategy is intended to guide IFRC's sectoral response throughout the duration of the Ukraine and Impacted Countries operation, we will remain flexible and adaptable, which means adjustments to the strategy may be made if deemed necessary to best meet changing and evolving needs in this protracted crisis.